Project Design Phase-II
Data Flow Diagram & User Stories

Date	10-06-2025
Team ID	LTVIP2025TMID54317
Project Name	Doc spot
Maximum Marks	4 Marks

Data Flow Diagrams:

A **Data Flow Diagram (DFD)** illustrates how data moves within the Flight Finder platform. It captures how user interact with the system, how information flows between different components, and where the data is stored.
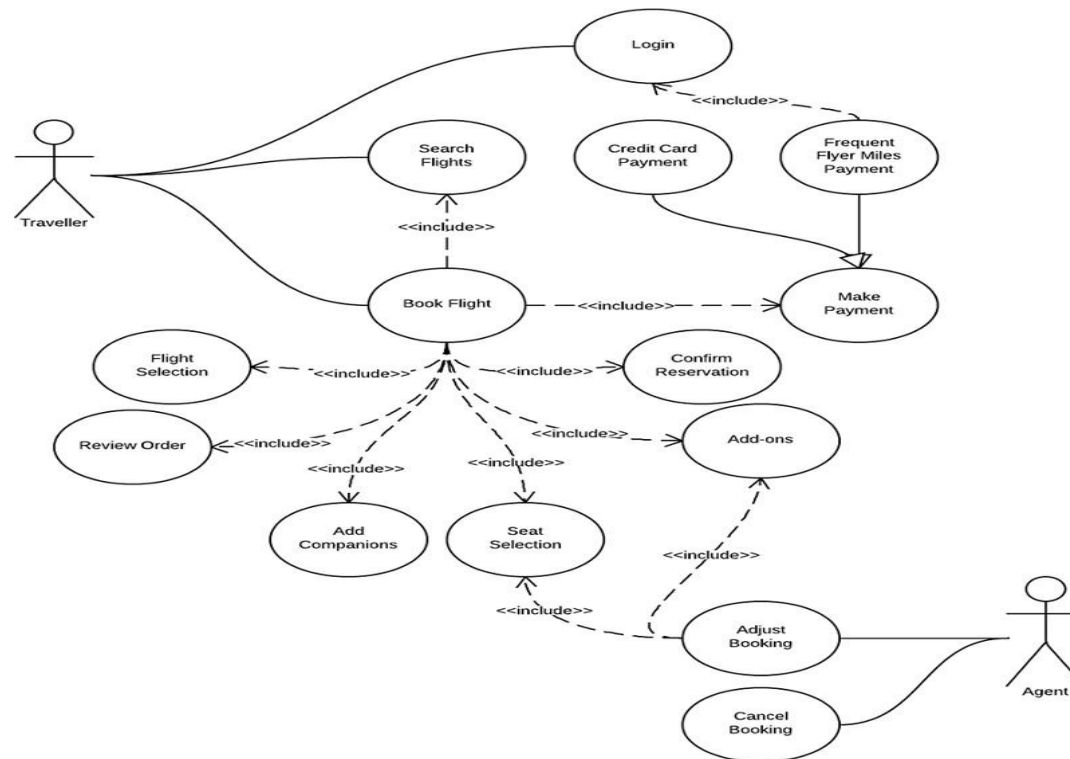
User Story Table – Flight Finder

User type	Functional Requirement (Epic)	User Story / Task	Acceptance Criteria	Priority	Release
Client	Query Posting	As a client, I can post a Complaint.	Query appears on home page of the agent.	High	Sprint-1
Agent	User Query	As an Agent, I will handle the queries.	Application visible to client.	High	Sprint-1
User	Messaging	As a user, I can chat with the other party in real-time.	Messages appear instantly.	Medium	Sprint-2
Client	Payment Processing	As a client, I can successfully register my complaints.	Agent will receive the queries.	High	Sprint-2
Admin	User Moderation	As an admin, I can review reported users and take action.	Reports and actions logged.	High	Sprint-1