Hi, thanks for checking in!

I am Éva Kószó
Technical Writer & Illustrator

TL;DR

I am a telecommunications technical writer with more than six years of experience. I have been involved in the technical field throughout my whole career. I illustrated user manuals and repair instructions for cars, phones, and wearables. Previously, I handled the legal and technical documentation and marketing tasks for an elevator installation company.
I discovered technical writing in 2017 and found it to be a perfect fit.

Check out my portfolio at koszoeva.github.io/.

CONTACT

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TECHNICAL SKILLS

Documentation and markup languages
DITA / Asciidoctor / HTML
➤ advanced level

Project management and collaboration
Git / Jira
➤ advanced level

Graphic design and multimedia
Adobe Illustrator / Adobe Photoshop / Adobe InDesign / Adobe Premiere Pro
➤ advanced level

Cloud computing and infrastructure technologies
Kubernetes / Docker / Amazon Web Services / RESTful API / VMs
➤ basic level

Programming languages and data interchange formats
Python / Java / JSON
➤ basic level

SPOKEN LANGUAGES

English: Fluent   **Finnish:** Beginner
Italian: Intermediate   **Hungarian:** Native

WORK EXPERIENCE

2017–present
Lead Technical Writer at DTC Enterprise (recently renamed to Mondi.Tech)

CONTENT MANAGEMENT
- Regularly update over 15 documents as a project owner for a flagship application in a single-writer setup. Handle a wide range of guides, including release notes, installation, containerization, and virtualization instructions, user manuals of the related graphical user interfaces (including the built-in help documents), and instructions on how to use and configure various components and commands.
- Maintain an internal training material for backup purposes.
- Write and maintain technical documentation using different source formats (DITA, Asciidoc, Jira, and special formats developed for internal purposes).
- Utilize version control (Git) in a traceable manner.
- Improve the coherence and usability of the documents.

PROJECT MANAGEMENT
- Attend weekly meetings with the customer.
- Plan release milestones and deadlines.
- Manage the Jira board.

ILLUSTRATION
- Create call flow and architecture diagrams.
- Occasionally create logos and creative content for other projects within the company.

2015–2017
Technical Illustrator at Semcon

- Illustrated repair and maintenance instructions for Jaguar Land Rover.
- Created illustrations for the owners' handbook of Daimler AG.
- Produced visual content for user manuals of Sony Mobile phones and wearables.

2012–2015
Marketing Assistant at DomusLift Hungary

- Translated and created marketing documentation for elevators.
- Generated price proposals for clients.
- Maintained communication with customers and factories.
- Managed accounts receivable.

PERSONAL SKILLS & INTEREST

I am a simple and honest person.
I am good at creative problem-solving.
I have a relaxed, cheerful personality.
I like to play metal and punk songs on my ukulele.
I am a certified international snooker referee.
My superpower is random acts of kindness.