

Kowshal Sugunarajah

647-980-4119 | Pickering, ON | kowzshal@gmail.com | [LinkedIn](#) | [GitHub](#)

SUMMARY

Detail-oriented Software QA Tester/Software Tester with 2+ years of professional experience at Amazon and hands-on expertise in manual, Android, and automation testing. Skilled in Selenium (Python), PyTest, API Automation testing, and SQL with proven success in reducing defects, improving product stability, and collaborating in Agile/Scrum environments. I am currently pursuing a Postgraduate Diploma in Cloud Computing at Durham College, bringing additional expertise in AWS, Azure, GCP, and database systems. Actively pursuing QA opportunities in Ontario to apply my testing and cloud expertise in real-world projects.

EXPERIENCE

Senior Quality Services Associate – Amazon Development Pvt Ltd

Chennai, India | Apr 2021 – Mar 2023

- Performed rigorous manual and Android testing across products including Amazon Prime, Amazon Kids+, VSAR, and Lidar
- Developed and documented detailed test plans, regression suites, and integration testing, ensuring high product reliability
- Identified and logged 100+ software bugs in SIM and ASANA, directly reducing defect leakage and improving customer satisfaction
- Collaborated in Agile Scrum teams, providing user-centric feedback during sprint reviews and stand-ups
- Assisted in automation test scripts (Python, Selenium, API validation) to improve regression coverage
- Collaborated with team members and shared best practices to improve QA efficiency
- Installed and configured test environments (devices, simulators, and builds) to validate features
- Contributed to documentation of QA processes and testing standards to ensure consistency and compliance

ACADEMIC PROJECTS & AUTOMATION WORK

API Automation Testing (ReqRes & JSONPlaceholder)

- Built an automated API test suite in Python (PyTest + requests)

- Validated REST endpoints with assertions for response codes, schema validation, and error handling

Selenium Automation – AutomationExercise.com

- Developed an end-to-end test script for user signup and account creation
- Applied explicit waits (WebDriverWait) and modular Page Object Model for maintainability

Cloud Computing Labs (AWS, Azure, GCP)

- Deployed and tested web applications with load balancers, auto scaling, and databases
- Documented high availability, redundancy, and performance testing across platforms

EDUCATION

Postgraduate Certificate in Cloud Computing | 2025 – Present
Durham College, Oshawa, ON

Bachelor of Computer Science Engineering | 2015 – 2019
Dhanalakshmi College of Engineering, Chennai, India

TECHNICAL SKILLS

- Testing: Manual, Regression, Functional, Integration, Android Testing
- Automation Tools: Selenium (Python), PyTest, Postman, Android Studio Emulator, API Testing, Requests, JSON
- Programming: Python, Java (basic), SQL, Bash
- Databases: PostgreSQL, MySQL, MongoDB, DynamoDB
- Cloud Platforms: AWS, Azure, GCP
- Tools: JIRA, Asana, TestRail, SIM, Charles Proxy
- Methodologies: Agile, Scrum, SDLC, Test Plan & Test Case Design

STRENGTHS

- Detail-Oriented: Consistently delivered accurate test cases, ensuring defect-free releases
- Continuous Learner: Expanding skills in automation and cloud to enhance QA contributions
- Collaboration: Supported teammates through knowledge sharing and coordinated QA efforts

AWARDS

- Best Bug Finder – Amazon Development Pvt Ltd; recognized for consistently identifying critical issues early