**Manoj Mandla**

**Senior Application Quality Engineer**

## CONTACT

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## EDUCATION

**B.Tech** (Computer Science & Engineering), **2016**
RGM College of Engineering & Technology –  67%

**XII, 2012**
Sri Gayatri Junior College –  94%

**X, 2010**
Montessori English Medium High School – 89%

## SKILLSET & EXPERTISE

### *Test Automation & Frameworks:*

- Playwright with TypeScript/JavaScript
- Selenium WebDriver with Java
- BDD with Cucumber + Page Object Model (POM)
- Junit, GIT, Maven (Build Automation)
- Jenkins, Pega specialized testing

### *Functional QA:*

- Test Planning, Test Strategy, Test Risk Assessment
- SIT, UAT, Exploratory & Regression Testing
- Test Automation
- Requirements & Defect Management (Pega Agile
- Studio, Jira & Rally)
- Test Scenarios & Test Cases Management
- QA Dashboard & Status Reporting
- Test Documentation

### *API Testing:*

- **SoapUI** and **Postman** for functional and regression testing of SOAP and REST APIs
- **JMeter** for performance and load testing of web services

### *Programming*: Java, Typescript, JavaScript, C#.NET, SQL

### *Functional Domain Expertise:*

- Card payment dispute/chargeback and fraud claim management (Visa, MasterCard, AMEX, Zelle, ACH)
- Possess good knowledge of Pega Blueprint, Pega GenAI, Process AI, Constellation-based applications
- Exposure in Financial Applications – Smart Dispute
- EDI client Testing
- Exposure in Health Care Industry & claim processing system

## PROFILE

Seasoned QA Professional with **8.7 years** of expertise in **QA automation**, **Functional testing** and **Agile scrum**. Adept at requirements and defect management, with a proven track record of ensuring high-quality software products through meticulous attention to detail and strategic problem-solving.

## CERTIFICATIONS

- Pega Certified System Architect (PCSA 8.6)

## PROFESSIONAL EXPERIENCE



**Senior Application Quality Engineer|Aug '2021 – Present**

Roles & Responsibilities:
- QA automation development & maintenance
- Playwright, Selenium, Cucumber implementation
- Led the design and implementation of automation frameworks (**Playwright, Selenium**) and streamlined DevOps processes to enhance efficiency and reduce maintenance.
- Functional Testing (Lead QA)
- Functional product support (INCs triage)
- Facilitated client communications on Pega spaces/ Client forums
- Requirements and defect management (Agile Studio)
- Led end-to-end Scrum activities, from sprint planning and execution to closure



**Quality Engineer II | Sep '2019 – Aug '2021**

Roles & Responsibilities:
- Test Automation (Selenium, Java, SQL)
- Performed functional, integration, and regression testing for healthcare applications
- EDI Client testing and Product demonstration to remote teams
- Analysis of daily automation runs
- Worked closely with UAT team, BA's, U.S.-based stake holders to ensure quality deliverables.



**Quality Test Analyst | Nov '2016 - Sep'2019**

Roles & Responsibilities:
- Handling STLC, SDLC and QA processes
- Test automation(Selenium Java ,BDD with Cucumber)
- Functional testing, Claims Adjudication & Processing
- HIPAA Compliance Testing