

DATA

VISUALIZATION

Assignment

Key

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Assignment

Banking - Customer Insights:

1) Identify Data types

Aim: To classify banking datasets Columns into Categorical vs Continuous variables for further Analysis

Algorithm:

1) Load Dataset

2) For each column in dataset :

If Column data type == object or category:

label as Categorical

Else if numeric:

label as Continuous

3) Display both lists

Code:

Import pandas as pd

data = pd.read_csv("bank-Customer.csv")

Categorical = data.select_dtypes(include = ['object', 'category']).columns

Continuous = data.select_dtypes(include = ['int64', 'float64']).columns

Output:

Data Types:

(Customer)-ID	object
(Customer)-Name	object
Age	int64
Gender	object
State	object
Transaction-Type	object
Amount	float64
Loan-Amount	float64
Loan-Default	int64
Loan-Office	object
Customer-Review	object
Account-Balance	float64
dtype: object	

```
print ("Categorical Variables:", list (categorical))
print ("Continuous Variables:", list (continuous))
```

2) Histogram (Transaction Frequency) & Density Plot (Loan Defaults)

Aim: To visualize how often customers perform transactions and the likelihood of loan defaults

Algorithm:

- 1) Load dataset
- 2) Plot histogram for transaction frequency
- 3) Plot density Curve for loan amount by default status

