The Branch Manager
State Bank of India
(ABB Ramnagar   Branch)

BHIM SBI Pay/UPI USER DECLARATION-CUM-COMPLAINT FORM

Name Savitri Kumari _____ Amount Rs. ₹ 340 _____ VPA of Remitter
customer 7352583394@ybl Mobile Number 7352583374 _____ Transaction date
(DD/MM/YYYY): 03/04/2022 _____ Account Number 11428300815 Paid to
googlepay @ axisbank .

A sum of Rs. 340 _____ has been debited to my above account on date (DD/MM/YYYY)
_____. The details are provided below:

Transaction/Sale Date	Remitter VPA & Reference Number	Amount	Beneficiary VPA & Bank Name/ Merchant Name
03/04/2022	7352583394 @ybl 209355703102	₹ 340	googlepay @ axisbank

Please tick the relevant point:

- ○ I certify that the transactions/charge(s) listed above have been done/incurred by me and I have reported these to Bank on ....through SMS/email/Toll-free number ....
- ✔ ○ I certify that the transactions/charge(s) listed above have NOT been done/incurred by me nor have I received any goods / services. The Mobile with BHIM SBI Pay/UPI App is IN my absolute possession.
- ○ I certify that the transactions/charge(s) listed above have NOT been done/incurred by me nor have I received any goods / services. The Mobile with BHIM SBI Pay/UPI App IS NOT in my possession. The Mobile was;
  - Lost
  - Stolen
  - Never Installed the App
- ○ The amount of transaction is incorrect. I was charged Rs ....I should have been charged Rs._____(transaction message/charge slip copy enclosed).
- ○ I have not done/incurred the above transaction/charge(s) but but I did engage in a transaction of Rs.   on date (DD/MM/YYYY)_____at the same beneficiary/merchant outlet (chargeslip copy enclosed). I have been billed more than once for the charge. I have authorized only one of these charges.
- ○ I have settled the charge directly with the Merchant Establishment through Cash/Cheque/Other_____(Circle one and Specify). (Enclosed is the copy of the RECEIPT issued by the Merchant Establishment evidencing direct settlement).
- ○ I have settled the charge directly with the Merchant Establishment through Cash / Cheque / Other   (Circle One & Specify). I expected to receive goods/services by date