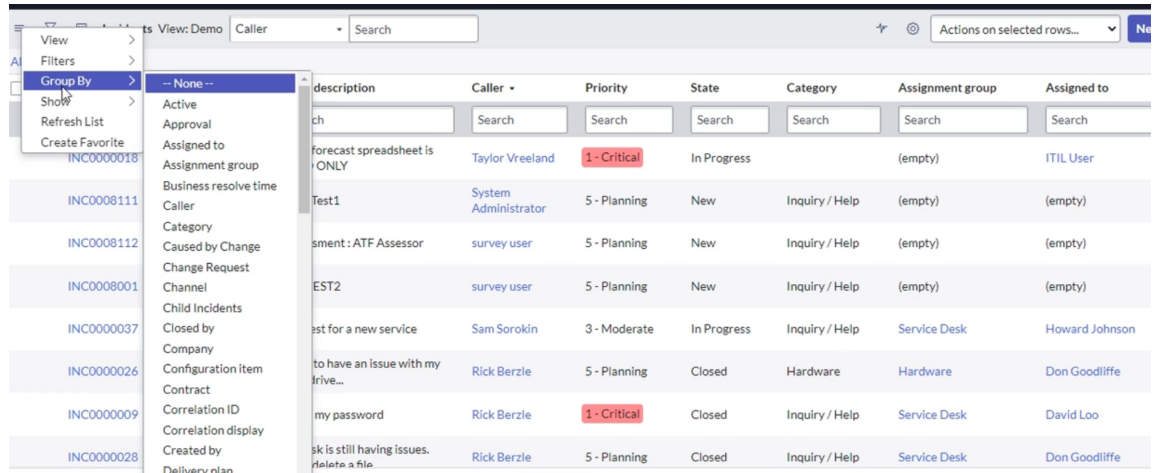
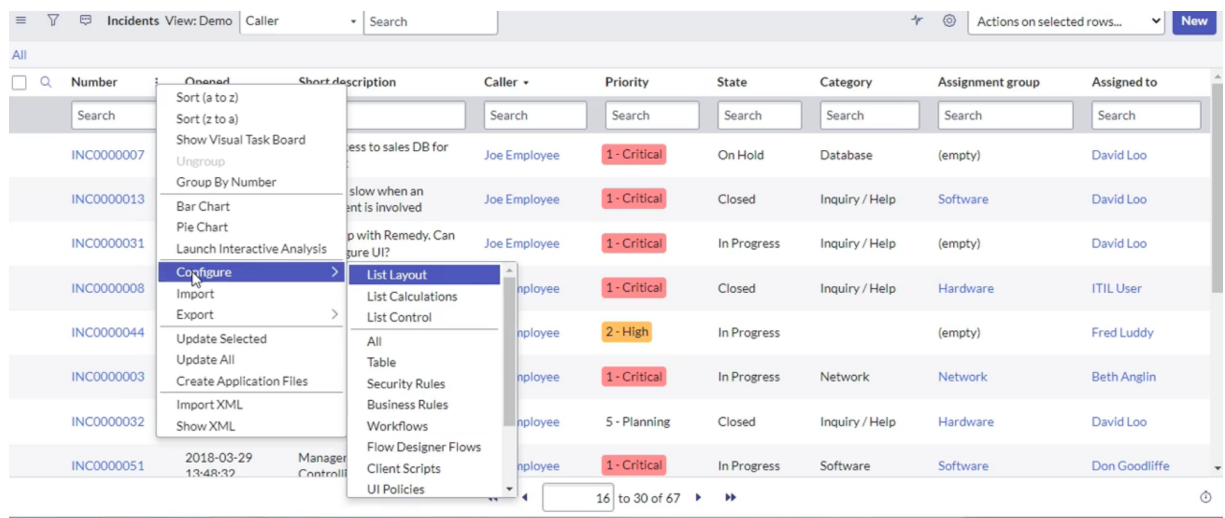


- There are three types of context menus :

- 1. the Icon on the top left of the view which is called "the hamburger icon" is the first context menu type , called the title context menu ,we will see a drop-down menu which is known as the title of context menu,where this hamburger method would provide us with the ability to set filters or to group the records with the same or matched criteria , or to show the display view based on the criteria we set .



- 2. the second context menu is the column context menu



- 3. the third context menu is called the record context menu , which is to filter out the list view
 - we can use the filter out option to remove some of the record according to the values .

	Number	Opened	Short description	Caller	Priority	State	Category	Assignment group	Assigned to
	Search	Search	Search	Search	Search	Search	Search	Search	Search
	INC0000018	2018-01-04 15:42:46	Sales forecast spreadsheet is READ ONLY	Taylor Vreeland	1 - Critical	In Progress		(empty)	ITIL User
	INC0008111	2019-07-22 14:04:57	ATF : Test1	System Administrator	5 - Planning	New		(empty)	(empty)
	INC0008112	2019-07-29 11:48:43	Assessment : ATF Assessor	survey user	5 - Planning	New		(empty)	(empty)
	INC0008001	2021-01-15 13:04:14	ATF:TEST2	survey user	5 - Planning	New		(empty)	(empty)
	INC0000037	2018-01-19 16:34:56	Request for a new service	Sam Sorokin	3 - Moderate	In Progress		Service Desk	Howard Johnson
	INC0000026	2018-01-01 15:54:59	Seem to have an issue with my hard drive...	Rick Berzle	5 - Planning	Closed		Hardware	Don Goodliffe
	INC0000009	2018-01-24 14:50:23	Reset my password	Rick Berzle	1 - Critical	Closed	Inquiry / Help	Service Desk	David Loo
	INC0000028	2018-01-10 15:58:00	My disk is still having issues. Can't delete a file.	Rick Berzle	5 - Planning	Closed	Inquiry / Help	Service Desk	Don Goodliffe