Tech ABC Corp - HR Database

[Rajat Sharma & 17 Oct 2020]



Business Scenario

Business requirement

Tech ABC Corp saw explosive growth with a sudden appearance onto the gaming scene with their new AI-powered video game console. As a result, they have gone from a small 10 person operation to 200 employees and 5 locations in under a year. HR is having trouble keeping up with the growth, since they are still maintaining employee information in a spreadsheet. While that worked for ten employees, it has becoming increasingly cumbersome to manage as the company expands.

As such, the HR department has tasked you, as the new data architect, to design and build a database capable of managing their employee information.

Dataset

The <u>HR dataset</u> you will be working with is an Excel workbook which consists of 206 records, with eleven columns. The data is in human readable format, and has not been normalized at all. The data lists the names of employees at Tech ABC Corp as well as information such as job title, department, manager's name, hire date, start date, end date, work location, and salary.

IT Department Best Practices

The IT Department has certain Best Practices policies for databases you should follow, as detailed in the <u>Best Practices document</u>.

Step 1

Data Architecture Foundations

Step 1: Data Architecture Foundations

Hi,

Welcome to Tech ABC Corp. We are excited to have some new talent onboard. As you may already know, Tech ABC Corp has recently experienced a lot of growth. Our AI powered video game console WOPR has been hugely successful and as a result, our company has grown from 10 employees to 200 in only 6 months (and we are projecting a 20% growth a year for the next 5 years). We have also grown from our Dallas, Texas office, to 4 other locations nationwide: New York City, NY, San Francisco, CA, Minneapolis, MN, and Nashville, TN.

While this growth is great, it is really starting to put a strain on our record keeping in HR. We currently maintain all employee information on a shared spreadsheet. When HR consisted of only myself, managing everyone on an Excel spreadsheet was simple, but now that it is a shared document I am having serious reservations about data integrity and data security. If the wrong person got their hands on the HR file, they would see the salaries of every employee in the company, all the way up to the president.

After speaking with Jacob Lauber, the manager of IT, he suggested I put in a request to have my HR Excel file converted into a database. He suggested I reach out to you as I am told you have experience in designing and building databases. When you are building this, please keep in mind that I want any employee with a domain login to be have read only access the database. I just don't want them having access to salary information. That needs to be restricted to HR and management level employees only. Management and HR employees should also be the only ones with write access. By our current estimates, 90% of users will be read only.

I also want to make sure you know that am looking to turn my spreadsheet into a live database, one I can input and edit information into. I am not really concerned with reporting capabilities at the moment. Since we are working with employee data we are required by federal regulations to maintain this data for at least 7 years; additionally, since this is considered business critical data, we need to make sure it gets backed up properly.

As a final consideration. We would like to be able to connect with the payroll department's system in the future. They maintain employee attendance and paid time off information. It would be nice if the two systems could interface in the future

I am looking forward to working with you and seeing what kind of database you

design for us. Thanks,

Sarah Collins Head of HR

Data Architect Business Requirement

Purpose of the new database:

What is the business partner requesting

Ans: Business partner experienced a explosive growth with its new AI powered video game console. Due to this, their small team of 10 increased to 200, as well as they started operation in 4 other locations in a year. Now HR is having trouble keeping up with the growth. It has become increasingly cumbersome to manage as the company expands. Therefore business partner is requesting to design and build a database capable of managing their employee information.

Describe current data management solution:

What is the current method data storage/management

Ans: Currently all the employee information is maintained on a shared spreadsheet.

• Describe current data available:

What data does the business currently have available

Ans: The business has an excel workbook consisting of 206 Records, with 11 columns. The data is in denormalized form. The data contains information such as job title, department, Manager's name, hire date, start date, end date, work Location, and salary.

Data Architect Business Requirement

Additional data requests:

Does the user have future data requests

Ans: Integration of employee attendance and paid time off information with the database can be done in the future by incorporating the payroll department's system.

• Who will own/manage data

What department will own / manage the data in the database

Ans: HR department with some management level employees

Who will have access to database

List user types that will have access; also list any restrictions to access.

