



RETURN COMPLETED FORM TO:
BBVA Card Services
ATTN: Disputes Department
AL-DE-SC-BCO
P.O. Box 2210
Decatur, AL 35699
Fax: 205-297-6072
faxregeach.us@bbva.com

RE: ACH TRANSACTION DISPUTE

This letter confirms BBVA USA has received your oral notice in regards to an unauthorized ACH transaction. BBVA USA requires a customer, who makes a claim of unauthorized ACH transactions(s), to provide a written confirmation of the oral claim within ten business days. Complete the forms in this packet and return them to us within ten business days.

NOTE: A separate "Written Statement Of Unauthorized Debit" must be completed for EACH disputed transaction.

Account Number:

Total Disputed Amount: \$107.50

Dispute Reported Date:

Listed below are the transactions which make up your dispute:

Transaction Date	Amount	Merchant/Terminal
07/19/2018	\$107.50	CREDIT FOR AMERICAN EXPRESS SETTLEMENT CO REF- 4096276241

Complete the following information in addition to the "Written Statement of Unauthorized Debit".

Reason For Your Dispute:

I did not authorize the party listed above to debit my account.

Customer Signature

Date

SHOULD YOU RECALL THAT THE TRANSACTIONS(S) WERE AUTHORIZED, YOU MAY WITHDRAW YOUR DISPUTE BY CALLING THE TELEPHONE NUMBER LISTED BELOW. BBVA USA WILL CLOSE ITS FILE UPON RECEIPT OF YOUR NOTICE.

PLEASE DIRECT YOUR RESPONSE FOR THE ABOVE INFORMATION TO :

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P.O. Box 2210
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Or fax them to: 205-297-6072
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You also may call 1-800-266-7277 or 205-297-5000 if you have any questions.



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Account Number:

Total Disputed Amount: \$2,096.45

Dispute Reported Date:

Listed below are the transactions which make up your dispute:

Transaction Date	Amount	Merchant/Terminal
07/18/2018	\$2,096.45	CREDIT FOR BBVACOMPASSMERSV DEPOSIT CO REF- 813205469881

Complete the following information in addition to the "Written Statement of Unauthorized Debit".

Reason For Your Dispute:

I revoked the authorization I had given to the party to debit my account before the debit was initiated.

Customer Signature

Date

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Account Number:

Total Disputed Amount: \$670.03

Dispute Reported Date:

Listed below are the transactions which make up your dispute:

Transaction Date	Amount	Merchant/Terminal
07/18/2018	\$670.03	CREDIT FOR BBVACOMPASSMERSV DEPOSIT CO REF- 813204253880

Complete the following information in addition to the "Written Statement of Unauthorized Debit".

Reason For Your Dispute:

Test

Customer Signature

Date

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