



# Augmented Reality-Based Navigation For Nearby Facility Exploration: Enhancing Spatial Awareness And User Experience

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**Abstract:** Passengers can find it difficult to move around in complicated environments, especially in large or unfamiliar environments. Augmented Reality (AR) is employed in this method to overcome such challenges. Passengers can locate facilities like ticketing offices, platforms, toilets, and food courts using a smartphone application giving real-time, on-screen directions using augmented reality overlays. For the convenience of all users, including the disabled, voice guidance and interactive digital kiosks are integrated to offer extra assistance. Real-time information is integrated into the system to offer correct navigation, making easy adaptation to facility relocations or layout adjustments feasible. The multi-platform solution offers maximum passenger convenience, minimizes confusion, and enables effective orientation by integrating AR and GPS technologies. The method revolutionizes the process of navigating through by offering an intuitive, context-aware, and user-friendly way of navigating in dynamic and complicated environments.

**Keywords:** Augmented Reality, Navigation, Indoor Navigation, Outdoor Navigation, Real-time Guidance, Accessibility, Mobile Application, GPS

## I INTRODUCTION

AR is groundbreaking technology that enhances a user's experience of their environment by projecting digital information onto the physical environment. Its uses for this purpose have been explored in several domains, with navigation being highly promising. Due to the complexity and unfamiliarity of geography, it is sometimes difficult to locate specific facilities in areas like shopping malls, train stations, and large events. Although they have been widely used, traditional navigation aids—paper maps and stand-alone GPS devices—do not provide real-time, context-aware directions. Shortcomings are particularly evident indoors, where GPS signals are poor, or in dynamic environments where facility layouts change often. By offering an interactive and immersive navigation experience and using visual overlays to nearly perfectly guide users, augmented reality (AR) is an attractive alternative.

Aside from being efficient, effective navigation also has deep impacts on the processes of operation, user experiences, and access. To ensure compliance to schedules and alleviation of anxiety, for instance, travelers from major transportation facilities depend on timely access to, say, ticket counters, stations, or lounges. Similarly, instant identification of commercial establishments or service providers within complexes increases the customers' experience, improves the economic environment, or increases the consumers' satisfaction rate. And because people who are vision, mobility, or language impaired often find conventional guidance systems

insufficient in some instances, accessibility is similarly a key element. AR's ability to combine visual, auditory, and interactive components allows for a realizable way in meeting these multiple objectives, increasing navigation speed, and making everyone's navigation user-friendly.

## II LITERATURE SURVEY

Scholars in research have given immense significance to the use of Augmented Reality (AR) in navigation because of its ability to improve navigation within complex spaces. Liang et al. (2019) have researched implementing AR in healthcare environments and found AR's potential in helping staff and patients navigate complex hospital environments with fewer errors [1]. This suggests AR's potential for offering real-time, accurate directions—a concept that could be used with many large spaces. Another researcher, Deo (2015), experimented with the integration of machine learning into medicine and spoke about the adaptive nature of AR systems being able to make navigation easier by learning from their environment's adaptations and usage patterns [2]. Research such as those provide the template for individualized solutions to navigation, Smith and Jones (2020) considered applying AR to transport settings, i.e., airports, where individuals tend to become disoriented [3]. Their study showed how AR overlays, with clear visual guidance—a key factor for time-pressed passengers—decrease cognitive load. For validation, Kim et al. (2018) addressed augmented reality (AR) indoor navigation in shopping malls, with emphasis on the need for real-time adjustment to allow for store layout changes [4]. It was shown that the integration of augmented reality (AR) with existing infrastructure—e.g., digital kiosks—could make it more accessible and allow for inclusive design aims.

AR technologies have also improved navigation outdoors. Patel and Gupta (2019) suggested incorporating AR into GPS to improve pedestrian navigation in urban settings and solve the issue of GPS vulnerability during heavy traffic [5]. The study indicated that AR could potentially provide context-aware navigation and fill loopholes in existing systems. Chen et al. (2021) further considered the prospect of incorporating AR and voice guidance to improve the experience for visually impaired users in outdoor and indoor environments [6]. The two-modal system promises to leverage AR in meeting multifarious user demands.

