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| Kranthi Kirnam MBA, PMP®, CSM®  Technical Project Manager/ Scrum Master | Tempe, Arizona • +1 513-301-9726  [Portfolio](https://kranthigithub1987.github.io/myportfolio/) • [LinkedIn](mailto:LinkedIn) • [kranthi54321@gmail.com](mailto:kranthi54321@gmail.com) |

Experienced Technical Project and Program Manager with 10+ years of leadership driving complex software solutions and system integrations across diverse industries—including manufacturing, software, telecommunications, healthcare, non-profit, defense, and pharmaceuticals. I excel at coordinating the entire product lifecycle—from analysis and design through development, testing, implementation, and post-implementation support—while spearheading internal and external process improvements.

Passionate about data-driven decision making, I leverage metrics to prioritize projects, map dependencies, mitigate risks, and create efficient workflows. With a proven track record in Agile, Waterfall, and hybrid methodologies, I empower multi-disciplinary teams and foster cross-functional collaboration.

Currently pursuing an MS in Artificial Intelligence, I am committed to enhancing my strategic and technical acumen to deliver tech programs and products from inception to successful delivery.

## Core Competencies

* Software Development Lifecycle: End-to-end project management including analysis, design, development, testing, implementation, and post-implementation phases
* Process Improvement & Workflow Optimization: Driving internal/external process enhancements using meaningful metrics
* Data-Driven Decision Making: Prioritizing projects based on impact and leveraging data insights
* Cross-Functional Leadership: Coordinating multi-disciplinary teams and stakeholders across global time zones
* Risk & Dependency Management: Identifying and mitigating risks, mapping dependencies, and resolving cross-team issues
* Agile & Waterfall Methodologies: Facilitating Scrum ceremonies, backlog management, and hybrid project strategies
* Strategic Planning & Execution: Managing budgets, resources, and project scopes with MS Project and Agile PLM tools
* Stakeholder Engagement & Communication: Building excellent working relationships and delivering clear, actionable project updates

## Professional Experience

**Intuit, USA 2023 – 2025**

**Technology Project Manager (Contract)**

* Oversaw software development activities from initial analysis and design through testing, implementation, and post-launch support for enterprise products and projects.
* Moved internal and external process improvements across multiple teams by defining meaningful metrics; mapped product and technology dependencies to ensure seamless upgrades and modifications.
* Identified upcoming risks, bottlenecks, and cross-team issues; leveraged data-driven insights to prioritize projects and implement corrective actions early.
* Coordinated with multi-disciplinary teams and stakeholders (across different time zones) to ensure quality assurance, day-to-day coordination, and optimal resource allocation.
* Delivered continuous project updates to senior management, aligning project milestones with company growth goals and regulatory compliance.

**Commlab India LLC, Hyderabad 2019 – 2023**

**Project Manager**

* Led project planning sessions to define objectives, gather user requirements, and set scope; oversaw project estimation and scheduling using MS Project and Agile PLM methodologies.
* Prioritized products and projects based on impact level and analyzed performance metrics to drive informed decision-making.
* Integrated Systems & Process Automation: Coordinated omni-channel initiatives, ensuring seamless data flow and process automation across various technical platforms.
* Identified potential risks and established dependency maps, resolving cross-team issues to maintain project timelines and budgets.
* Maintained excellent working relationships with internal teams and external partners, ensuring project deliverables met high-quality standards.

**Commlab India LLC, Hyderabad 2012 – 2019**

**Scrum Master**

* Led daily stand-ups, sprint planning, retrospectives, backlog refinement, and release planning using Scrum, Kanban, and SAFe frameworks.
* Prevented scope creep and over-commitment by mentoring teams on effective estimation and task breakdown; monitored sprint progress via burndown charts and other Agile tools (Jira, Rally, Confluence).
* Captured feedback and implemented process improvements to enhance team efficiency and project outcomes.
* Engaged directly with clients to gather requirements and feedback, ensuring alignment between technical solutions and business needs.

**Commlab India LLC, Hyderabad 2010 – 2012**

**eLearning Developer**

* Designed and developed interactive courseware and learning modules in collaboration with subject matter experts, aligning educational content with business objectives.
* Coordinated with development and testing teams to ensure smooth transitions from content creation to product delivery.

## Education & Certification

**Master of Science in Artificial Intelligence**, University of Cumberlands, Williamsburg, KY

**Master of Business Administration (International Business),** ICFAI University, Tripura, India

**Bachelor of Arts (Political Science)**, Ambedkar University, Hyderabad, India

**Diploma in Project Management,** MITSDE, Pune, India

**Project Management Professional,** Project Management Institute, 1799813

**Certified Scrum Master**, Scrum Alliance, 001702912

## Technical Skills

**PM Frameworks:** Agile | Scrum | Waterfall | Lean | Kanban

**Project Management & Collaboration:** MS Project | Jira | Confluence | SharePoint | Slack | MS Teams | Zoom | Wrike | Rally

**Data Analysis & Visualization:** Power BI | Tableau

**Learning Technologies:** Articulate Suite | Captivate | Adobe Creative Cloud | Lectora | Camtasia | SCORM | AICC

**Web Technologies:** Python | HTML | HTML 5

## ADDITIONAL INFORMATION

* Demonstrated ability to operate independently across multiple teams, driving critical path activities and removing roadblocks.
* Proven track record managing complex projects in manufacturing, software, telecommunications, healthcare, non-profit, defense, and pharmaceuticals.
* Committed to continuous improvement and staying at the forefront of emerging technologies and process innovations.