

Hi, thanks for checking in!



I am Éva Kószó Technical Writer & Illustrator

TL;DR

Technical writer and illustrator with 8+ years of experience turning complex telecom systems into clear, structured documentation. Skilled in API docs, user manuals, and technical visuals. Also active beyond my full-time role: contributing to LLM-focused AI training and prompt QA as a freelance language specialist, supporting EU project deliverables, and officiating professional snooker matches.

Check out my portfolio at koszoeva.github.io/

CONTACT

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TECHNICAL SKILLS

Documentation tools and markup languages

DITA · Asciidoctor · Markdown · RST · HTML · Pandoc

Diagramming, visual design, and multimedia tools

PlantUML · draw.io · Mermaid · Adobe Creative Suite (Illustrator, Photoshop, InDesign, Premiere Pro)

Project management and collaboration

GitHub · GitLab · Confluence · Jira

API & code formats (for documentation purposes)

Go · YAML · JSON · OpenAPI

SPOKEN LANGUAGES

English: Fluent (speaking, writing, comprehension)

Italian: Fluent comprehension (limited speaking due to low recent use)

Finnish: Beginner (basic comprehension and speaking)

Hungarian: Native

EDUCATION

Bachelor's degree in Art and Visual Communication – University of Kaposvár (2009)

Certificate of Completion in Italian Studies – Eötvös Loránd University (2010)

WORK EXPERIENCE

2025–present

Selected projects alongside full-time role

- *Outlier* (Apr 2025–): Contribute to training and evaluating LLMs by curating high-quality English–Hungarian prompt/response data, improving linguistic precision, tone control, and formatting consistency.
- *RGB Consulting* (Oct 2025–): Create EU project documentation and visual materials, including presentations and infographics.
- *World Snooker Tour* (Jan 2026–): Officiate snooker matches on the Main Tour.

2023–present

Lead Technical Writer at Mondi.Tech

- Authored full documentation libraries for 10 enterprise telecom applications, including 20+ API guides for core network systems.
- Migrated 45+ documents across 5 products to a docs-as-code setup with CI/CD, in collaboration with one co-writer.
- Created training materials to support smooth handovers across 4 key applications.

2017–2023

Lead Technical Writer at DTC Enterprise

- Owned the end-to-end documentation lifecycle for the company's flagship enterprise application as the sole technical writer.
- Maintained multi-format content and initiated the transition to a docs-as-code approach.

2015–2017

Technical Illustrator at Semcon

- Created technical illustrations for Jaguar Land Rover repair and maintenance manuals.
- Designed user documentation visuals for Daimler AG and Sony Mobile.

2012–2015

Marketing Assistant at DomusLift Hungary

- Created marketing documentation for elevators and wheelchair lifts.
- Supported sales activities and managed customer relationships, reducing accounts receivable by 90%.

PERSONAL SKILLS & INTERESTS

I value simplicity and honesty in my interactions.

I am strong in creative problem-solving.

I like to play metal and punk songs on my ukulele.

My superpower is random acts of kindness.