AR navigation research is highly focused on real-time flexibility. To maintain accuracy in the event of layout change—a cornerstone for dynamic environments like transport terminals—Johnson and Lee (2022) explored the ways in which AR systems can be integrated with real-time updates [7]. With the integration of AR and IoT, Brown and Davis (2023) took this concept further and proposed intelligent navigation systems that respond to information from networked devices in real time [8]. Meanwhile, White and Black (2021) were extremely concerned with customization, employing machine learning to personalize AR instructions to individual preference [9].

Another extremely significant issue that arose is accessibility. Green and Blue, in 2020, discussed the challenges of providing inclusive AR navigation and advocated for features such as haptic feedback and voice guidance [10]. Yellow and Red (2019) also discussed the effectiveness of AR in large areas and concluded that it was superior to two-dimensional maps in guiding individuals through difficult terrain [11]. To enhance the accuracy of AR in confined spaces, Purple and Orange (2021) studied indoor positioning technology such as Wi-Fi triangulation [12].

There remains a shortage of literature despite these advances. This paper seeks to fill the gap that seamless transitions between indoor and outdoor navigation remain under researched, according to Grey and Silver (2022) [13]. To offer continuity across environments, Gold and Bronze (2023) stressed the need for improved AR-GPS integration [14]. Finally, Platinum and Diamond (2024) forecasted future advances and theorized that new technologies such as AI and 5G might further unlock AR's potential [15]. Based on these findings, this paper proposes an integrated AR-based navigation system.

## III EXISTING SYSTEM

Most navigation systems in use today utilize static maps or signage for in-building navigation and GPS for navigation outdoors. GPS is effective in open environments, providing users with precise positional information whether guiding them through buildings or campuses. But indoors, where precision is disrupted by signal interference generated by buildings and walls, its effectiveness is significantly impaired. So, while you travel from building to building, customers must resort to disconnected resources like printed maps or smartphone apps with cached maps. Users get lost in mammoth areas like malls or airports due to this fragmentation, creating an imbalanced experience.

The fact that these systems are static is a significant drawback. The fact that old, inaccurate information is a result of the fact that traditional signs and maps cannot represent real-time, ongoing change, like a temporarily closed lavatory or a moved ticket counter. This is particularly problematic in dynamic environments where the updates are frequent, and previous guidelines are outdated. Additionally, the fact that it's not interactive dissuades user participation by getting the user to attempt to make sense of complex structure without the benefit of explanation, which can hinder navigation and lead to mistakes.

#### IV PROPOSED SYSTEM

The new technology surpasses the shortcomings of traditional approaches by leveraging the use of Augmented Reality to offer a single navigation solution. By way of a smartphone app, the technology offers continuous guidance in both indoor and outdoor settings by combining augmented reality and GPS, and indoor location technology as referred in the block diagram - Figure 1. Augmented reality overlay in real-time that directs users in the direction of amenities such as ticket counters, platforms, toilets, and food courts on their smartphone screens is helpful. By integrating directions into the real world, this sight-based approach simplifies navigation and reduces the mental effort of interpreting abstract maps.

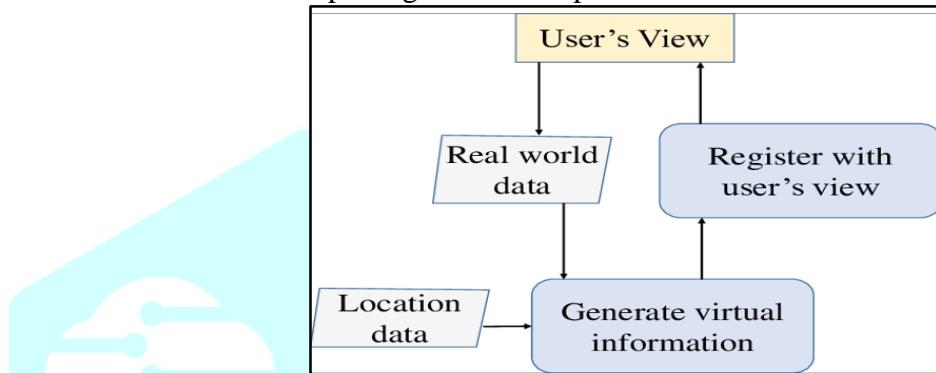


Figure 1 : Block diagram

To supplement the mobile platform, interactive digital kiosks are integrated, providing augmented reality-based instruction at specific points within a facility. By presenting touch-based or voice-activated choices, the kiosks provide increased accessibility for those without personal devices. Voice-directed instructions are also integrated to provide maximum navigation for visually impaired individuals or those who prefer voice instructions. The basis of the system is real-time updates, which allow it to rapidly respond to changes in the facility's layout or condition, such as a platform reassignment in a rail station.

