Kevin Phitsanu

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EDUCATION

Georgia Institute of Technology   **Atlanta, Georgia**
M.S. in Computer Science   *Expected Graduation May 2027*
  o **Concentrations:** Computing Systems

Western Governors University   **Millcreek, Utah**
B.S. in Software Engineering   *Graduated April 2025*
  o **Concentrations:** Full-stack Development, Data Management, Software Development Life Cycle
  o **Related Coursework:** Data Structures & Algorithms, Object-Oriented Programming in Java, Python Programming, JavaScript Programming, Network and Information Security Foundations, Probability and Statistics, Information Security, Data Management, Back-end Development, UI/UX Design, Software Security and Testing, Android Mobile Application Development

Certifications

AWS Certified Cloud Practitioner, CompTIA Network+, CompTIA A+, CompTIA Project+, ITILv4 Foundations

EXPERIENCE

Sedgwick County Government   **Wichita, Kansas**
Information Technology Analyst (Full-Time)   *November 2024 – Present*
- Utilize ticketing systems to provide IT incident management and technical project completion to over 3,037 end users across 40+ locations.
- Perform site Network testing utilizing CLI tools such as Command Prompt and PowerShell, assisting IT agents in VLAN configuration.
- Create and update IT Security, networking, and operational related documentation for a team of 10 IT Helpdesk agents to utilize. Provided documentation for CrowdStrike remediations, scripts for installation automation, proxy server setup, and ticket escalation.

Koch Industries   **Wichita, Kansas**
Technical Consultant (Contract)   *June 2024 – July 2024*
- Utilize Azure, Active Directory, ServiceNow, and CLI tools to perform level 2 IT incident and request management for Georgia-Pacific to over 35,000 end users while maintaining an 85% SLA for 10+ ticket closers per day.
- Provided critical incident management and cloud server support by collaborating with other Koch subsidiaries to over 70,000 workstations affected by the CrowdStrike outage.

PROJECTS

LearnADC
Full-Stack Video Learning Platform: https://github.com/kphit03/LearnADC
- Built a full-stack web app for teaching ADC gameplay fundamentals, using Angular, Spring Boot, and MySQL, achieving a clean and responsive platform for video-based lessons.
- Implemented user login and role-based access control using JWT authentication with Spring Security and Angular guards providing secure access to admin dashboards, user features, and API endpoints.
- Created and tested REST APIs and connected them to a dynamic frontend, using Angular services and reactive forms, achieving smooth course and lesson management.

KP EMS
Full-Stack Employee Management System: http://employeemanager-front.s3-website-us-east-1.amazonaws.com/login
*If you would like to test the application, use the username "admin" and password "password"
- Built a web application for managing employee records, using Angular for the frontend and Spring Boot with PostgreSQL for the backend, achieving full employee management and reporting functionalities.
- Designed and connected RESTful APIs to the frontend, using controller-service-repository patterns in Spring Boot, ensuring reliable data flow and modular code structure.
- Implemented input validation and basic security best practices, resulting in safer user interactions and preventing common issues like invalid data or unauthorized access.
- Deployed the app on AWS (EC2, RDS, S3), resulting in a fully functional and accessible cloud-hosted web app.

SKILLS

Technologies: Java, Python, JavaScript, HTML/CSS, SQL, AWS, Postman, Data Structures and Algorithms, Spring Boot, Angular, CLI, Windows, MacOS, Linux