

FURPS+
Af butikken no 17

Functional—features, capabilities, security.

- search for a specific product.
- secure connection
- Sort products by brand, type (with a sub selection of brand) and collection
- Owner info and directions to physical store/showroom
- Frontpage shows new items, limited editions, last show items and special discounts.
- Ability to post items from HP to twitter, facebook, pinterest, tumblr, google+ and mail.
- Edit shoppingcart. delete item and change item count

Usability—human factors, help, documentation.

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- E-mail order confirmation
- Simple to use
- Shows sold out items.

Reliability—frequency of failure, recoverability, predictability.

- 2 weeks return policy
- customer support
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Performance—response times, throughput, accuracy, availability, resource usage.

- quick response time while browsing/webshop

Supportability—adaptability, maintainability, internationalization, configurability.

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Implementation—resource limitations, languages and tools, hardware

- Only Danish language

Interface—constraints imposed by interfacing with external systems.

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Operations—system management in its operational setting.

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Packaging

- Packed by the owners

Legal—licensing and so forth.

- 14 days return
- Secure E-trade company