



CHATROOM GUIDELINES and FLOW

A chatroom is equivalent to a new Message thread, created when a client ask an artist for a quotation. This is a Customer - Artist one-to-one relationship for each new event quotation request

If the client has written a message in the comment box, then:

- This will create a new message **THREAD** in the chatroom, uniquely attached to a **EVENT**.
- The new **THREAD** will have the Customer ID and Artist ID as reference
- The first message of the newly created message thread will be from the **ADD A COMMENT** text
- If no comment is added then the message Thread for that Event is created but there is no message yet.

The screenshot shows a web form for creating an event. At the top, an orange banner reads: "Tip: Enter your event details below and it will automatically apply to your next quote requests". The form fields include:

- Name your event:** A text input field.
- Date:** A date picker showing "05/04/2016".
- City:** A text input field showing "London".
- Time:** A dropdown menu showing "Evening".
- Location:** A text input field showing "Event location".

A red rectangular overlay is placed over the form with the text: "NEW SCREEN SHOT REQUIRED (with Country selection)".

Below the form, there is a profile section for "Diana Krall" with a profile picture and bio: "Jazz Vocalist, Jazz Pianist, Song Writer, Lorem Ipsum, Lorem Ipsum, Lorem Ipsum".

Below the profile, there are several checkboxes for event types:

- ☐ Comedy Acts long
- ☐ Not so long but still
- ☐ Less Shortly
- ☐ Singers
- ☐ Comedy Acts very long
- ☐ Short
- ☐ Beautiful Acts
- ☐ Night Dancers

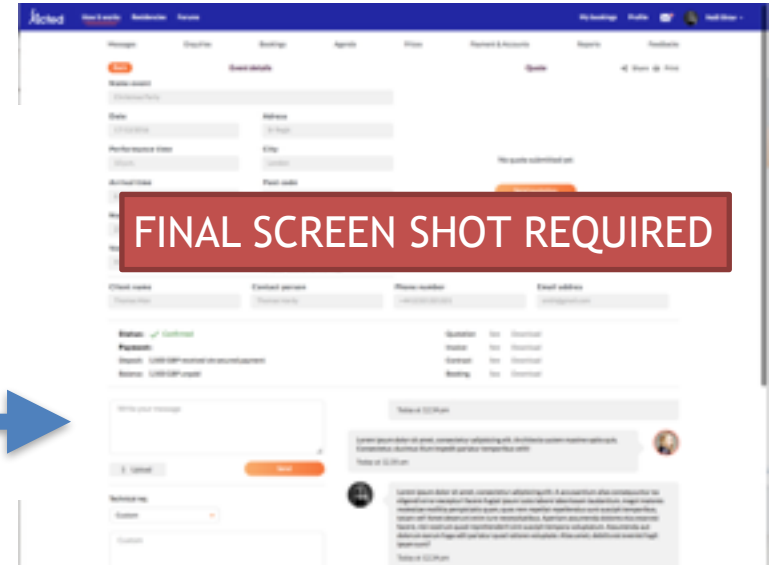
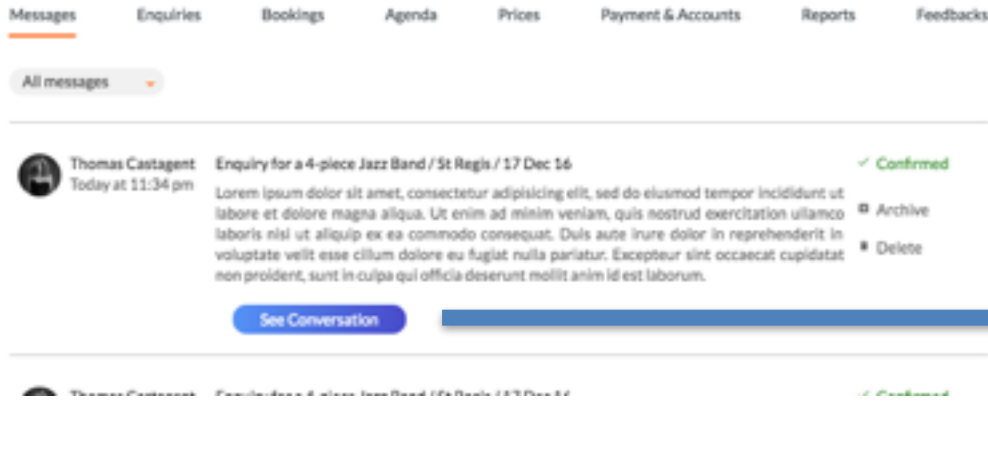
Below the checkboxes, there is a link: "Add a comment".

At the bottom, there is a text area with the placeholder: "ANY TEXT WRITTEN HERE WILL BE THE FIRST MESSAGE IN THE CHATROOM".

