

CURRICULUM VITAE

ROWLAND BANDA

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CONTACTSDETAILS

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PERSONAL DETAILS

Surname	: Banda
Other names	: Rowland Richard
Date of birth	: 10 th August 2002
Gender	: Male
Marital status	: Single
Place of birth	: Blantyre, Malawi
Nationality	: Malawian
Village	: Mfutso
T/A	: Kachere
District	: Dedza
Denomination	: CCAP
Languages	: English, Chichewa

KEY COMPETENCES

Communication and presentation skill	Inter-relationship skill
Social and reputation skill	Analytical skill
Ethics and integrity	Creativity skills

ACADAMIC QUALIFICATION

2017-2018

Institutions PACT Secondary School

Malawi School Certificate of Education

SUBJECTS PASSED

➤ English
➤ Biology
➤ Geography
➤ Mathematics
➤ History
➤ Physical Science
➤ Computer Science
➤ Life Skills

PROFESSIONAL QUALIFICATION

BACHOLORS DEGREE IN COMPUTING INFORMATION SYSTEMS (NACIT)

August 13-april 10 2023	NACIT-Blantyre <u>Board-university of Greenwich</u>
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SUBJECTS COVERED

Human computer interactions
Information content management
Oracle database development
Requirements analysis
Final project

ADVANCED DIPLOMA IN COMPUTING (NACIT)

July 2021-June 2022	<u>NACIT-Blantyre</u> <u>Board-university of Greenwich</u>
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SUBJECTS COVERED

Dynamic Website
Information Systems Analysis
Analysis Design and Implementation
Network Security and Cryptography
Data Base Design and Development
Final Project

DIPLOMA IN COMPUTING (NACIT)

April 2019- March 2020	<u>NACIT-Blantyre</u> <u>Board-NCC education</u>
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SUBJECTS COVERED

Skills for Computing
Computer Systems
Software Development Techniques
Database Development
Computer Networks
Designing and Development of Object-Oriented Programming
Office Software Development
Designing and Developments of Websites

WORKING EXPERIENCE

Temporary job at Malawi Electoral Commission

Post: Biometric Voter Registration Kit Operator (BVRKO) 2018- 2019

DUTIES AND RESPONSIBILITIES	ACHIEVEMENTS
<ul style="list-style-type: none">➤ Registering Voters Through Scanning National ID Card➤ Providing Statistics for Daily Registration➤ Securing BVRK Equipment➤ Collaborating with election officials and other officers to ensure smooth and efficient voter registration processes➤ Reporting faults and incidences occurring at the Registration Centre➤ Ensuring the accuracy and integrity of the voter registration data captured➤ Troubleshooting and resolving any technical issues that may arise with the biometric voter registration equipment <p>Adhering to relevant laws, regulations, and ethical standards governing voter registration processes and the handling of voter data</p>	<ul style="list-style-type: none">✓ Helped the Organization to conduct free and fair elections✓ Gained Knowledge on how elections are conducted✓ Successfully registered a high number of voters while working in a challenging environment✓ Honed my communication skills through interactions with voters, election officials, ensuring clarity and efficiency during the registration process✓ Received positive feedback from officers and fellow acquaintances therefore indicating high levels of satisfaction with your work or services.

Permanent job at REC IVESTMENTS

DATABASE ADMINISTRATOR April 2020-June 2021

DUTIES AND RESPONSIBILITIES	ACHIEVEMENTS
<ul style="list-style-type: none">➤ Working with developers to optimize database queries and performance.➤ Assisting system administrators in managing database servers.➤ Designing and setting up databases to meet business needs.➤ Configuring database management systems (DBMS) such as MySQL, PostgreSQL, SQL Server, or Oracle.➤ Implementing security measures to protect data from breaches and unauthorized access.➤ Setting up backup and disaster recovery plans to prevent data loss.➤ Monitoring database performance and troubleshooting slow queries.➤ Optimizing indexes, queries, and storage to enhance efficiency.➤ Creating and managing user roles and permissions.➤ Controlling access to sensitive information	<ul style="list-style-type: none">✓ Improved query execution speed through indexing, query tuning, and optimization techniques, leading to faster application response times.✓ Reduced database storage costs by implementing data archiving and compression strategies.✓ Strengthened database security by implementing encryption, role-based access controls, and multi-factor authentication.✓ Ensured compliance with data protection regulations such as GDPR, HIPAA, and PCI DSS by implementing strict security and audit measures.✓ Reduced database downtime by optimizing backup and recovery strategies.✓ Integrated databases across multiple platforms, improving data accessibility and operational efficiency.✓ Automated database monitoring and maintenance tasks, reducing manual workload.✓ Developed SQL scripts to automate data validation and cleanup, improving data integrity.

