



Incident handler's journal

Instructions

As you continue through this course, you may use this template to record your findings after completing an activity or to take notes on what you've learned about a specific tool or concept. You can also use this journal as a way to log the key takeaways about the different cybersecurity tools or concepts you encounter in this course.

Date: September 22, 2024	Entry: #1
Description	Documenting a CyberSecurity Incident
Tool(s) used	None
The 5 W's	<p>Capture the 5 W's of an incident.</p> <ul style="list-style-type: none">• Who: An organized group of unethical hackers• What A ransomware security incident• When: Tuesday 9:00 a.m.• Where: At a health care company• Why: The incident was as a result of a phishing attack by unethical hackers who were able to access the company's systems using a phishing attack. After gaining access, the attackers launched their ransomware on the company's systems, encrypting critical files. The attackers' motivation appears to be financial because the ransom note they left demanded a large sum of money in exchange for the decryption key.
Additional notes	The access gained by the unethical hackers could have been prevented if

	adequate security measures were carried out to secure the attack surfaces.
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The 5 W's	Capture the 5 W's of an incident. <ul style="list-style-type: none"> • Who caused the incident? • What happened? • When did the incident occur? • Where did the incident happen? • Why did the incident happen?
Additional notes	Include any additional thoughts, questions, or findings.

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Need another journal entry template?

If you want to add more journal entries, please copy one of the tables above and paste it into the template to use for future entries.

Reflections/Notes: Record additional notes.