At the very bottom, there is an orange "Send" button.

1: From Messages menu (which are notifications)

- The chatroom will be opened when user clicks on “See Conversation”
- Conversation means Thread here
- Screen will scroll to the first (most recent) message



2: From Enquiries menu

- The chatroom will be opened when user clicks on “Send Message”
- Screen will scroll to the first (most recent) message

Messages Enquiries Bookings Agenda Prices Payment & Accounts Reports Feedbacks

Date: 22 Jan 16
Timing: Evening
Location: Manchester
Event: Tom&Rim wedding
Client: Thomas Castagent

Act request: **5-piece Jazz band, Acrobats, Sports Act** [\(See more\)](#) Received 5 hours ago

Message from client: Sed ut perspiciatis, unde omnis iste natus error sit voluptatem accusantium doloremque laudantium, totam rem aperiam eaque ipsa, quae ab illo inven... + more

[Send Quotation](#) [Send Message](#) [Not available](#)

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[Send Quotation](#) [Send Message](#) [Not available](#)

Final SCREEN SHOT REQUIRED

Messages Enquiries Bookings Agenda Prices Payment & Accounts Reports Feedbacks

Event details

Event name: Christmas Party

Date: 22 Jan 16

Performance: 18:00

Address: 100 Main Street, Manchester, M1 1AA

Number of guests: 100

Event type: Christmas Party

Client name: Thomas Castagent

Contact name: Thomas Castagent

Phone number: 0161 123 4567

Email address: thomas@castagent.co.uk

Status: Confirmed

Payment:

Payment	Amount	Status	Action
Deposit	1,000 GBP received via account payment	Completed	Download
Balance	1,000 GBP unpaid	Pending	Download

Send Message

Send your message

Send

Technical tag:

Event:

Custom:

Send

Send your message

Send

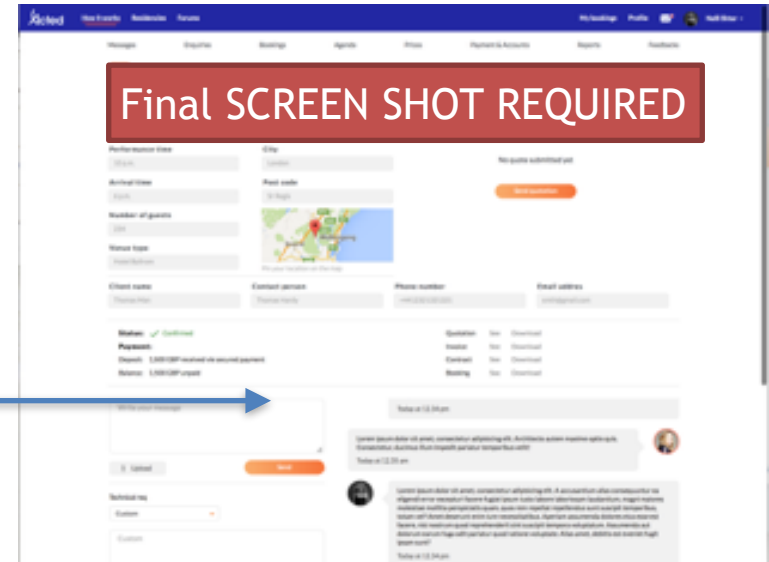
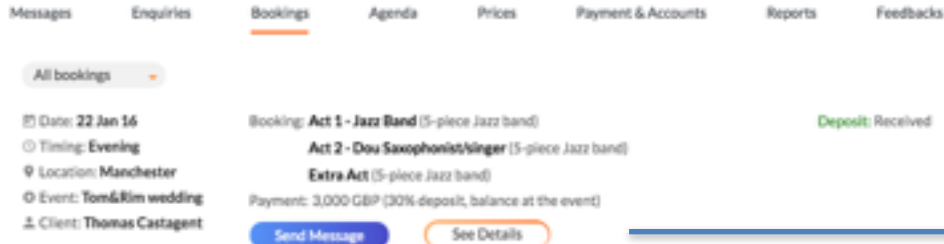
Send your message

Send

3/ From Bookings (Send Message OR See details)

If the artist clicks on “Send message” it opens the chatroom at the message level (scroll down up to first message of the chat)

If the artist clicks on “See details” it opens the chatroom normally, on top of the chatroom



Chatroom structure overview

The screenshot shows a web application interface for a chatroom. The top navigation bar includes links for Messages, Enquiries, Bookings, Agents, Prices, Payment & Accounts, Reports, and Feedbacks. The header section is divided into two main areas: 'Event details' (left) and 'Quotation details' (right). The 'Event details' section includes fields for Name event, Date, Address, Performance, Arrival time, Number of guests, and Venue type. The 'Quotation details' section includes fields for Client name, Contact person, Phone number, and Email address. The middle section displays the 'Transaction Status' with a 'Confirmed' status and a 'Payment' section showing deposit and balance. The lower section is for 'Messages', featuring a text input field, a 'Send' button, and a list of messages. The lower-left section is for 'Tech Requirements', showing a 'Custom' option. The interface is color-coded with blue for event details, orange for quotation details, red for transaction status, green for messages, and dark red for tech requirements.

