

Kory Young

Web Designer

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- ▶ Cincinnati, OH

Experience

IT Support Desk

Atos, Mason OH / Feb 2021 - May 2021

- Answered incoming calls and fulfilled requests to the help desk.
- Filled out service tickets for incoming calls and chats.
- Organized and completed up to 40 incoming ticket requests per day.
- Made follow-up calls to clients ensure satisfaction.
- Worked remotely and in office.

IT Manager Intern

Monti Inc., Cincinnati OH / May 2019 - Aug 2019

- Assisted the IT Manager with daily tasks.
- Set up and maintained 50+ company PCs.
- Aided employees with technology issues.
- Managed the company's database.
- Oversaw installation of hardware and software.

Certificates

Web & Interactive Production

University of Cincinnati Blue Ash / May 2023

Digital Media Design

University of Cincinnati Blue Ash / May 2023

Education

University of Cincinnati Blue Ash

AAS, Media Communications & Technology

Tools/Skills

- Figma
- Adobe CC
- HTML/CSS
- Javascript
- Interaction Design
- Wireframing
- Graphic Design
- Motion Graphics
- Typography
- Photography
- Design Systems

Honors

Director's Award for Outstanding Degree Project Production / 2023