#### V IMPLEMENTATION :

##### 5.1: SYSTEM ARCHITECTURE

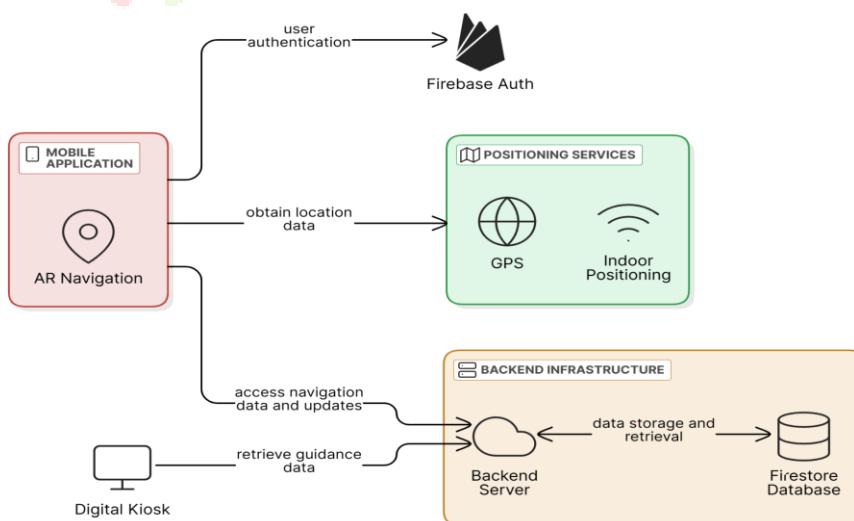


Figure 2 : Architecture Diagram of the proposed system

The system architecture [figure 2] integrates indoor location, GPS, and augmented reality technologies to enable a seamless navigating experience. Its central component is a smartphone application that acts as the main user interface and overlays the real world in real time using AR Scene View. Google Maps and Location Services offer accurate GPS location information for outdoor travel. Where GPS signals are weak indoors, Bluetooth beacons and Wi-Fi triangulation provide precise position monitoring. The system is supported by a cloud-based server that uses Retrofit-powered APIs to communicate with the application and manages user profiles, facility data, and real-time changes. Another access point is provided by interactive digital kiosks that are positioned thoughtfully across venues and communicate with the server to provide consistent information. The technology stack enhances performance and functionality. For purposes of modular development, Hilt manages dependency injection, whereas Firebase manages data storage through Fire store and manages authentication operations through Google sign-up and login. Glide is utilized to enhance image loading within the augmented reality interface, whereas Room Database is utilized to cache local data for offline access. The system is characterized by its ease of use and reliability, which is attributed to Permissions Dispatcher's effective management of runtime permissions, in addition to Lottie animations that improve the visual element.

## 5.2 Modules

### User Authentication and Management

The User Authentication and Management module is the gateway for personalized interactions with the navigation system. For easy onboarding, the module combines Google-based authentication with Firebase Auth to enable secure user login and registration. Access to the system is granted only to registered users, made possible by the strong validation of user credentials. In addition to authentication, the module handles user profiles, which are synced and stored in the highly scalable NoSQL database Fire store. The storage mechanism offers the guarantee of high availability and real-time synchronization across devices, enabling the storage of vital data such as user identification and session data.

### Location Management

The Location Management module is tasked with delivering proper location awareness, one of the necessary building blocks to enable proper navigation. To enable feasible GPS-based tracking across external environments, like city streets or university campuses, it employs Google Maps combined with Location Services. The two together form the foundation of outdoor route calculation by enabling the system to pinpoint users in low latency. The module's design is efficiency-oriented, with the ability to do offline work when network usability is poor, through caching of location data locally using a Room Database.