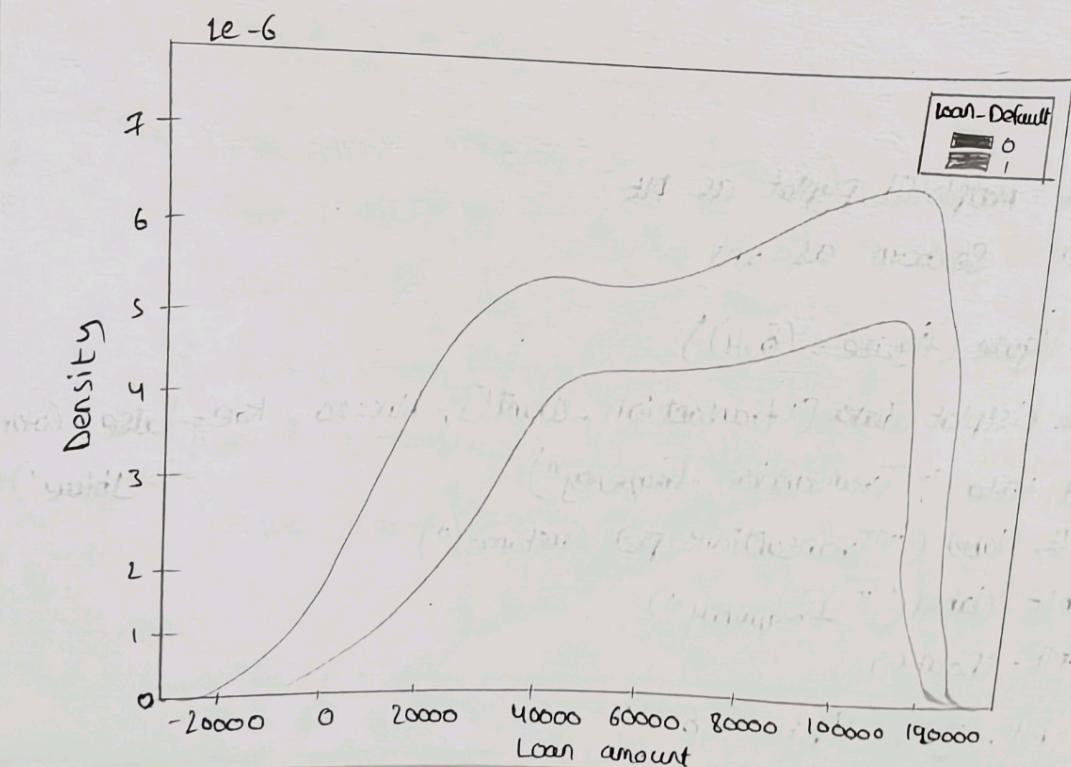
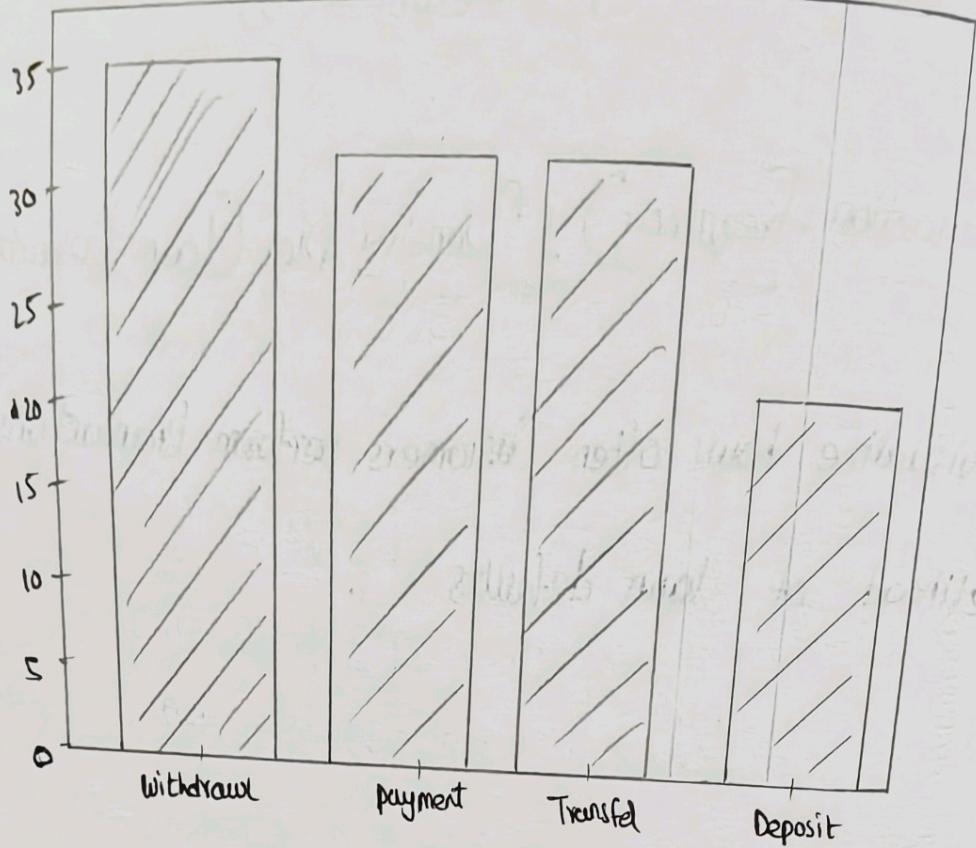
Program:

```
import matplotlib.pyplot as plt
import Seaborn as sns

plt.figure(figsize = (8,4))
sns.histplot(data['transaction - count'], bins=20, kde=False, color = 'skyblue')
plt.title("Transaction Frequency")
plt.xlabel("Transactions per Customer")
plt.ylabel("Frequency")
plt.show()

plt.figure(figsize = (8,4))
```

output:



```
Sns.kdeplot(data = data, x = "loan_amount", hue = "default_status",  
fill = True)
```

```
plt.title("Loan Defaults Density Distribution")  
plt.show()
```

3) Graph : Customers linked to loan Officers + Word Cloud of Review

Aim: To Show relationships between Customers and loan Officers as a network graph and analyze Customer feedback through a word cloud

Algorithm:

- 1) Load dataset
- 2) Create edges : (loan_officer, customer)
- 3) Draw network graph using NetworkX
- 4) Generate word cloud from customer reviews

