

Hi, thanks for checking in!



I am Éva Kószó Technical Writer & Illustrator

TL;DR

Technical writer with nearly 8 years of experience simplifying complex telecom systems through clear, structured documentation. Skilled in API documentation, user manuals, and technical illustrations. Recently expanded into the AI as a freelance language contributor, supporting prompt evaluation and linguistic accuracy for large language models.

 Check out my portfolio at koszoeva.github.io/.

CONTACT

 koszoeva@yahoo.com

 0036 70 360 8842

 linkedin.com/in/eva-koszo/

TECHNICAL SKILLS

Documentation tools and markup languages

DITA · Asciidoctor · Markdown · RST · HTML · Pandoc

Diagramming, visual design, and multimedia tools

PlantUML · DrawIO · Adobe Illustrator · Adobe Photoshop · Adobe InDesign · Adobe Premiere Pro

Project management and collaboration

GitHub · GitLab · Confluence · Jira

API & code formats (for documentation purposes)

Go · YAML · JSON · OpenAPI

SPOKEN LANGUAGES

English: Fluent (speaking, writing, comprehension)

Italian: Fluent comprehension (strong understanding, passive proficiency)

Finnish: Beginner (basic comprehension and speaking)

Hungarian: Native

EDUCATION

BA in Art and Visual Communication – University of Kaposvár (2009)

Certificate in Italian Studies – Eötvös Loránd University (2010)

WORK EXPERIENCE

2025–present

Freelance AI Trainer at Outlier (part-time)

- Validate English-Hungarian translations for linguistic accuracy, tone consistency, and formatting in prompts used by large language models.
- Contributed to high-volume language identification evaluations during a multilingual quality sprint, sustaining a strong reviewer accuracy score.

2023–present

Lead Technical Writer at Mondi.Tech

- Authored full documentation libraries for 10 enterprise telecom applications, including 20+ API guides for core network systems.
- Migrated 45+ documents across 5 products to a docs-as-code setup with CI/CD, in collaboration with one co-writer.
- Created comprehensive training materials to support smooth handovers across 4 key applications.

2017–2023

Lead Technical Writer at DTC Enterprise

- Owned the end-to-end documentation lifecycle for the company's flagship enterprise application as the sole technical writer.
- Maintained multi-format content and initiated the transition to a docs-as-code approach.

2015–2017

Technical Illustrator at Semcon

- Created technical illustrations for Jaguar Land Rover repair and maintenance manuals.
- Designed user documentation visuals for Daimler AG and Sony Mobile.

2012–2015

Marketing Assistant at DomusLift Hungary

- Created marketing documentation for elevators and wheelchair lifts.
- Supported sales activities and kept customer relationships, reducing the accounts receivable by 90%.

PERSONAL SKILLS & INTEREST

I value simplicity and honesty in my interactions.

I like to play metal and punk songs on my ukulele.

I am a certified international snooker referee.

My superpower is random acts of kindness.