UPPER-LEFT
Event details

UPPER-RIGHT
Quotation details

MIDDLE
Transaction Status

LOWER
Messages

LOWER-LEFT
Tech Requirements

The Chatroom will have a unique number

- Initially it will be a COPY of the Database unique ID
- First number shall be at least >1200
- In the future we will generate a **unique** number or character chain. This could be like a flight reservation number made of 6-8 character

Left side: EVENT details

- In case this is The CLIENT vue, then the client has editing control over it
- In case of ARTIST view, this is Read-only

Bookings

Agenda

Prices

Payment & Accounts

Reports

Feedbacks

Event details

Name event

Christmas Party

Date

17/12/2016

Performance time

10 p.m.

Arrival time

6 p.m.

Number of guests

234

Vaue type

Hotel Ballrom

Adress

Sr Regis

City

London

Post code

Sr Regis

Pin your location on the map

Quote

Share Print

No quote submitted yet

Send quotation

Client name

Thomas Man

Contact person

Thomas Hardy

Phone number

+4412321321321

Status: Confirmed

Payment:

Deposit: 1,500 GBP received vie secured payment

Balance: 1,500 GBP unpaid

Quotation \$

Invoice \$

Contract \$

Booking \$

Right side: QUOTATION details

- In case this is The ARTIST vue, then the artist has editing control over it
- In case of CLIENT view, this is Read-only

WHO Controls WHAT

Chatroom
UPPER part

CLIENT CONTROLS (Edit right) THIS PART

Event details

Name event

Christmas Party

Date

17/12/2016

Performance time

10 p.m.

Arrival time

6 p.m.

Number of guests

234

Venue type

Hotel Ballroom

Address

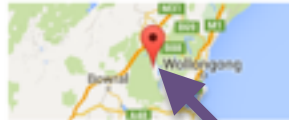
Sr Rags

City

London

Post code

Sr Rags



Pin your location on the map

ARTIST CONTROLS (Edit right) THIS PART

Quote

Share Print

No quote submitted yet

Send quotation

Client name

Thomas Man

Contact person

Thomas Hardy

Phone number

043 2234 75 1234

Email address

smith@gmail.com

Status: ✔ Confirmed

Payment:

Deposit: 1,500 GBP received via secured payment

Balance: 1,500 GBP unpaid

Google-Maps Pin is from the
City/Country where the event is
planned

Client / Artist contact details:

- In case this is The ARTIST vue
 - This stays HIDDEN until a Booking for the corresponding EVENT is confirmed
 - When booking confirmed, shows CLIENT data
- In case this is The CLIENT vue
 - This stays HIDDEN until a Booking for the corresponding EVENT is confirmed
 - When booking confirmed, shows ARTIST data

Client name	Contact person	Phone number	Email address
Thomas Man	Thomas Hardy	+4412321321321	smth@gmail.com

Status: ✓ Confirmed	Quotation	See	Download
Payment:	Invoice	See	Download
Deposit: 1,500 GBP received via secured payment	Contract	See	Download
Balance: 1,500 GBP unpaid	Booking	See	Download

EVENT transaction status

- This is shared by Artist and Client
- This will be done at later stage
 - Leave static fake data for now

Chatroom MESSAGE part

Messaging part

- In ARTIST view Message coming from the LEFT are artists messages, messages coming from the right are CLIENT messages.
 - In CLIENT view, this is inverted
- If an artist/client upload a file, it will show at the bottom of the message (but still in the message)
- The more recent message shows first at the top. The oldest message shows last at the bottom
 - We are still in discussion with Design team for deciding what order to use on Mobile

Most recent Message on
TOP of the list

Client AVATAR
(Artist view)



Artist AVATAR
(Artist view)

THE TECHNICAL
REQUIREMENTS PART WILL BE
DONE AT A LATER STAGE

The image shows a chatroom interface. At the top, there is a text input field with the placeholder text "our message". Below the input field are two buttons: "Upload" and "Send". The "Send" button is highlighted with an orange border. Below the buttons is a section titled "Technical req" which is enclosed in an orange rectangular border. Inside this section, there is a dropdown menu with the text "Custom" and a small orange arrow pointing downwards. Below the dropdown menu is a large text area with the placeholder text "Custom". To the right of the "Technical req" section, there is a chat history area showing two messages. Each message has a circular profile picture of a person with long hair, followed by the text "Lorem ipsum Consectetur" and "Today at 1:00".

Thanks