

TEAM 69 CLIENT LETTER 2

From: Team 68

To: Team 69

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DEAR MEMBERS OF TEAM 69

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Team 68 QUT Development Team

From: Team 68

Team 69 are in the final phases of developing a cloud based scheduling application designed for a music school. In the last release Team 69 were able to create a software system that met all the basic requirements from their user stories which involved creating a database and allowing for the basic functions of being able to add students in, add classes, review data from the point of the business owner which ultimately has created the platform to be expanded upon.

In week 11, we the clients were shown the demonstration of the second release which incorporated the secondary 'should' have user stories which were collected. The team was able to successfully show the progress in their development by showing the expanded list of roles within the system and the functions that they provided in terms of quality of life features. Some of the functions and features to be created out of these user stories were the ability for the teacher to define their availability, users to be able to contact the business owner, basic finance functions (automation) and a successful integration of a calendar API.

Team 69 have continued to use the KPHP development language and so far it has proven to be a strong choice for their platform as all their required functions and features have been able to be implemented without any noticeable technical problems. In our first review, we expressed our enthusiasm with this choice as other major organizations have used this platform and proven it to have a good track record in this field of development. There are no concerns about the technical aspect of this project as the reasoning has not changed, and we have found this to be sound.

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Once again, we were above satisfied the Team 69's performance in the presentation with all group members having the opportunity to speak, backed up with a well presented powerpoint presentation that we felt that was informative and backed up with evidence with that they were saying. During this particular presentation we felt that Team 69 were able to explain the integration of different tools into the app quite clearly in a way that was easy to understand and a solid business justification as to why they had implemented these features, with the reasoning that this one particular calendar integration could help with developing other user stories. Team 69 has once again given a clear explanation of how there system works in an depth level.

Team 69 continues to show a high level of professionalism by not sticking to the traditional lecture format, but choosing rather to present by engaging in dialogue with us the client. We felt that this approach has left us, the clients, able to talk about things that we couldn't understand or why certain things were done in a particular way. This allowed us to walk away from the presentation feeling confident that our project is in capable hands.

The demonstration was excellent, as it showed a working deployed porotype that included all the basic features and functions from the last demonstration, but with the added functionality that was promised to us in the last demonstration. We feel as though the project is on track and should be completed and operational soon.

In the last review, we suggested two recommendations which was to address concerns of people with low computer proficiency and how your application will guide people through this, we believe you have addressed this with the improved user interface and the straightforward processes. The second recommendation was to address the viability of your application on mobile devices which we don't believe to be satisfactorily answered yet.

Even though we were quite impressed with the demonstration, we would like to recommend a two pieces of advice for the final demonstration

The first recommendation would be to address us about the viability of your platform on devices such as mobile phones, lpads etc. We believe, the client, that we are now in the post-pc era and would eventually like to move our staff in this direction.

The second recommendation would be to investigate the ability for push notifications to users smartphones alerting the student and or teacher of an upcoming class or examination.

Team 69 continues that legacy of strong and open communication which we believe is the team's biggest asset and has helped in the development process by being able to critique each others work and listening to everyone's opinion.

To conclude, we are happy with the current state of this project and look forward to you addressing our recommendations in the final presentation.

Team 69 are currently in the process of developing an application for a music school that manages teachers, students and classes. The goal of the project is to establish a system that records the details of all the stakeholders and processes that data into an information system that can be read by students, teachers, parents and the owner of the business into good information that can be used for planning, resourcing and other general activities in running a business of this nature.

In week 7 we were shown a demonstration of the first release (sprint 1) which demonstrated the basic abilities that have developed, such as focusing on the business owner's needs to create, review, update and delete Teacher and Student details and accounts. These abilities were demonstrated to a

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Kind regards,

Team 68

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