

# kouthar waled

designing for people.

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## experience

### Product Designer | YourWaterloo, a design project

Feb 2020 - Present

Led user research, surveys, and interviews to gather qualitative and quantitative data, effectively identifying user needs and goals and **validating the problem** to create a human-centric resource page

Created empathy maps, user flows, and user journeys for first year engineering students effectively **translating user needs to user-centric product features**

Wireframed and prototyped several iterations of the website shaped by research and input from **usability tests and user interviews in Sketch and Adobe XD**

Designed modern and effective branding ensuring **successful visual communication** and information architecture inspired by colours, visuals and vocabulary familiar to users in **Sketch and Illustrator**

### Product Manager | Scotiabank

Jan 2020 - Present

Defined product requirements for a Service Level Agreement monitoring platform, designing for a **user friendly** feature set

Communicated product progression updates with internal stakeholders

Conducted user interviews to identify trends in user pain-points and goals to **identify user-needs and define product features**

Designed modern visual assets for the internal intern newsletter with accordance to Scotiabank branding in **Procreate**

## community

### Residence Assistant (Don) | University of Waterloo

Aug 2019 - Present

Mentored **60+** first year students, leading distress events, resume critique sessions, and providing support and resources

Led **120+ one on ones** to understand residents' needs and goals to help provide resources as well as emotional and logistical support

Received an **outstanding** evaluation from residents and Residence Life Management leading to further employment in the Spring term

## tools

Sketch

CSS

Illustrator

HTML

Adobe XD

Procreate

## skills

UI/UX Design

Human-centric Design

Visual Design

Problem Validating

User Research

User Interviews

Information Architecture

Illustration

## education

### University of Waterloo

Sept 2018 - Apr 2023 (Expected)

Candidate for Bachelor of Computer Science

## awards

### LORAN Semi-Finalist

2017

Top 7% of 5000 applicants

### Breakthrough Junior Challenge

2017

Top 5% of 3000 applicants

## hobbies

Drawing

Volunteering

Swimming

Writing