

PERFORMANCE TESTING

Date		
Team ID	LTVIP2025TMID30813	
Project Name	Cafeteria Menu Display	

MILESTONE 6: Testing

Activity 1: Testing service catalog

PURPOSE:

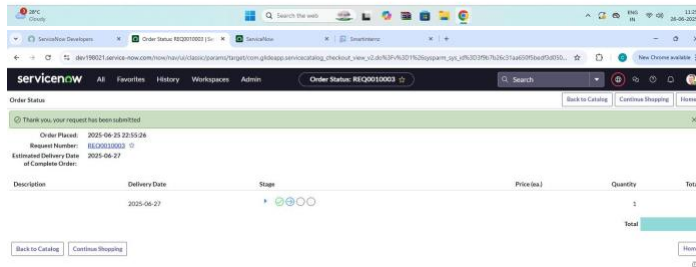
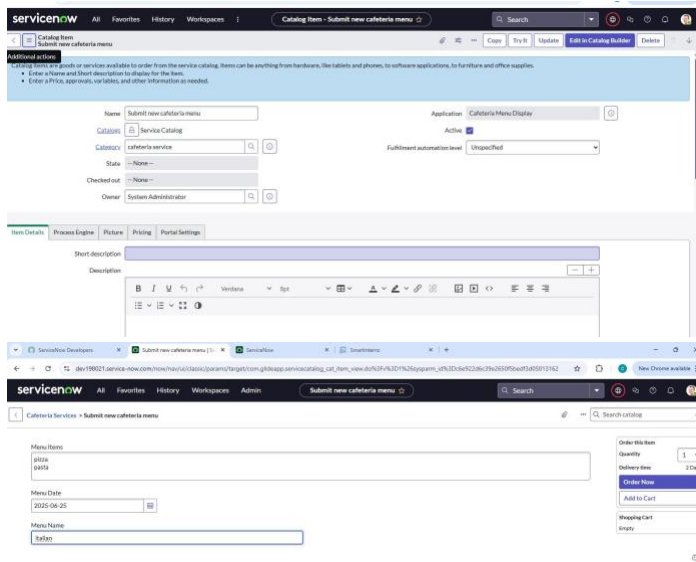
The purpose of testing the Service Catalog in ServiceNow is to ensure that it functions correctly, is user-friendly, and meets the needs of the organization and its users.

USES:

Testing the ServiceNow Service Catalog is crucial for ensuring a smooth user experience, verifying functionality, and validating that the catalog is working as intended before it's released to users.

Steps:

- 1.Open service catalog
- 2.Click on try it
- 3.Fill in the menu item , menu name and menu date details
- 4.And then click on order now



MILESTONE 6: Testing

Activity 2: Testing UI ACTION

PURPOSE:

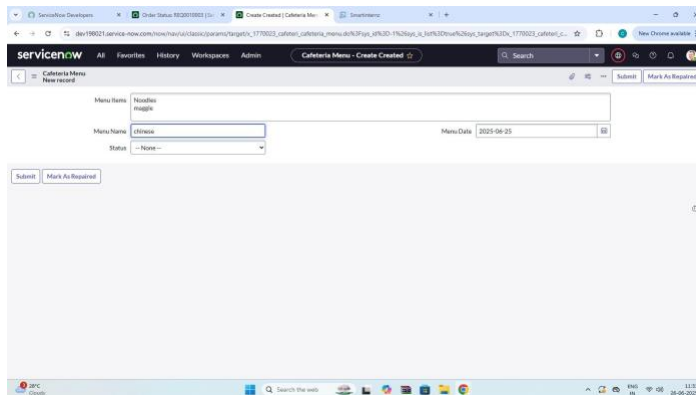
In ServiceNow, the purpose of testing UI actions is to ensure that custom buttons, links, or menu items you've added to forms and lists function as expected, both from a user interface perspective and a logic perspective.

USES:

UI actions in ServiceNow are used to create custom buttons and menu items on forms and lists, enabling users to perform specific actions on records.

Steps:

- 1.Navigate to cafeteria menu table
- 2.Click on new
- 3.Fill in the details of menu items, menu date , menu name
- 4.And click on mark as published



The screenshot shows a web browser window with the ServiceNow interface. The page title is 'Cafeteria Menu - Create'. The form contains the following fields:

- Menu Name:** A text input field with the value 'NoodleBowl'.
- Menu Date:** A date input field with the value '2025-08-25'.
- Menu Item:** A dropdown menu with the value 'Chicken'.
- Status:** A dropdown menu with the value 'New'.

At the bottom of the form, there are two buttons: 'Submit' and 'Mark As Required'.

Result:

Report would detail how the menu is presented to customers, including the types of displays used, the information included, and how effectively it communicates with customers. It would also analyze the impact of the menu display on customer behavior and sales.

Key Aspects of a Cafeteria Menu Display Report:

Types of Displays:

The report would identify the display methods used, such as digital menu boards, printed menus, chalkboard menus, or a combination. It would note the number and location of each type.

Content:

The report would analyze the menu items listed, including categories, descriptions, prices, and any special offers or promotions. It would also assess the clarity and accuracy of the information presented.