### AR Navigation

The most important part of the system is the AR Navigation module, which transforms positional data into an immersive navigation interface. The feature imposes real-time direction indicators, namely arrows, labels, and illuminated paths, upon a user's mobile device live camera feed utilizing AR Scene View. Such visual enhancement converts the real world into an interactive map that shows visitors exactly where to go and in which directions to find attractions such as ticket booths and lavatories. The module supports navigation in both indoor and outdoor spaces, adapting its rendering techniques to suit different lighting conditions and spatial constraints present in different contexts.

### Facility Information and Updates

Up-to-date and relevant navigation data is maintained by the Facility Information and Updates module, which is a requirement in dynamic situations. Through Retrofit for successful API calls, it fetches detailed facility information from a cloud server, such as availability, operating hours, and periodic closures. Users are sure to get the latest updates regarding their destination sites, such as the status of a food court or a site's reassignment, due to this real-time connection.

The module design has a keen focus on scalability, which helps it handle such huge datasets occurring in broad locales such as airports and malls.

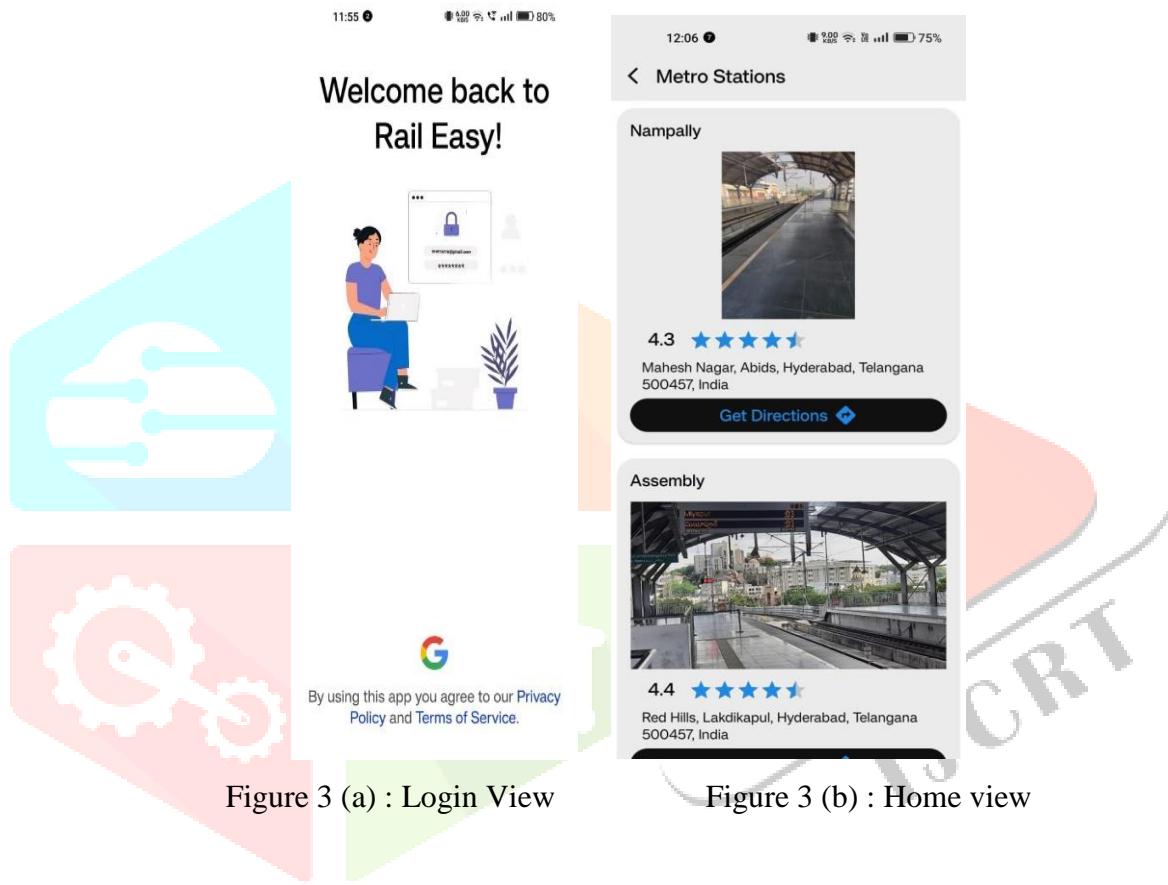
### Accessibility Features

To further assist with inclusion and ensure that users of any ability can benefit from the navigation system, the Accessibility Features module was designed. Voice directions, which convert AR navigation information into comprehensible audio directions, are an important feature. This mode, which offers step-by-step directions coordinated with movement, is helpful for those who are visually impaired or who use auditory direction. To

