***Kumar Rahul Ranjan***

***Email ID :***[*kraahool@gmail.com*](mailto:kraahool5@gmail.com)

***Contact No. :*** *+91-816989439*3

***Current Location :*** *Mumbai*

**PROFILE SUMMARY**

* ***An IT professional with an experience of more than 5.3 years in the field of production support activities of the Banking Domain applications.***
* ***Experienced and holds an expertise in working on Linux,Oracle SQL, PL/SQL, IBM WebSphere, Core Java, Docker containers etc.***
* ***Currently associated with FirstRand Services Private limited, Mumbai and working within Investment Banking Division, Rand Merchant Bank(South Africa).***
* ***Seeking opportunity where I can extensively use my knowledge towards the effective personal as well as organization growth.***

**SKILLS AND COMPETENCIES**

* ***Languages :****Core Java, Linux shell scripting, SQL, PL SQL*
* ***Environment & Tools:*** *Github, Bitbucket, Sonatype nexus, Docker, Jenkins, Portainer, IBM Websphere & HTTP Server, IIS, Nginx*
* ***Databases :*** *Oracle, MS SQL, Sybase*
* ***Platform*** *: HP-UX, Linux, Windows 7/8/10*
* ***Ticketing tool:*** *ServiceNow, CASD Service Desk*
* ***Scheduling Tool:*** *Control-M, crontab*
* ***Other Tools :*** *PL-SQL Developer, Eclipse, Aqua Data Studio*

**PROFESSIONAL EXPERIENCE -1 *April 2020 - Present***

* ***Employer-*** *Firstrand Services Private Limited, Mumbai*
* ***Client-*** *Rand Merchant Bank, SandTon (South Africa)*
* ***Designation-*** *Application Support Engineer*

***Roles and Responsibilities :***

* *Attending production calls from end users, troubleshooting and resolving issues of related applications.*
* *Performing Production Data Fixes in case of any failures/bugs with prior go ahead from operational users.*
* *Coordinate with Application Development Team to successfully deploy releases in Production environments.*
* *Attending daily scrum meetings with the development team for different projects.*
* *Developed various sql queries for automation of daily monitoring reports.*
* *Implemented docker container monitoring tool “monit” and developed various shell scripts.*
* *Checking Control M jobs in case of any failure and issues.*

**PROFESSIONAL EXPERIENCE -2 *Sep 2016- April 2020***

* ***Employer-*** *Tata Consultancy Services, Mumbai*
* ***Client-*** *State Bank of India, Navi Mumbai*
* ***Designation-*** *System Engineer*

***Roles and Responsibilities :***

* *Installation, configuration and administration of IBM HTTP Server, WebSphere Application Servers ND and Base edition on Unix servers.*
* *Creating and configuring multiple profiles Dmgr and custom profiles. Worked in different stages of implementing the Workload Management using clustering.*
* *Assist with troubleshooting and issue resolution relating to current applications, providing assistance to the development.*
* *Developed a monitoring portal using java and shell scripts to monitor and track various daily tasks.*
* *Created various java utilities to automate various reports.*
* *Expertise in writing very complex sql queries which are helpful for reporting purpose.*
* *Tuning of the SQL queries, which takes long time to process the request using Explain Plan, Hints to reduce the response time.*
* *Strong experience in writing Unix shell scripts and Oracle PLSQL procedures, functions, view as required.*
* *Managing daily SOD and EOD activities in the production environment of the application.*

***Interpersonal Skills***

* *Strong ability to network and establish contacts throughout the organization.*
* *Good time management skills – ability to thrive in high pressure or tight schedule.*
* *Strong ability to research and find technical solutions via technical community collaboration.*
* *Good communication skills in English – verbal and written.*
* *Analytical skills to collect, organize, and analyze data and amounts of information with attention to detail and accuracy.*
* *Ability to work with different teams to meet timely objectives.*

**AWARDS and ACHIEVEMENTS**

* *Awarded with an appreciation certificate for Technical Excellence from TCS operational head - SBI.*
* *Received Star of the Month award from TCS for automation activities.*
* *Got 6 Appreciation letters from TCS for Outstanding Performance.*
* *Received best team award for server migration activity.*
* *Acknowledged for the dedicated and quality work and received appreciation mails from clients for automation of pending reports and merger activity.*

**ACADEMIC QUALIFICATION**

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| --- | --- | --- | --- |
| **Education** | **Institute** | **Year of Passing** | **CGPA / Percentage** |
|  |  |  |  |
| *B.Tech (Mechanical Engg.)* | *Gandhi Institute of Engineering & Technology, Gunupur* | *2016* | *8.1 CGPA* |
| *12th Board (CBSE)* | *Gyan Niketan, Patna* | *2011* | *78%* |
| *10th Board (CBSE)* | *Manav Bharti national school, Gaya* | *2009* | *81.20%* |

**PERSONAL DETAILS**

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| --- | --- | --- |
| ***Date of Birth*** | ***:*** | *02-12-1994* |
| ***Father’s Name*** | ***:*** | *Deependra Choudhary* |
| ***Permanent Address*** | ***:*** | *Behind Pani Tanki, Laheria Pokhar, Barh , Bihar-803213* |
| ***Present Address*** | ***:*** | *Belapur, Navi Mumbai 400614* |
| ***Nationality*** | ***:*** | *India* |
| ***Preferred location*** | ***:*** | *Mumbai, Pune, Delhi, Bangalore* |