Ideation Phase

Define the Problem Statements

Date	26 June 2025
Team id	LTVIP2025TMID20321
Project Name	Flight Finder
Maximum Marks	2 Marks

Problem Statement Summary:

Users want a quick and reliable way to book flights, but existing systems are confusing or lack personalization. Meanwhile, admins lack tools to monitor or manage bookings in real-time, leading to inefficiencies.

Customer Problems and Needs:

I am	I'm trying to	But	Because	Which makes me feel
A traveller	Book a flight to my destination	I can't see clear results or filter by time/price	The system shows limited or cluttered info	Frustrated and confused
A student	Book a cheap flight	Prices jump and booking steps are long	I can't filter or compare quickly	Rushed and uncertain
A flight operator	Manage flights and booking	I don't have access to edit or view latest bookings	There's no flight management dashboard	Disconnected and inefficient
An admin	Approve new flight services	I get no alert when someone registers	The system doesn't show pending approvals	Out of control and overwhelmed