Internship at CENTENARY BANK September 2023- November 2024

SYSTEMS ANALYST

DUTIES AND RESPONSIBILITIES	ACHIEVEMENTS
<ul style="list-style-type: none">➤ Designing and developing requested software➤ Evaluate the practicality and cost-effectiveness of potential IT projects through meticulous feasibility studies.➤ Propose and design innovative IT solutions that align with the organization's overarching goals.➤ Develop comprehensive system architecture diagrams, intricate data flow charts, and user interfaces to meet corporate objectives.➤ Troubleshooting relevant software issues➤ Monitoring the performance of internal systems➤ Gather and evaluate user feedback➤ Conducting and analyzing system requirements to meet user needs➤ Uphold rigorous quality assurance standards for IT solutions. <p>Lead comprehensive testing processes, including test case development and execution, to ensure the delivery of high-quality solutions.</p>	<ul style="list-style-type: none">✓ Helping the team through different aspects of software development✓ Developed a data set tracking system under specified functionality✓ Leveraged data analysis skills to provide data-driven insights and recommendations that supported strategic decisions, contributing to the organization's competitive advantage.✓ Created informative data visualizations and reports using tools like Power BI and Tableau, enhancing data communication and facilitating informed decision-making.✓ Created informative data visualizations and reports using tools such as google data studio and BIRT(business intelligence and reporting tools), enhancing data communication and facilitating informed decision-making. <p>Demonstrated exceptional problem-solving skills and attention to detail when resolving data-related challenges, minimizing disruptions to IT projects and operations.</p>

Contract job at PROGRESSIVEMW (8th may 2025 – june 11th 2025)

DUTIES AND RESPONSIBILITIES	ACHIEVEMENTS
<ul style="list-style-type: none">➤ Transcribed audio and video materials from chichewa to english and with high accuracy for use in surveys, research and research➤ Cleaned, validated, and formatted large datasets to ensure consistency, accuracy, and readiness for analysis and reporting.➤ Analyzed customer interaction and feedback data to identify trends and support quality assurance improvements.➤ Supported data entry and verification tasks, ensuring integrity of data collected.➤ Collaborated with call center supervisors and technical teams to optimize workflow processes and improve data handling practices.➤ Maintained confidentiality and compliance with data privacy standards while handling sensitive information.	<ul style="list-style-type: none">➤ Achieved a 98% accuracy rate in transcription tasks, contributing to improved turnaround times➤ Successfully cleaned and prepared over 2000 rows of raw data for critical donor-funded project reports.➤ Identified and corrected data anomalies that would have affected client decisions, demonstrating strong attention to detail.➤ Played a key role in localizing communication material for client by accurately translating culturally sensitive content.➤ Recognized by supervisors for speed, efficiency, and reliability in managing multilingual transcription under tight deadlines.

Tools and skills proficient in:

Web development: php, Laravel, python, css, bootstrap, react.js, javascript(node.js), html

Desktop development: c#

Android development: flutter, react native

APIS: restful APIS

Web performance optimization: lazy loading

UI/UX design

Database integration: sqlite, mysql, postgresql, firebase

Cloud: docker

Git

For projects synopsis visit the following website: <https://kotalkahn-jpg.github.io/my-website/>

HOBBIES Reading historical content, watching documentaries, Watching Tv, listening to music, Researching STEM (Science Technology Engineering Mathematics) in Information Technology Advancements, Maintaining Relationships.

REFEREES

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