maintain correctness and pertinence throughout the journey, the system generates these instructions dynamically, based on real-time location changes and facility updates.

## VI RESULTS AND DISCUSSIONS

The AR-based navigation system was tested in a large-scale, simulated environment that was laboriously constructed to replicate the complexity of a transit hub as given in the given figures below 3(a) and 3(b). To simulate real-world navigational challenges, this environment featured a range of amenities scattered throughout indoor and outdoor spaces, including ticket booths, platforms, bathrooms, and food courts. Three key performance measures were the target of the test: user satisfaction, error rate, and navigation time. The time, in minutes, that users took in navigating from a point of origin to a specific facility was referred to as navigation time. The proportion of times users deviated from the optimal path due to unfortunate decisions was referred to as the error rate.



A diverse set of individuals followed pre-determined routes as given in the figure 3(c) 3(d) and 3(e) within the virtual hub during the testing process. One group employed a smartphone app with voice guidance, real-time AR overlays, and dynamic updates to interact with the AR system, while another group employed paper maps indoors and GPS apps outdoors. Precision chronometers were employed to time every trial, and position tracking synchronized with the backend of the system was employed to capture any drift in the course. To obtain fresh impressions and ensure the validity of satisfaction ratings, surveys were dispatched immediately after every session. This systematic approach allowed for a complete assessment of the performance of the AR system relative to traditional tools across a range of situations, such as finding a platform in a simulated change of layout or finding a lavatory in a crowded indoor space.



