Vartan Krekorian
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Objective

Obtain a position in Information Systems (IT) and utilize my skills, abilities, and experience to the organization and seek opportunities for professional growth.

Education

Nahrain University, B.Sc. Electronic and Communications Engineering, 2005
Nahrain University, M.Sc. Communications Engineering, 2008

Work Experience

Sept-2017-Present   **Morrison Express**, El Segundo CA
                         Position: Network Engineer

Duties Include:
- Monitor and maintain Morrison's network for all stations nationwide, that includes Firewall, switches, wireless access points.
- Monitor Stations interconnection MPLS and site to site VPN links to maintain maximum uptime, coordinate with MPLS provide to troubleshoot any issue that cases one of the links to go down.
- Managed Firewall policies for published services, secure internal network by applying web filtering and application filter policies to network from breach and data leak.
- Manage Virtual environment (ESXi), maintain the hosts with the latest patches.
- Deploy new servers as required and manage the current server with the services (Active Directory, DHCP, Group Policy, DNS, Print server).
- Manage in-house VoIP phone system.

Recent Projects
- Upgrade stations that has obsolete firewall or no firewall to up-to-date firewall to enhance the security
- Plan for a legacy phone system to in-house VoIP phone system transition, prepare cost efficiency report and start rolling out the system across different stations, which lead to lowering phone services cost and introducing features that were not available on the old systems.
- Deploy commercial grade high efficiency wireless access point to service all the wireless terminal in our offices and warehouses.

June 2015-Sept 2017   **Digital Synergy Consulting,** Los Angeles CA
                         Position: Network Engineer
Duties Include:
- Deploy physical and virtual servers (Hyper V and ESXi), manage and maintain the server with the latest updates, drivers and firmware.
- Monitor and administer backups pushed from client to our datacenter, fix any issue that causes backup interruption, also monitor backup on site and backup to cloud.
- Monitor Helpdesk, follow up with the tickets and coordinate with my team to provide best support to our client.

- Provide support for different applications on client's server, including financial (Drake, Quickbooks, ProFx, Spidell) or databases (Raiser's Edge, IDS) troubleshooting and fixing issues, work with application developer to have issues resolved.
- Design, configure and deploy wired network (Layer3 VLANs, IP Planning, Access List, Routing Protocols (OSPF, EIGRP), QoS).
- Design, configure, deploy and maintain wireless network, site or cloud controlled (SSID, Access Point deployment, 802.1x) perform site surveys for heat mapping (Ruckus, Meraki, HP, Aruba).
- Deploy and manage Firewalls, NAT, Routing, Site to Site VPN, remote connection VPN.
- Manage and maintain Remote Web Workplace (RWW) and IIS services for clients who remotely connect to their environment.
- Monitor and manage clients server application and features (Active Directory, Group Policy (GPO), DHCP, DNS, Remote Apps(Terminal Server), Print Server, NPS RADIUS, Remote access Server, Virtual Machine Replication).
- Write different script for Active Directory or Group Policy Objects.
- Monitor Servers and computers through monitoring dashboard (Hardware, AntiVirus, patches), address any issues promptly.
- Mange clients email server (Exchange 2010, Exchange 2013).
- Manage Clients hosted email services (Google Apps, Office 365, InterMedia).
- Deploy and manage phone system (FortiVoice).
- Technical support for clients onsite and remotely.

Dec 2013-June 2015   **Avance Tech Solutions (ATECHSO)**, Los Angeles CA
                          Position: IT Engineer

Jan 2008- March 2013   **United Nations**
                          Position: System Administrator

Skills

- Windows operating system (7, 8, 10), Mac OS, Linux fedora)
- Windows Server 2008, 2012, and 2016.
- Microsoft Services (WSUS, SQL, Print Server, DHCP, DNS, Active Directory, GPO, Exchange 2010 & 2013).
- VMW vSphere Virtual Center, HyperV.
- Server hardware (Dell, HP).
- Networking appliances (Cisco, HP, Brocade).
- Backup System (Shadow Protect, Image Manager, Backup Exec, Symatec NetBackup).
- Wireless System (Ruckus on-site and cloud controlled network, Meraki, Aruba, HP).
- Monitoring software (WhatsupGold, Manage Engine OpManager)
- ConnectWise & ITIL IT management environment/ Servicedesk environment.
- ITIL certificate (Intermediate Lever, Operational support and Analysis).
- Firewalls (Sonicwall).
- Google Apps (G-Suite) and Office 365.
- Microsoft applications (Word, Excel, Powerpoint, Visio, Outlook)(2007, 2010, 2013, 2016)
- Storage Area Netwrok (HP).
- Fortinet Voice System (FortiVoice).
- Brocade certifications (Brocade Certified Network Professional BCNP & Brocade Certified NetworkEngineer BCNE).
- Highly professional dealing with customer/client, co worker and superiors.