Kumar Rahul Ranjan

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Contact No. : *+91-8169894393*
Current Location : *Mumbai*

PROFILE SUMMARY

- *An IT professional with an experience of more than 5.3 years in the field of production support activities of the Banking Domain applications.*
- *Experienced and holds an expertise in working on Linux,Oracle SQL, PL/SQL, IBM WebSphere, Core Java, Docker containers etc.*
- *Currently associated with FirstRand Services Private limited, Mumbai and working within Investment Banking Division, Rand Merchant Bank(South Africa).*
- *Seeking opportunity where I can extensively use my knowledge towards the effective personal as well as organization growth.*

SKILLS AND COMPETENCIES

- *Languages :Core Java, Linux shell scripting, SQL, PL SQL*
- *Environment & Tools: Github, Bitbucket, Sonatype nexus, Docker, Jenkins, Portainer, IBM Websphere & HTTP Server, IIS, Nginx*
- *Databases : Oracle, MS SQL, Sybase*
- *Platform : HP-UX, Linux, Windows 7/8/10*
- *Ticketing tool: ServiceNow, CASD Service Desk*
- *Scheduling Tool: Control-M, crontab*
- *Other Tools : PL-SQL Developer, Eclipse, Aqua Data Studio*

PROFESSIONAL EXPERIENCE -1   *April 2020 - Present*

- *Employer- Firstrand Services Private Limited, Mumbai*
- *Client- Rand Merchant Bank, SandTon (South Africa)*
- *Designation- Application Support Engineer*

Roles and Responsibilities :

- *Attending production calls from end users, troubleshooting and resolving issues of related applications.*
- *Performing Production Data Fixes in case of any failures/bugs with prior go ahead from operational users.*
- *Coordinate with Application Development Team to successfully deploy releases in Production environments.*
- *Attending daily scrum meetings with the development team for different projects.*

- ➢ *Developed various sql queries for automation of daily monitoring reports.*
- ➢ *Implemented docker container monitoring tool "monit" and developed various shell scripts.*
- ➢ *Checking Control M jobs in case of any failure and issues.*

PROFESSIONAL EXPERIENCE -2   *Sep 2016- April 2020*

- ➢ **Employer-** *Tata Consultancy Services, Mumbai*
- ➢ **Client-** *State Bank of India, Navi Mumbai*
- ➢ **Designation-** *System Engineer*

Roles and Responsibilities :
- ➢ *Installation, configuration and administration of IBM HTTP Server, WebSphere Application Servers ND and Base edition on Unix servers.*
- ➢ *Creating and configuring multiple profiles Dmgr and custom profiles. Worked in different stages of implementing the Workload Management using clustering.*
- ➢ *Assist with troubleshooting and issue resolution relating to current applications, providing assistance to the development.*
- ➢ *Developed a monitoring portal using java and shell scripts to monitor and track various daily tasks.*
- ➢ *Created various java utilities to automate various reports.*
- ➢ *Expertise in writing very complex sql queries which are helpful for reporting purpose.*
- ➢ *Tuning of the SQL queries, which takes long time to process the request using Explain Plan, Hints to reduce the response time.*
- ➢ *Strong experience in writing Unix shell scripts and Oracle PLSQL procedures, functions, view as required.*
- ➢ *Managing daily SOD and EOD activities in the production environment of the application.*

Interpersonal Skills

- ➢ *Strong ability to network and establish contacts throughout the organization.*
- ➢ *Good time management skills – ability to thrive in high pressure or tight schedule.*
- ➢ *Strong ability to research and find technical solutions via technical community collaboration.*
- ➢ *Good communication skills in English – verbal and written.*
- ➢ *Analytical skills to collect, organize, and analyze data and amounts of information with attention to detail and accuracy.*
- ➢ *Ability to work with different teams to meet timely objectives.*

AWARDS and ACHIEVEMENTS

- ➢ *Awarded with an appreciation certificate for Technical Excellence from TCS operational head - SBI.*
- ➢ *Received Star of the Month award from TCS for automation activities.*
- ➢ *Got 6 Appreciation letters from TCS for Outstanding Performance.*
- ➢ *Received best team award for server migration activity.*

➢ *Acknowledged for the dedicated and quality work and received appreciation mails from clients for automation of pending reports and merger activity.*

ACADEMIC QUALIFICATION

Education	Institute	Year of Passing	CGPA / Percentage
B.Tech (Mechanical Engg.)	Gandhi Institute of Engineering & Technology, Gunupur	2016	8.1 CGPA
12th Board (CBSE)	Gyan Niketan, Patna	2011	78%
10th Board (CBSE)	Manav Bharti national school, Gaya	2009	81.20%

PERSONAL DETAILS

Date of Birth	:	02-12-1994
Father's Name	:	Deependra Choudhary
Permanent Address	:	Behind Pani Tanki, Laheria Pokhar, Barh , Bihar-803213
Present Address	:	Belapur, Navi Mumbai 400614
Nationality	:	India
Preferred location	:	Mumbai, Pune, Delhi, Bangalore