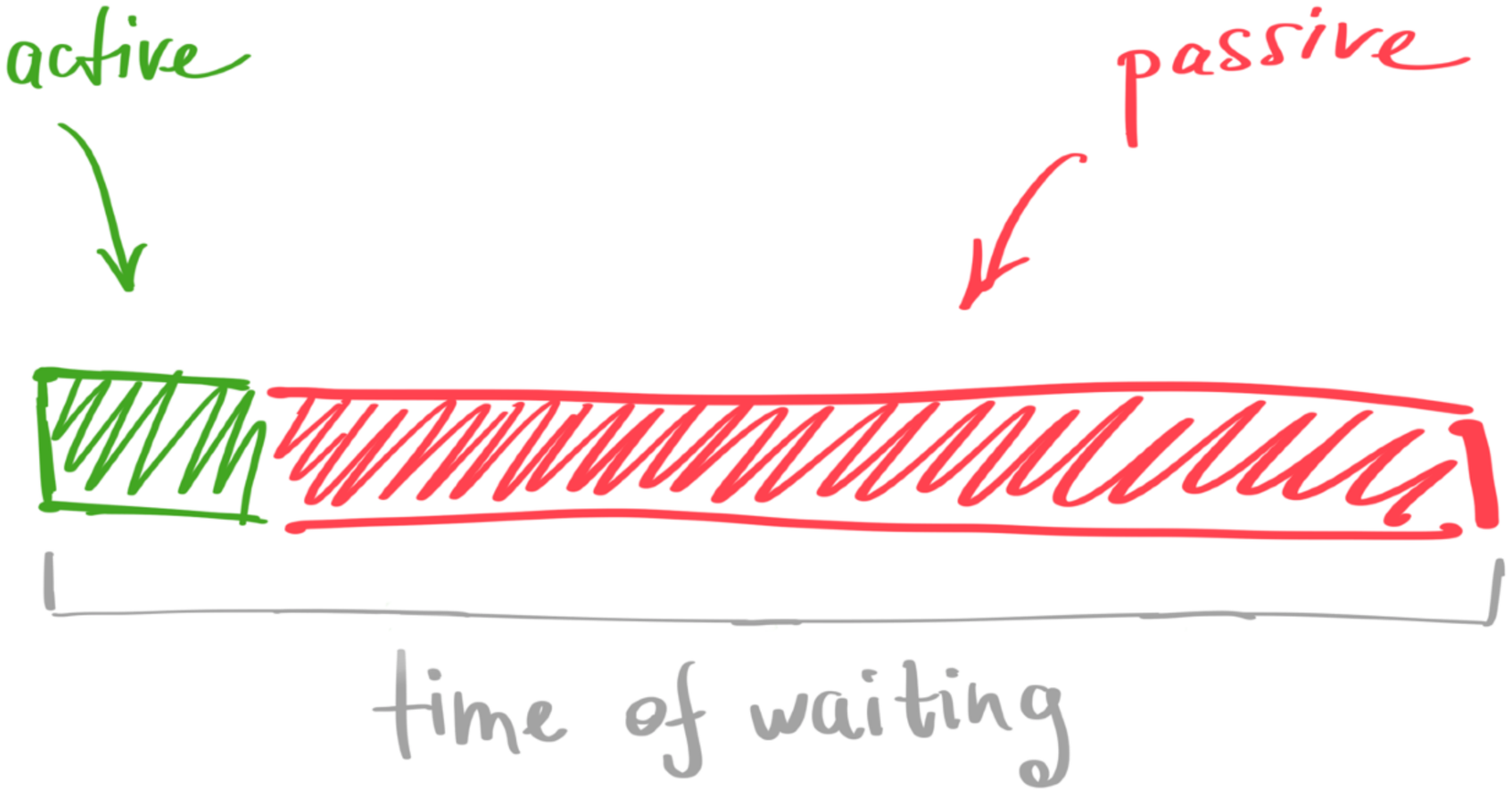
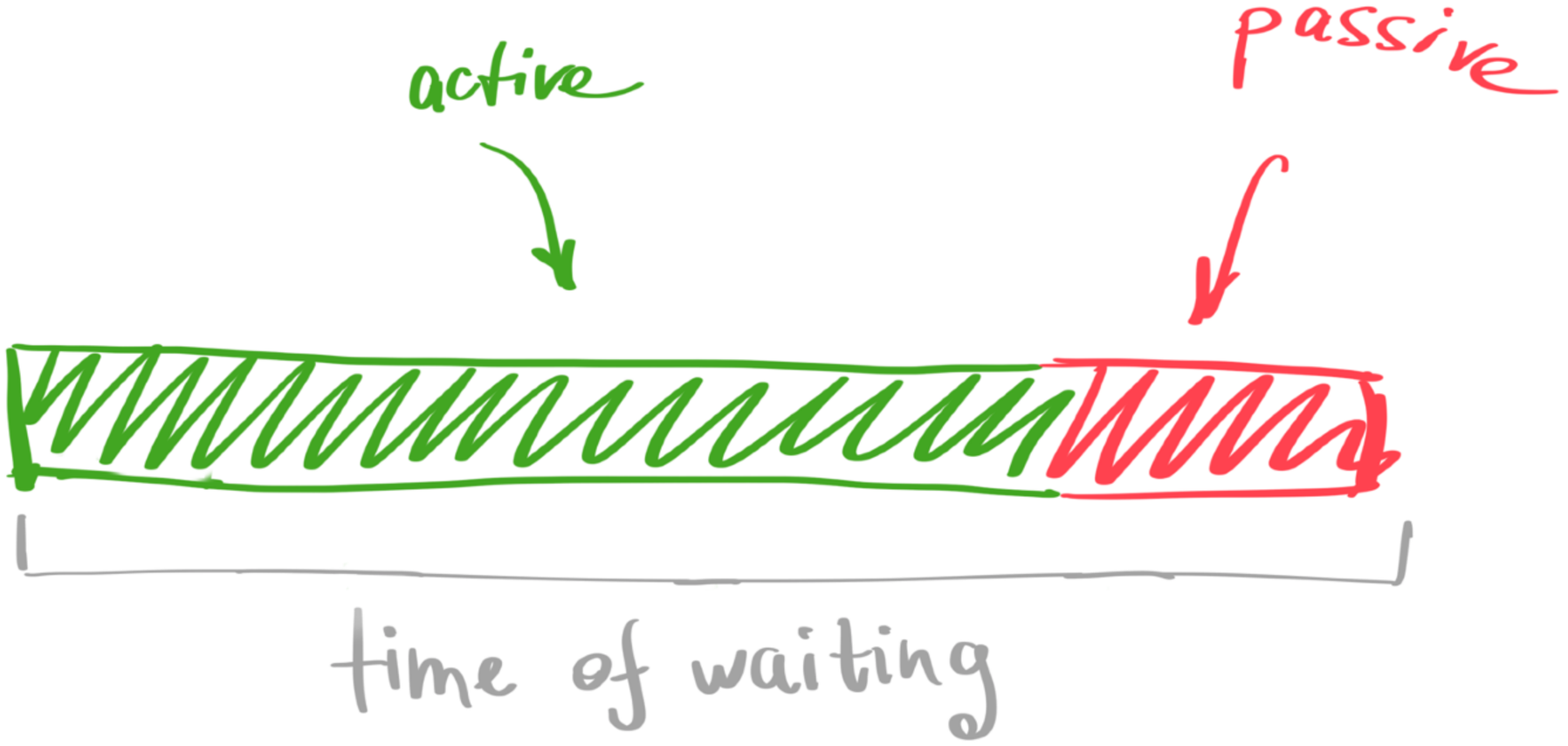


http://www.nytimes.com/2012/08/19/opinion/sunday/why-waiting-in-line-is-torture.html



http://www.nytimes.com/2012/08/19/opinion/sunday/why-waiting-in-line-is-torture.html