

Hi, thanks for checking in!



# I am Éva Kószó Technical Writer & Illustrator

## TL;DR

I am a telecommunications technical writer with almost seven years of experience dedicated to mastering clear and effective communication. Beginning my career as a tech illustrator, I specialized in crafting user manuals and repair instructions for cars, phones, and wearables. Since transitioning to technical writing in 2017, I have embraced the dynamic nature of the profession, continuously learning and adapting to new technologies and industry trends to deliver high-quality documentation.

 Check out my portfolio at [koszoeva.github.io/](https://koszoeva.github.io/).

## CONTACT

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 Budapest, Hungary – willing to relocate ASAP

## TECHNICAL SKILLS

### Documentation tools and markup languages

DITA · AsciiDoctor · Markdown · RST · HTML · Pandoc

### Diagramming, visual design, and multimedia tools

PlantUML · DrawIO · Adobe Illustrator · Adobe Photoshop · Adobe InDesign · Adobe Premiere Pro

### Project management and collaboration

GitHub · GitLab · Confluence · Jira

### Programming languages and API data formats

Go · JSON · OpenAPI

## SPOKEN LANGUAGES

**English:** Fluent (speaking, writing, comprehension)

**Italian:** Fluent comprehension (strong understanding, passive proficiency)

**Finnish:** Beginner (basic comprehension and speaking)

**Hungarian:** Native

## WORK EXPERIENCE

**2023–present**

### **Lead Technical Writer at Mondi.Tech**

- Maintain and update documentation within a CI/CD pipeline after migrating the existing documentation to a doc-as-code environment.
- Conduct comprehensive API reviews to ensure clarity, accuracy, and usability. Improved coherence and fixed conversion issues.
- Maintain internal training materials for backup and handover purposes.

**2017–2023**

### **Lead Technical Writer at DTC Enterprise**

- Led the technical writing and project management for the flagship enterprise application's documentation in a single-writer setup.
- Maintained documentation in various source formats (including an internal document format). Initiated the transition to a doc-as-code approach.

**2015–2017**

### **Technical Illustrator at Semcon**

- Illustrated the internal repair and maintenance instructions for Jaguar Land Rover.
- Created visuals for user documentation of vehicles, mobile phones, and wearables (for Daimler AG and Sony Mobile).

**2012–2015**

### **Marketing Assistant at DomusLift Hungary**

- Created marketing documentation for elevators and wheelchair lifts.
- Supported sales activities and kept customer relationships, reducing the accounts receivable by 90%.

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## EDUCATION

### **University of Kaposvár, Art College Faculty**

Bachelors degree in Art and Visual Communication (2009)

### **Eötvös Loránd University, Faculty of Humanities**

Italian Studies, Certificate of Completion (2010)

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## PERSONAL SKILLS & INTEREST

I value simplicity and honesty in my interactions.  
I am good at creative problem-solving.  
I like to play metal and punk songs on my ukulele.  
I am a certified international snooker referee.  
My superpower is random acts of kindness.