

Hi, thanks for checking in!



I am Éva Kószó Technical Writer & Illustrator

TL;DR

I am a telecommunications technical writer with almost seven years of experience dedicated to mastering clear and effective communication. Beginning my career as a tech illustrator, I specialized in crafting user manuals and repair instructions for cars, phones, and wearables. Since transitioning to technical writing in 2017, I have embraced the dynamic nature of the profession, continuously learning and adapting to new technologies and industry trends to deliver high-quality documentation.



Check out my portfolio at koszoeva.github.io/.

CONTACT



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TECHNICAL SKILLS

Documentation and markup languages

DITA / AsciiDoctor / Markdown / RST / HTML

Graphic tools for doc-as-code

PlantUML / DrawIO

Traditional graphic design and multimedia tools

Adobe Illustrator / Adobe Photoshop / Adobe InDesign / Adobe Premiere Pro

Project management and collaboration

GitHub / GitLab / Confluence / Jira

Programming languages and data formats for API

Go / OpenAPI (YAML) / JSON

SPOKEN LANGUAGES

English: Fluent

Italian: Intermediate

Finnish: Beginner

Hungarian: Native

WORK EXPERIENCE

2023–present

Lead Technical Writer at Mondi.Tech

- Drive an ongoing transition to a doc-as-code environment, working closely with three developer teams. Successfully migrated the first documentation set from a portfolio of three applications from Microsoft Word to reStructuredText (RST).
- Conduct comprehensive API reviews to ensure clarity, accuracy, and usability.
- Utilize Windows Subsystem for Linux (WSL) for building and maintaining documentation.
- Facilitate effective communication and collaboration across teams to ensure documentation meets project requirements and deadlines.

2017–2023

Lead Technical Writer at DTC Enterprise

- Managed and regularly updated over 15 key documents for a flagship application in a single-writer setup. Authored a documentation set of various guides, including release notes, user manuals, component and command references.
- Created and maintained technical documentation using different source formats (DITA, AsciiDoc, Jira, and special formats developed for internal purposes).
- Maintained internal training materials for backup and handover purposes.
- Planned release milestones and deadlines.
- Created call flow and architecture diagrams.

2015–2017

Technical Illustrator at Semcon

- Illustrated repair and maintenance instructions for Jaguar Land Rover.
- Created illustrations for the owners' handbook of Daimler AG.
- Produced visual content for user manuals of Sony Mobile phones and wearables.

2012–2015

Marketing Assistant at DomusLift Hungary

- Translated and created marketing documentation for elevators.
- Generated price proposals for clients.
- Maintained communication with customers and factories.
- Managed accounts receivable.

PERSONAL SKILLS & INTEREST

I value simplicity and honesty in my interactions.
I am good at creative problem-solving.
I have a relaxed, cheerful personality.
I like to play metal and punk songs on my ukulele.
I am a certified international snooker referee.
My superpower is random acts of kindness.