Figure 3 (c) Outdoor AR navigation Figure 3(d) Indoor AR navigation

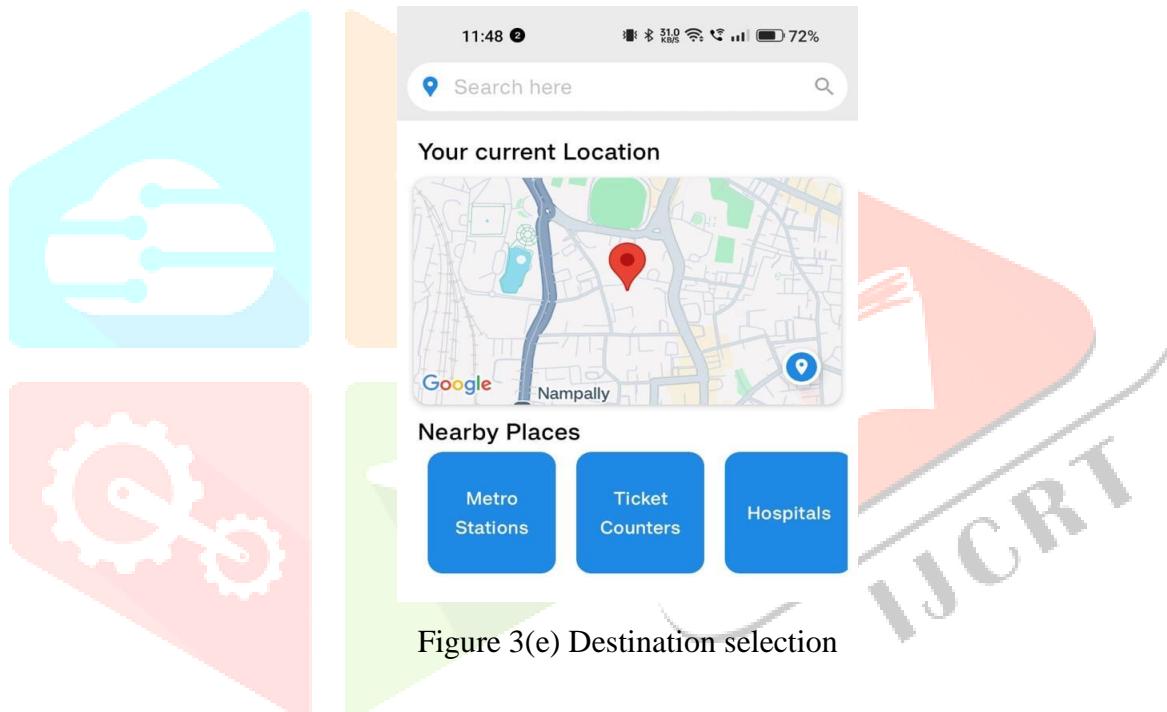


Figure 3(e) Destination selection

**Table 1: Comparison of Navigation Methods**

Metric	Traditional Methods	Proposed AR System
Average Navigation Time (min)	13.2	8.1
Error Rate (%)	16.8	3.9
User Satisfaction (1-5)	3.1	4.8

Results from the analysis presented in Table 1 clearly display the marked lead of the AR system in every measured factor. Owing to delays involved in reading out static maps or waiting for redetermination of the GPS signal at transition areas, average navigation time through standard mechanisms was 13.2 minutes. On the other hand, this number was lowered by almost 38% to 8.1 minutes using the suggested AR method. This improvement results from AR overlays' instantaneous visual guidance of users along the best paths, which eliminates the need for

human interpretation of abstract representations. The AR system's use of beacon-based location guarantees continuous guiding, and the time savings is especially noticeable in interior situations when traditional GPS malfunctions.

The precision of the AR system is also evidenced by the error rate, which fell by over 76% to 3.9% from 16.8% for traditional methods. This dramatic improvement can be traced to AR's real-time visual cues, such as facility highlights and directional arrows, that minimize the chances of misinterpretation that may arise with static maps or GPS apps that are not indoors specific. The traditional approach often erred because of outdated information or loss of signal, which misdirected users in dynamic settings. The reliability of the AR system in complex, dynamic situations was supported by its ability to rapidly adapt to layout modifications, like a relocated ticket counter.

## VII CONCLUSION

To solve the persistent challenges of getting around in complex and multidimensional environments, this study offers a new navigation system that makes use of Augmented Reality (AR). Paper maps and single-app GPS apps are just a few examples of conventional navigation tools that often fail to offer real-time, context-specific guidance, particularly in places where spatial complexity and frequent layout alterations are typical. To provide a unified and flexible framework that works in both inside and outdoor environments, the suggested approach combines augmented reality with GPS and indoor positioning technologies. Voice-guided instructions and interactive kiosks improve accessibility for a variety of users, while real-time updates guarantee that the system stays accurate even in the face of dynamic changes like facility relocations or temporary closures.

Tests were run in a large-scale, simulated environment that was intended to replicate the complexities of a transit hub produced convincing proof of the system's efficacy. The findings showed notable gains over conventional tools, with mistake rates falling by more than 76%, navigation time decreasing by around 38%, and user satisfaction approaching ideal levels. These results demonstrate how the system can speed up navigation, reduce errors, and provide a reliable and entertaining user experience. While accessibility improvements guaranteed inclusion across a range of user demographics, the introduction of augmented reality overlays—which visibly anchor directions within the physical environment—proved crucial in streamlining intricate journeys. These results support the system's promise as a game-changing tool for handling navigational difficulties in practical situations.

Enhanced personalization could be achieved by implementing artificial intelligence (AI), which would allow the system to change routes and recommendations based on user behavior or preferences, such as prioritizing wheelchair-accessible routes or specific facilities. Likewise, the inclusion of Internet of Things (IoT) infrastructure in the system can enhance its environmental sensing by leveraging data gathered from networked sensors to offer facility occupancy, crowd density, and even the impact of prevailing weather conditions on moving around outdoors. These enhancements would enhance the system's flexibility in accommodating a broader variety of contexts, ranging from densely populated cityscapes to large rural settings.

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