

E-Governance

1

PRESENTATION BY
J. J. ZAVERI
E-GOVERNANCE CONSULTANT

E-Governance

2



Government ?

- Governance has become a major requirement in most organizations and business communities.
- Do not confuse with the word 'Governance' with 'Government'.
- E-Governance applies to both: Government as well as private organizations.

Reforming Corporate Governance

3

- “In order to raise the bar for corporate governance standards, factors like total **transparency, integrity and accountability** must be taken into consideration in designing governance structures and business practices”.
 - Source: Mr. Pradeep Mehta, Secretary General, CUTS International.
 - **www.cuts-international.org**
 - (Consumer Unity & Trust Society)
- Corporate example of governance failure: WorldCom, Enron, and more recently Satyam.
- Governance is not a new phenomena; it has been around for many years within organizations. However, it is shifting radically from being voluntary to becoming more rigid and far-reaching legislation, such as the **Sarbanes Oxley Act of 2002** (in USA).
- This has been accelerated by the collapse of large billion-dollars organizations, which has shown that self-regulation is difficult for organizations.

What is E-Governance?

4

- E-Governance is managing, controlling and reporting of processes, using electronic systems such as computers, internet, etc. within a private as well as public organization .
 - E-Governance forces organizations to consider all the relevant stakeholders, such as employees, financiers, shareholders, government, customers, suppliers and the community at large; by using Information Technology.

Audit trail

5

- This means, increasing rules and regulations applying to (business) processes. This implies, system is transparent, accountable for all individual process steps and for the entire end-to-end process.
- E-Governance ensures that the processes are properly followed.
- E-Governance ensures that the reporting and audit trail of the actions taken by process managers are properly recorded.

e-Governance in India

6

- E-governance is now also practiced by the government of India. Information technology enables the delivery of government services as it caters to a large base of people across different segments and geographical locations.
- The effective use of IT services in government administration can greatly enhance existing efficiencies, drive down communication costs, and increase transparency in the functioning of various departments.
- E-governance also gives citizens easy access to tangible benefits such as online form filling, bill sourcing and payments, or complex applications like distance education and tele-medicine.

Bhoomi project

7

- The Karnataka government's 'Bhoomi' project has led to the computerisation of the centuries-old system of handwritten rural land records. Through it, the revenue department has done away with the corruption-ridden system that involved bribing village accountants to procure land records; records of right, tenancy and cultivation certificates (RTCs).
- The project is expected to benefit seventy lakh villagers in 30,000 villages.

E-Seva

8

- In Gujarat there are websites where citizens log on and get access to the concerned government department on issues such as land, water and taxes.
- In Hyderabad, through e-Seva, citizens can view and pay bills for water, electricity and telephones, besides municipal taxes. They can also avail of birth / death registration certificates, passport applications, permits / licenses, transport department services, reservations, Internet and B2C services, among other things.

e-Governance in Central Excise and Service Tax



- ❖ *With the introduction of e-governance, the assesses got the benefit of reduced paper work and can file their returns from their office and the acknowledgement can be generated by themselves and no need to visit the department office.*
- ❖ *Like wise, the department is also benefited with less paperwork. They can do the online validation of the returns.*

Central Excise and Service Tax

10

- Over the past few years, various Web Based Applications were launched as a step towards e-governance. As on date, there are several applications are hosted such as, online registration of Central Excise and Service Tax Assesses and online filing of tax returns for the top revenue paying assesses of Central Excise.
- About 1.4 Lakhs Central Excise assesses have been registered with a unique 15 digit identification number based on the PAN. Similarly, e-governance in Service Tax also taken up and a comprehensive database of about 12.20 lakhs Service Tax assesses from all over India have been registered.

Conclusion

11

- The Government of India has launched the National e-Governance Plan (NeGP) with the intent to support the growth of e-governance within the country. The Plan envisages creation of right environments to implement G2G, G2B, and G2C services.
- Biggest benefit of e-governance is its potential to give birth to an entire web-based economy in private as well as public organizations.

Thank you

12

- J. J. Zaveri



www.dnserp.com