

K Poorna Sai

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Career Objective:

Certified Pega Developer with expertise in business process automation, case management, and system integration. Seeking a challenging role to leverage advanced Pega tools and technologies to deliver scalable, efficient, and secure enterprise solutions while driving innovation and improving application performance.

Professional Summary:

- Certified Pega Developer with 2 years of experience in designing and implementing scalable, efficient pega-based applications specializing in case management, declarative rules and system integrations.
- Proficient in automating workflows using agents, job schedulers, and queue processors, and optimizing application performance with reusable components like data pages.
- Skilled in configuring security layers (Access Groups, AROs, and Privileges) to ensure data integrity and user access control while adhering to compliance standards.
- Adept at debugging, troubleshooting, and collaborating with cross-functional teams to deliver high-quality, secure, and reliable solutions, meeting stringent deadlines and business requirements.
- Committed to continuous learning, currently expanding expertise in Pega Gen AI and modern front-end technologies like React, aiming to drive innovative in application development and support.

Employment History:

| Name of the company | Designation | From | To |
|--------------------------------|--------------------|------------|-------------|
| Cognizant Technology Solutions | Programmer Analyst | Oct - 2022 | (till date) |

Skill Set:

Technical Skills

- **Pega Development:**
 - Pega Rules Process Commander (PRPC) Versions 8.7, 8.8
 - Case Management, Flow Development, Data Transform, Activity rule, Declarative Rules, Data Pages, Decision Rules, SLA Configurations, Reporting, User Interface rules, background processing, validations, Debugging tools, Rule Management
 - Integration Connectors & Services along with error handling.
- **Programming Languages & Web Technologies:**
 - Java (Core Java, OOPS principles)
 - HTML5, CSS3, JavaScript
 - SQL, Oracle, MySQL
 - Web Services: SOAP, REST APIs
- **Agile & Project Management:**
 - Rally, ServiceNow, JIRA

Certification:

- Pega Certified System Architect 8.7 (Dec - 2022). [Verify](#)
- Pega Certified Senior System Architect 8.8(Nov - 2023). [Verify](#)

Projects:

| | |
|--------------------|---|
| <i>Client</i> | AIG |
| <i>Project</i> | Multinational Insurance applications (Xpress and Omega) |
| <i>Period</i> | 01/2023-10/2024 |
| <i>Environment</i> | PRPC 5.3V, 8.7V |
| <i>Role</i> | Developer |

Project Description:

MN-Omega is an insurance application used by AIG clients to create and process policy issuance and booking. It runs on Pega 5.3 and features a user-friendly interface for seamless accessibility. The application also supports brokers in accumulating commissions on policies. *MN-Xpress* is the enhanced successor to MN-Omega, developed using Pega 8.7 and Angular, offering advanced features and improved efficiency for users. It inherits the core functionalities of MN-Omega, ensuring continuity while introducing modernized capabilities. MN-Xpress serves as the child application, leveraging reusable components from the parent application, MN-Omega.

Roles And Responsibilities:

- Resolved high-priority defects ahead of deadlines, reducing downtime and improving system performance.
- Developed and deployed 10+ user stories and system enhancements per release cycle, enhancing application functionality and user experience.
- Assisted production support teams in clarifying and resolving 20+ queries monthly, ensuring smooth operations and minimizing delays.
- Consistently delivered high-quality software solutions, meeting 100% of project deadlines over a 2-year period.
- Leveraged agile practices to deliver sprint goals 15% faster through effective participation in sprint planning, daily stand-ups, and retrospectives

Education:

| Course | Institution | Board/university | Year of Completion | Percentage |
|--|---|--|--------------------|------------|
| B. TECH (Computer Science & Engineering) | Sri Venkateswara College of Engineering, Tirupati | Jawaharlal Nehru Technological University, Anantapur | 2022 | 7.15(CGPA) |
| Intermediate (MPC) | Sri Chaitanya Boy's Junior College, Vijayawada | Andhra Pradesh Board of Intermediate Education | 2018 | 74.5% |
| SSC | Sri Chaitanya School, Tirupati | Andhra Pradesh Board of Secondary Education | 2016 | 7.7(CGPA) |