Customer Service Development
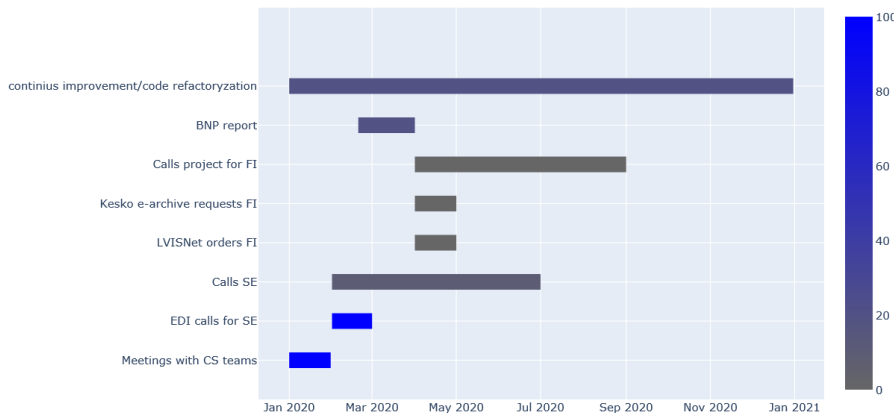
Maria Kowalska

March 3, 2020

RPA for CS
2019 summarization

-3 projects (incidents translation, iAddress routing requests, EDI vans rejections)
-documentation on google drive
-performance: dashboards in OF, Jupyter notebooks on github(2019 and 2020)

2020

What has been done and plans for 2020

THANK YOU!