

WORK EXPERIENCE

Bristol Myers Squibb, Hyderabad

Designation: Software Engineer II | **Role:** Sr. Developer

(December'24 - Present)

- 6+ years of comprehensive IT experience in Healthcare, Life sciences and BioPharma industry.
- 5+ years of hands-on experience with Salesforce CRM and Veeva CRM as a Developer and System Administrator.
- Developed proof-of-concept (PoC) implementations for various requirements to support business use cases and enhance client engagement and delivered detailed product demonstrations to global markets for Veeva modules, including Time Off Territory, Advanced Coaching Reports, and User Surveys.
- Built a custom competency assessment solution using Lightning Web Components (LWC) for field users, enabling in-system evaluation, tracking, and reporting within Salesforce, and replacing an external third-party assessment tool.
- Demonstrate strong communication, direct customer interaction, and interpersonal skills.
- Collaborated with cross-functional teams to deliver high-quality solutions, meeting project timelines and expectations
- Comprehensive software engineering experience, including use of functional specifications, use case creation, requirement gathering, and data modeling to analyze, design, and implement project requirements.

Cognizant, Pune

Designation: Associate – Projects | **Role:** Sr. Developer

(April'23 – November'24)

- Extensive hands-on on Event Management module.
- Utilized Lightning Web Components (LWC) to create a custom functionality that enabled bulk updating, reducing end-users' manual steps by 70% for a specific task.
- Utilized Agile methodologies to manage projects and deliver iterative improvements.
- Earned appreciations from for delivering high-quality work and exceeding expectations.

Tata Consultancy Services, Pune

Designation: Systems Engineer | **Role:** Developer

(July'19 – April'23)

- Extensive experience working on Salesforce Custom Objects, Custom Fields, Workflow Alerts and Actions, Approval Workflows, Validation Rules, Custom reports, Dashboards, Tabs, Creating Roles, Profiles, Email Templates, Page Layouts, Workflow Actions, Security Settings, Sharing Settings, Custom Formula fields, Approval Process, Custom Metadata and implementing /managing security and sharing model.
- Proficiency in Veeva implementation and functionalities like MC Cycle, Call management, Sample management, Accounts management, Multichannel activities, Product management, Territory management, Event Management, VMOCs and User management.
- 1 year of Experience with .net, MVC, SQL. Managed 15-25 desktop/ web-based applications developed on .Net framework dedicated to Research and Biopharmacy team of Client for 1 year.
- Independently created two end-to-end utilities using MVC to enhance user experience, reduce cost and effort by 8 man-hours per week.

EDUCATION

Banasthali Vidyapith, Rajasthan

Bachelor of Technology (Electrical & electronics Engineering) (2015-2019)

SKILLS

- Apex, Lightning Web Components, SSQL, Apex Triggers, Dataloader, Workbench
- ADO, Team Foundation Server 2012, ServiceNow, Flosum

RECOGNITIONS AND CERTIFICATIONS

- Veeva Certified CRM Associate Administrator
- Salesforce Certified Administrator
- Salesforce Certified Platform Developer I
- Received 3 “**On the Spot**”(TCS) Awards from Supervisor for delivering defect free enhancements and quick takeover of the responsibilities and for successfully deploying self help utilities enhancing user experience
- Received “**Always Striving, never settling**”(CTS) award for outstanding performance and contributions to project success
- Core team member of SAMARTHYA (electronics club) of Banasthali Vidyapith (2016-2019) and successfully organized the annual technical fest Pinnacle'16, Pinnacle'17 & Pinnacle'19 as a core team member.