

BUSINESS REQUIREMENTS DOCUMENT (BRD)

Retail Sales Analysis using SQL

1. Document Overview

<u>Item</u>	<u>Details</u>
Document Name	Business Requirements Document (BRD)
Project Title	Retail Sales Analysis using SQL
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Role Simulated	Business Analyst
Date	25.12.25

2. Executive Summary

This project aims to analyze historical retail sales data to generate **business-ready insights** that support decision-making across sales, finance, marketing, and inventory teams.

Instead of focusing only on SQL queries, the project follows a **business-first approach**:

1. Identify business problems
2. Translate them into measurable KPIs
3. Use SQL to compute and validate results

This mirrors how **real analytics projects are executed in companies**.

3. Business Problem Statement (Refined)

Retail leadership currently lacks:

- Visibility into sales performance across products and categories
- Clear KPIs to monitor business health
- Reliable metrics to track growth and customer behavior

As a result:

- Decisions are reactive instead of data-driven
 - High-performing and under-performing products are not clearly identified
 - Revenue optimization opportunities are missed
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4. Business Objectives

<u>Objective</u>	<u>Business Value</u>
Measure total and periodic revenue	Track overall business performance
Identify top & low performing products	Improve product strategy
Analyze category-wise contribution	Optimize inventory and promotions
Track customer purchase behavior	Improve retention & targeting
Monitor sales trends	Support strategic planning

5. Stakeholder Analysis

<u>Stakeholder</u>	<u>Interest</u>	<u>Decision Supported</u>
Business Owner	Profitability	Strategic direction
Sales Manager	Sales growth	Sales planning
Finance Team	Revenue tracking	Financial reporting
Inventory Team	Stock movement	Inventory optimization
Data Analyst	Reporting	Dashboard & insights

6. Scope Definition

In Scope

- SQL-based analysis of retail sales data
- KPI calculation and validation

- Trend analysis (time-based)
- Product, category, and customer analysis

Out of Scope

- Predictive modeling
 - Real-time streaming
 - External market benchmarking
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7. Data Understanding

The dataset contains transactional retail data including:

- Transaction ID
- Sale Date
- Product & Category
- Quantity Sold
- Unit Price
- Total Sales Amount
- Customer Identifier

Assumption:

Each row represents **one completed retail transaction**.

8. Business Questions → KPI → SQL Traceability

<u>Business Question</u>	<u>KPI</u>	<u>SQL Logic Used</u>
How much revenue is generated?	Total Sales Revenue	SUM(total_sales)
How many items are sold?	Total Quantity Sold	SUM(quantity)
How active are customers?	Number of Transactions	COUNT(transaction_id)
Which products perform best?	Top-Selling Products	GROUP BY product
Which categories drive revenue?	Sales by Category	GROUP BY category

<u>Business Question</u>	<u>KPI</u>	<u>SQL Logic Used</u>
Is the business growing?	Sales Growth Rate	Period comparison
How valuable is each order?	Average Order Value	Revenue / Transactions

9. Functional Requirements with Acceptance Criteria

FR-01: Calculate Total Sales Revenue

- **Description:** System should calculate total revenue from all transactions
 - **Acceptance Criteria:**
 - Revenue matches sum of all transaction sales
 - No negative or null values included
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FR-02: Identify Top-Selling Products

- **Description:** System should rank products by sales
 - **Acceptance Criteria:**
 - Products correctly sorted by revenue
 - Results consistent across multiple runs
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FR-03: Category-Wise Sales Analysis

- **Description:** System should calculate revenue per category
 - **Acceptance Criteria:**
 - Category totals equal sum of product sales within category
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FR-04: Time-Based Sales Trends

- **Description:** System should analyze sales by day/month/year
 - **Acceptance Criteria:**
 - Time aggregation correctly reflects transaction dates
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10. Non-Functional Requirements

- High data accuracy (>99%)
 - SQL queries optimized for performance
 - Output understandable to non-technical users
 - Scalable for future data growth
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11. Risk & Assumption Management

<u>Risk</u>	<u>Mitigation</u>
Missing or incorrect data	Data validation checks
Changing business definitions	KPI documentation
Data volume increase	Query optimization

12. Success Metrics

The project is successful if:

- KPIs align with business objectives
- Stakeholders can answer key business questions
- Insights are actionable
- SQL results are reproducible