



# Ítalo Augusto Brito-Cadeu

C++ Systems Programmer

I am looking forward a challenging position to further develop my skills.

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## WORK EXPERIENCE

### Bilingual Technical Expert Support Tahto

12/2018 - Present

Goiânia, Goiás, Brazil

*Responsibilities / Achievements*

- Leading agent on the project, build up the models for B2B customer service.
- Training and monitoring new agents to the role.
- Troubleshooting issues related to private networks, while frequently in contact with the internal network engineering teams and international providers.
- Translation of emails and phone calls from English and Spanish to Portuguese for internalization of foreign customers requests.

Contact : Supervisor Mrs. Malena Costa -  
+5562981021398 malena.lucas@tahto.com.br

## PERSONAL PROJECTS

### Astraea - Reverse Engineering

- Scripting language for reverse engineering binary files.
- Studied low level systems architecture e binary data storage practices, including cryptography and data compression methods.

### Aegis - 3D Engine

- 3D model renderer using OpenGL and GLM.
- Written in modern C++ using CMake as a cross-platform build system for compilation on Linux and Windows.

## EDUCATION

### Computer Sciences (partial) Federal University of Goiás

*Activities*

- Parallel Computing Foundations - *ERIGO* (2019)
- Parallel and High Performance Computing Studies supervised by Prof. Dr. Wellington Santos Martins (2018 - 2019)

## SKILLS AND KNOWLEDGES

Modern C++

Low Level Programming

Project Management

Git

Python

Interpersonal Communication

Power BI

Node.JS

TypeScript

JavaScript

Markdown

Semantic Versioning

## LANGUAGES

Portuguese  
*Native*

English  
*Fluent*

French  
*Intermediate*

Japanese  
*Intermediate*

## INTERESTS

Cross Platform Development

Open Source

User Experience

Graphics Programming

Parallel and High Performance Computing

Reverse Engineering

Automation