Program:

```
import networkx as nx  
from wordcloud import wordcloud  
import matplotlib.pyplot as plt  
  
G = nx.from_pandas_edgelist(data, source = 'loan_officer', target  
= 'customer_id')
```

```
plt.figure(figsize = (8,6))
```

output:

bunker
helpful
customer
Support
Happy

Good banking charges

Satisfied banking excellent service

Average experience

Will recommend

Others quick

poor support staff
experience
loan process

easy transaction
loan approval

poor support

Word cloud

```
nx.draw(G, with_labels=False, node_size=30, node_color='orange')
plt.title("Customers linked to loan Officers")
plt.show()

text = " ", join(data['customer_reviews'].dropna())
wordcloud = WordCloud(width=800, height=400, background_color='white')

plt.figure(figsize=(8,4))
plt.imshow(wordcloud, interpolation='bilinear')
plt.axis('off')
plt.title("Customer Review Word cloud")
plt.show()
```

4) Choropleth Map - Customer Branches Across States

Aim: To visualize no of customers per state on a map.

Algorithm:

- 1) Load dataset
- 2) Group data by state
- 3) Merge grouped data with shapefile or geojson
- 4) Plot choropleth map using plotly.

Program:

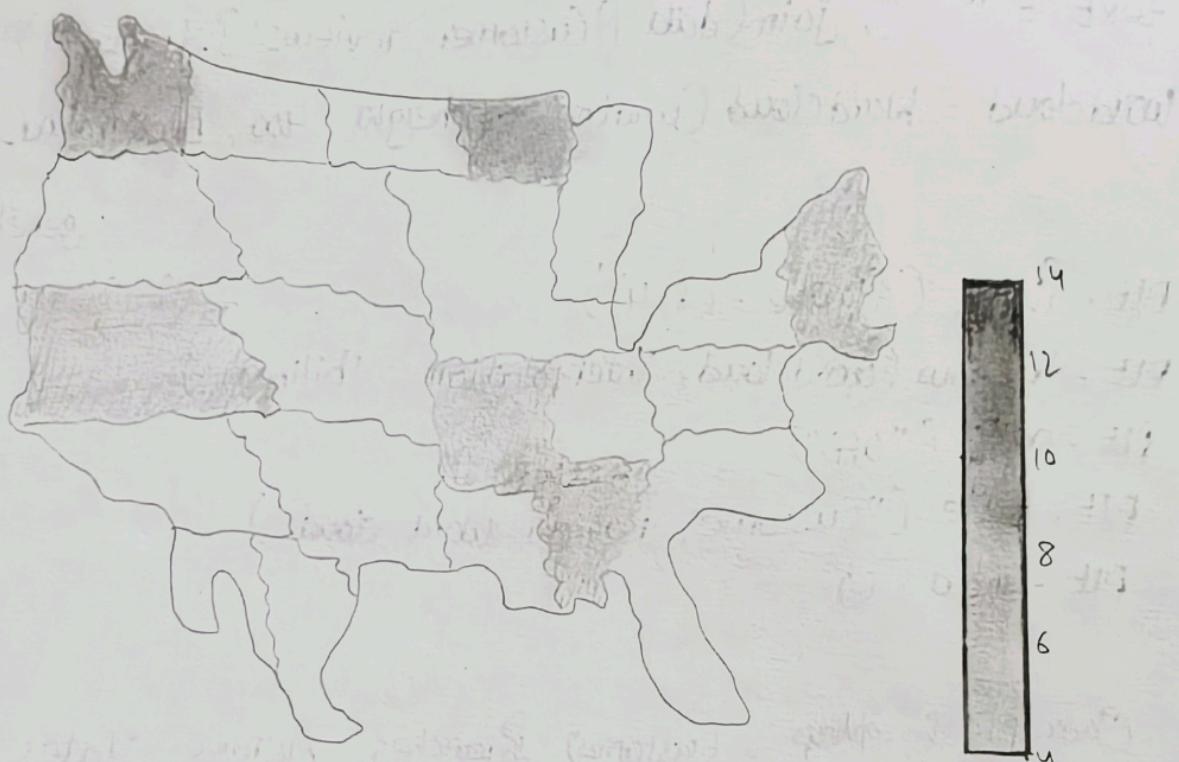
```
import plotly.express as px
```

```
branch_data = data.groupby('state').size().reset_index(name=)
```

