

Hi, thanks for checking in!



# I am Éva Kószó Technical Writer & Illustrator

## TL;DR

I am a telecommunications technical writer with almost six years of experience. I have been involved in the technical field throughout my whole career. I illustrated user manuals and repair instructions for cars, phones, and wearables. Previously, I handled the legal and technical documentation and marketing tasks for an elevator installation company. I discovered technical writing in 2017 and found it to be a perfect fit.



Check out my portfolio at [koszoeva.github.io/](https://koszoeva.github.io/).

## CONTACT



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## TECHNICAL SKILLS

### Documentation and markup languages

DITA / AsciiDoctor / HTML

› advanced level

### Project management and collaboration

Git / Jira

› advanced level

### Graphic design and multimedia

Adobe Illustrator / Adobe Photoshop / Adobe InDesign / Adobe Premiere Pro

› advanced level

### Cloud computing and infrastructure technologies

Kubernetes / Docker / Amazon Web Services / RESTful API / VMs

› basic level

### Programming languages and data interchange formats

Python / Java / JSON

› basic level

## SPOKEN LANGUAGES

**English:** Fluent

**Italian:** Intermediate

**Finnish:** Beginner

**Hungarian:** Native

## WORK EXPERIENCE

**2017–present**

### **Lead Technical Writer at DTC Enterprise**

#### **CONTENT MANAGEMENT**

- Regularly update over 15 documents as a project owner for a flagship application in a single-writer setup. Handle a wide range of guides, including release notes, installation, containerization, and virtualization instructions, user manuals of the related graphical user interfaces (including the built-in help documents), and instructions on how to use and configure various components and commands.
- Maintain an internal training material for backup purposes.
- Write and maintain technical documentation using different source formats (DITA, AsciiDoc, Jira, and special formats developed for internal purposes).
- Utilize version control (Git) in a traceable manner.
- Improve the coherence and usability of the documents.

#### **PROJECT MANAGEMENT**

- Attend weekly meetings with the customer.
- Plan release milestones and deadlines.
- Manage the Jira board.

#### **ILLUSTRATION**

- Create call flow and architecture diagrams.
- Occasionally create logos and creative content for other projects within the company.

**2015–2017**

### **Technical Illustrator at Semcon**

- Illustrated repair and maintenance instructions for Jaguar Land Rover.
- Created illustrations for the owners' handbook of Daimler AG.
- Produced visual content for user manuals of Sony Mobile phones and wearables.

**2012–2015**

### **Marketing Assistant at DomusLift Hungary**

- Translated and created marketing documentation for elevators.
- Generated price proposals for clients.
- Maintained communication with customers and factories.
- Managed accounts receivable.

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## PERSONAL SKILLS & INTEREST

I am a simple and honest person.  
I am good at creative problem-solving.  
I have a relaxed, cheerful personality.  
I like to play metal and punk songs on my ukulele.  
I am a certified international snooker referee.  
My superpower is random acts of kindness.