

## Incidence Response Playbook- system intrusion (Malware)

### **Preparation :**

- 1.1. Create a detailed incident response plan outlining the measures your team should follow in the event of a malware incursion before it occurs. Ensure that all stakeholders are aware of and have access to the plan.
- 1.2. Form a response team: Determine key persons who will be in charge of coordinating emergency response operations. Members of the IT security team, IT operations, legal, and senior management should all be present.
- 1.3. Establish clear communication channels and protocols: In the case of an incident, establish clear communication channels and protocols. Ascertain that all team members have current contact information for one another.
- 1.4. periodically backup data: Create a backup schedule and make sure that important data is periodically backed up.
- 1.5. Establish security measures within your firm, including firewalls, antivirus software, intrusion detection systems, and access controls.

### **Detection**

- 2.1. Locate the malicious software: Determine out what kind and how much malware is infected. A comprehensive system scan utilizing antivirus software or other malware detection technologies can be used to do this.
- 2.2. Isolate the compromised system: To stop the malware from spreading further, disconnect the compromised system from the network.
- 2.3. Identify the infection's extent: Find out which systems are impacted and how much harm has been done.

### **Containment:**

- 3.1 Disable all remote access to the compromised system in order to stop the malware from spreading.
- 3.2. Implement network segmentation: To stop malware from propagating, isolate the affected system from the rest of the network.
- 3.3. Turn off or quarantine infected devices: To stop the malware from spreading further, turn off all network connections and confine affected devices.

### **Eradication**

- 4.1. Remove the malware: To remove the malware from the infected system, use antivirus software or other malware removal solutions.
- 4.2. Fix vulnerabilities: Determine whatever vulnerabilities the virus took use of and fix them.

4.3. Keep an eye on the system: Keep an eye on the system to make sure that the malware has been entirely eliminated and that no new infections have appeared.

### **Recovery**

5.1. Restore from backup: Restore any information or computer systems that were harmed by malware from the most recent backup.

5.2. Test the system: Check the system to make sure it is operating properly and that the malware infection has not left any residual effects.

5.3. Conduct a post-event review to identify any areas that could want improvement and then revise the incident response plan as necessary.