

# Kevin Phan

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Versatile Full Stack Developer with 3 years in startups, adept in scalable web solutions, AI infrastructure, and fostering collaborative team dynamics. Embraces a growth mindset, leveraging innovative technologies to enhance application reliability and streamline development. Committed to excellence in client satisfaction.

## WORK EXPERIENCE

**Full Stack Developer**      *Document Crunch Inc.*      November 2022- January 2024

- Assisted in optimizing AI systems reducing prediction times on documents by 75%, enhancing user satisfaction.
- Developed AI infrastructure for a web application enabling the app to support user base growth of 200% within a year.
- Engineered internal tools, empowering field experts to refine the application's AI training, facilitating more accurate results.
- Implemented a testing suite and standards, which contributed to a more efficient and error-free release cycle.
- Integrated a centralized and secure login process using AWS Cognito and OAuth2, establishing user trust and data protection.
- Mitigated security vulnerabilities through Docker image hardening, elevating the security standards to meet the requirements of large-scale clients and ensuring compliance with industry best practices.

**Full Stack Developer**      *Emory Solutions LLC.*      April 2021 - November 2022

- Addressed client support issues and bugs within a timely, professional manner to maintain user experience.
- Led full stack development of ERP systems using Vue.js and Django for various clients to alleviate bottlenecks.
- Deployed application updates and communicated the business impacts to clients to establish trust and upkeep SLA.
- Documented code base, client needs, processes, and architected solutions to accommodate client needs.
- Interacted with stakeholders to identify pain points, negotiate potential solutions, and professionally present the products.
- Trained several junior developers on best practices for both front-end, back-end, and development methodologies.

**Software Developer Associate**      *PNC Bank*      November 2020 - April 2021

- Maintained digital infrastructure and third-party SaaS health using monitoring tools and certificates.
- Resolved issues and bugs by tracing root cause to uphold application runtime and improve performance.

## TECHNICAL SKILLS

**UI**      React.js, Vue.js, Next.js, Chakra UI, Three.js, Bootstrap, jQuery, HTML, CSS, JavaScript, Typescript

**Data**      Python, Django, FastAPI, PHP, Symphony, Java, Springboot, Go, SQL, PostgreSQL, MySQL, Various ORMs

**DevOps**      AWS ECS, Azure, Agile, CI/CD, Docker, Git, Version Control, OOP, Jira, Kanban

**Misc.**      Cypress, Pytest, Microservices, Postman, ESLint, AWS Cloud Computing, AWS Cognito

## PROJECT EXPERIENCE

**Enterprise System:** Full stack developer on cutting-edge, AI-powered construction contract review platform. By creating scalable systems, integrating customer feedback, and implementing cutting-edge technologies, our efforts ultimately contributed to its establishment as the leading solution within the niche and helping it secure several rounds of funding.

**ERP System 1:** Lead Developer for a centralized platform using Vue.js and Django to streamline client's business data flow, visibility, automation, and manufacturing process. We also created an online platform for their clients to create bulk, customized orders. Our team's efforts played a pivotal role in boosting client revenue, business efficiency, and creating a competitive edge.

**ERP System 2:** Main developer in revamping manufacturer's antiquated data management, tool integration, and business visibility, ultimately increasing operational efficiency, mitigating bottlenecks, and cutting lead time by 65%.

**Personal Project:** Developed an innovative platform that enables users to effortlessly locate alternative fuel stations along a route to any destination in the United States, significantly enhancing convenience and supporting the transition to sustainable energy sources.

## EDUCATION

**Tech Elevator** - Remote Full Stack Software Development Bootcamp  
**The Ohio State University** - Bachelor of Science in Nutrition Science