branch

fig = Px. ch

output:



```
> = px.choropleth(  
    branch_data,  
    locations="state",  
    locationmode = "USA - States",  
    color = "num_customers",  
    scope = "usa",  
    color_continuous_scale = "Blues",  
    title = "Customer Branches Across States"  
)  
fig.show()
```

5) Interactive Financial Dashboard

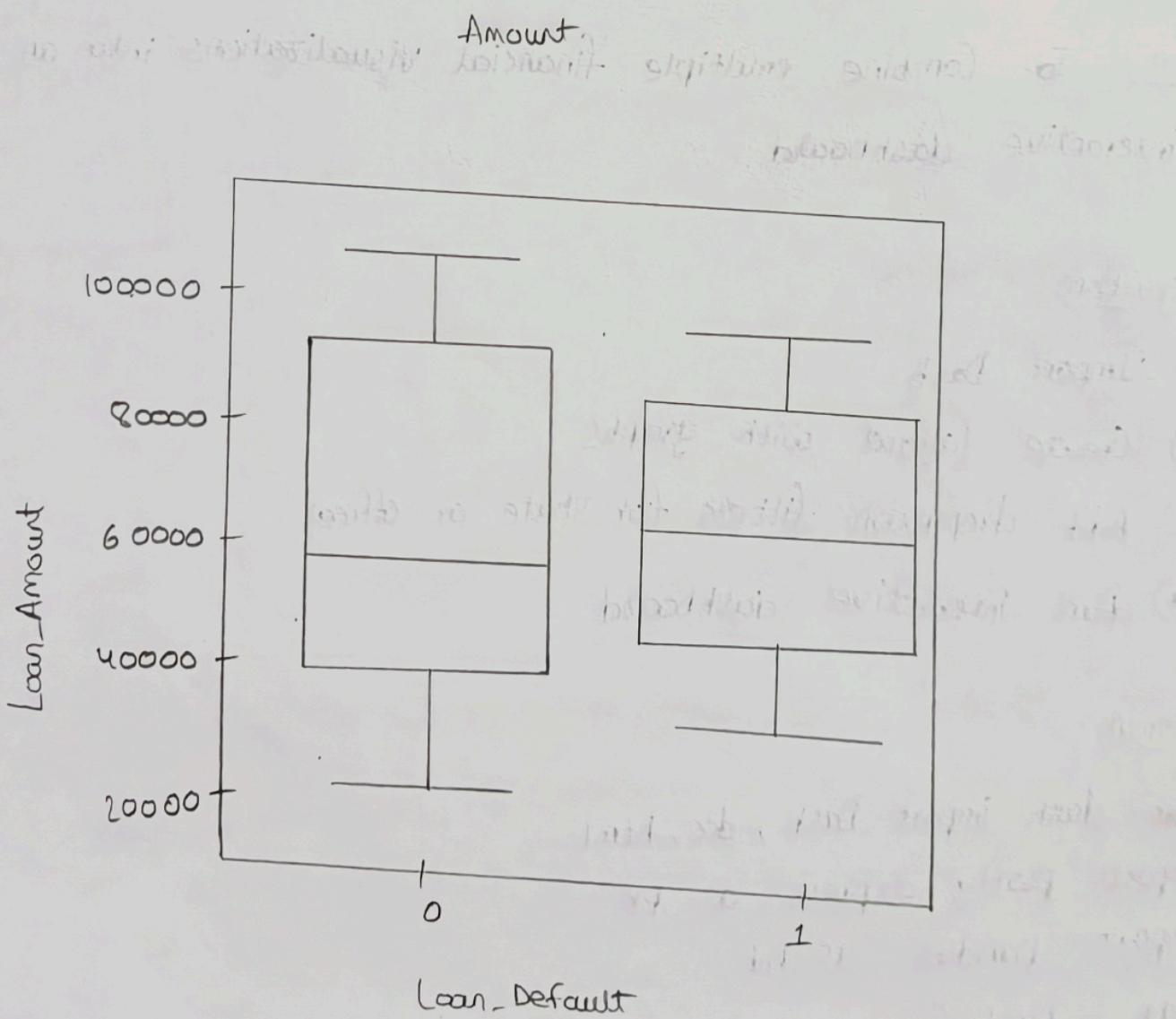
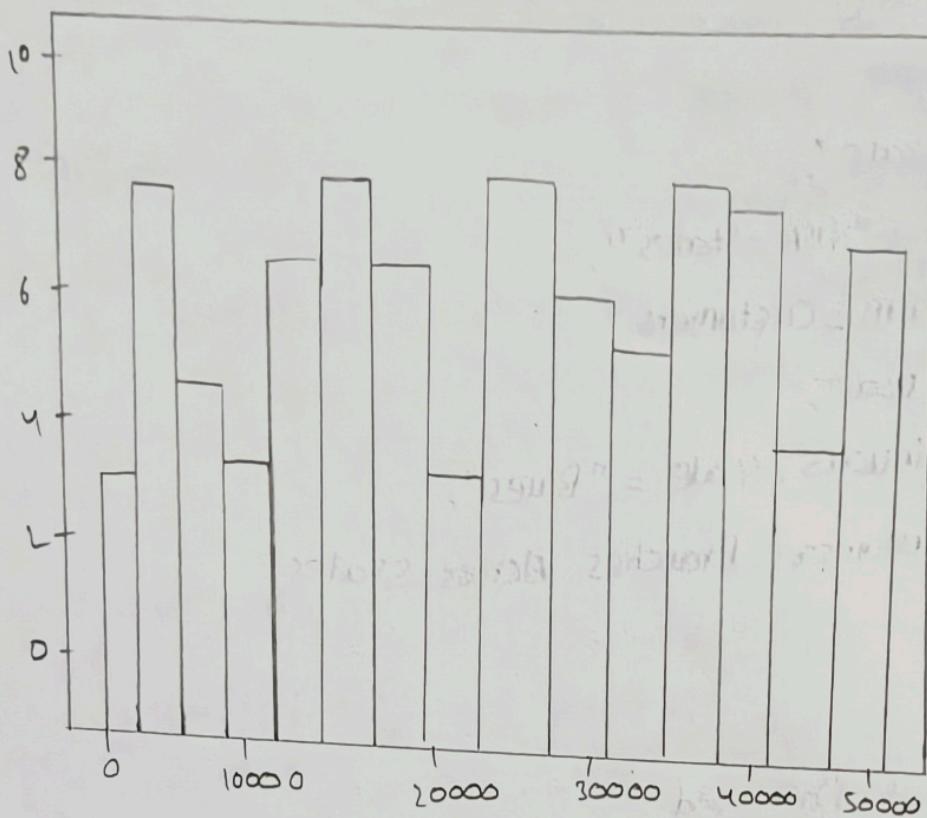
Aim: To combine multiple financial visualizations into an interactive dashboard.

Algorithm:

- 1) Import Dash
- 2) Create layout with graphs
- 3) Add dropdown filters for state or offices
- 4) Run interactive dashboard.

Program:

```
from dash import Dash, dcc, html  
import plotly.express as px  
import pandas as pd  
app = Dash(__name__)
```



```
app.layout = html.Div ([  
    html.H1 ("Banking Customer Insights Dashboard"),  
    dcc.Graph (figure = fig1),  
    dcc.Graph (figure = fig2),  
    dcc.Graph (figure = fig3)  
])
```

```
if __name__ == "__main__":  
    app.run_server (debug = False)
```