Koteeswaran

+91 9445712235 | koteeswaran.t@hotmail.com | India

Project Manager / Scrum Master

8+ years of experience driving complex IT and business transformation projects with expertise in Agile, Scrum, and Waterfall methodologies. Skilled in managing cross-functional teams, implementing project governance, and ensuring delivery within scope, time, and budget. Strong track record of stakeholder management, process optimization, and aligning technology solutions with business goals.

Work Experience

Project Manager / Scrum Master | B&G Technologies
Jun 2024 – Present | India

- **Leading end-to-end project management for multiple IT initiatives including National777.com, a large-scale casino gaming platform.**

- **Defined project scope, timelines, and deliverables; aligned with stakeholders for smooth execution.**

- **Facilitated Scrum ceremonies (daily stand-ups, sprint planning, retrospectives) to enhance productivity and collaboration.**

- **Managed cross-functional teams (development, design, testing, DevOps) ensuring Agile and Scrum best practices.**

- **Oversaw API integrations (Aura API, Sports API) and coordinated settlement system implementation.**

- **Collaborated with design & development teams to streamline frontend, admin panel, and API integration work.**

- **Supported manual settlement, reporting, and P&L tracking modules for financial transparency.**

- **Ensured quality assurance, risk management, and on-time delivery toward Go-Live readiness.**

IT Project Coordinator | FABC Solutions
Mar 2022 – May 2024 | India

- **Assisted project managers in planning, scheduling, and tracking software development projects.**

- **Coordinated across teams to ensure timely delivery of web applications and mobile solutions.**

- **Implemented Jira and Confluence for Agile project tracking, improving visibility by 35%.**

- **Supported client demos, documentation, and UAT sessions.**

Scrum Master | Gamenation (E-Commerce Company)
Nov 2019 – Feb 2022 | India

- **Led Agile delivery for E-commerce projects, ensuring timely feature releases and smooth customer experiences.**

- **Facilitated Scrum ceremonies (sprint planning, daily stand-ups, retrospectives) to improve team productivity.**

- **Coordinated development of payment gateway integration, order management, and loyalty program modules.**

- **Collaborated with product owners to prioritize backlogs and align deliverables with business goals.**

- **Introduced Agile best practices and Jira workflows, reducing sprint spillovers by 25%.**

- **Supported cross-functional teams in resolving blockers and maintaining a focus on customer-centric delivery.**

Associate Project Manager | InterGlobe Aviation Limited (IndiGo Airlines)
Feb 2014 – Oct 2019 | India

- **Managed airline IT projects including reservation systems, crew management, and operations support applications.**

- **Coordinated with stakeholders from flight operations, ground staff, and customer service to align technology solutions with business needs.**

- **Oversaw the development and integration of flight scheduling, e-ticketing, and loyalty program modules.**

- **Ensured compliance with aviation regulations, data security, and passenger information standards.**

- **Improved project delivery timelines by 20% through Agile methodologies and cross-functional collaboration.**

- **Mentored junior project coordinators and facilitated sprint planning for multiple parallel projects.**

Key Skills

Project & Agile	Technical & Domain
Agile Project Management	API Integration (Aura API, Sports API, Payment Gateways)
Scrum Framework	E-commerce Platforms
Sprint Planning & Execution	Airline IT Systems (Reservations, Crew Management, Loyalty Programs)
Stakeholder Management	P&L Tracking & Reporting
Risk & Issue Tracking	Manual Settlement Systems
Jira, Confluence	Requirement Gathering & Documentation
UAT & Client Demos	DevOps Collaboration (CI/CD, AWS)
Cross-functional Team Leadership	Project Governance & Delivery, Vendor & Client Coordination

Education

 Bachelor **of Science (B.Sc.) – Information System Management**
Madras University | 2009 – 2012

 Higher **Secondary Certificate (HSC)**
State Board, Tamil Nadu | 2008

 Secondary **School Leaving Certificate (SSLC)**
State Board, Tamil Nadu | 2006