Ans:

User Types	Restriction
Employees	Read only access to database No access to salary table
HR	No Restriction

Data Architect Business Requirement

Estimated size of database

List the size of the database in terms of numbers of rows. Business users often understand row or column size instead of GBs or MBs

Ans:

Number of rows	206
Number of columns	11

Estimated annual growth

List any expected growth to the data

Ans: 20% of expected growth each year for next 5 years

Is any of the data sensitive/restricted

List any data that may be sensitive or restricted from particular users

Ans: Yes salary data is very much sensitive and it is to be restricted from employees otherwise they would see the salaries of every employee in the company, all the way up to the President.

Justification for the new database

Provide at least two justifications for building a database

- 1) Expected growth of 20% a year for the next 5 years, therefore, it is a necessity to move the data from spreadsheet to more manageable database.
- 2) Issues like data integrity and data security will get resolved.

Database objects

List the database objects (tables, views, special procedures) that will be created for the database.

Hint - you may want to circle back to this answer after completing the **logical ERD in step 2**.

- 1) Education Table
- 2) Employee Table
- 3) Job Table
- 4) Department Table
- 5) Location Table
- 6) State Table
- 7) City Table
- 8) Address Table
- 9) Salary Table
- 10) EmployeeStatus Table (serving as mapping table)

Data elements

- 1) Education Table (Education ID, Education Level)
- 2) Employee Table (Employee ID, Employee Name, Email, Hire Date, Education ID)

Data elements

- 3) Job Table (Job ID, Job Title)
- 4) Department Table (Department ID, Department Name)
- 5) Location Table (Location ID, Location)
- 6) State Table (State ID, State, Location ID)
- 7) City Table (City ID, City, State ID)
- 8) Address Table (Address ID, Address, City ID)
- 9) EmployeeStatus Table (Employee ID, Job ID, Department ID, Manager ID, Start Date, End Date, Address ID, Salary ID)

Note: the above content to put table attributes in data element was instructed as per the feedback by project reviewer)

The denormalised data which is provide by business contains: (Employee ID, Employee Name, Email, Hire Date, Job Title, Salary, Department, Manager, Start Date, End Date, Location, Address, City, State, Education Level)

Note: the above content to put table attributes in data element was instructed as per the feedback by mentors in knowledge hub)

Data Ingestion

Select a data ingestion method (ETL, Direct feed, API) based on the information provided.

Ans: ETL is the appropriate ingestion technique here as we are provided with flat files (excel file). Through this, we can create an automated ETL process which will ingest data into the database from the flat files.

Data governance (Ownership and User access)

Ownership: who will own and maintain the data

Ans: HR

User Access: who will and will not have access to the data **Ans:**

User Types	Restriction
Employees	Read only access to database No access to salary table
HR	Write access

Scalability

Should replication or sharding be used to ensure scalability based on user needs

Ans: Replication should be used for our case. As the company grows, the number of employees joining the company will increase, and hence the amount of employees accessing the database will increase. This will increase the load on database and will degrade the performance. So we need to replicate the database in order to distribute the load on different databases.

Flexibility

Describe measures taken to ensure future data integration if needed

- 1) Presence of some similar entities to ensure the fully functional and meaningful integration.
- 2) Maintain similar frameworks for the DBMS used in different departments. This will ensure hassle free integration if needed.

Storage & retention

Storage (disk or in-memory): check <u>IT best practices</u> <u>document</u>

Ans: Disk based storage should be used as we don't require any higher level computation. In-memory storage types are extremely expensive and mostly used when we need speed for advanced analytics.

Retention: how long does the data have to be kept for? **Ans:** As per the federal regulations, it is to be kept for 7 years.

Backup

IT Best Practices document lists Backup schedule requirements

Ans: We have to opt for Critical Backup option. We need to schedule full backup 1x per week, incremental backup daily as the Head of HR stated that she needs a live database where she can often input and edit information. Therefore, it is very necessary to backup the changes as often as possible.

Step 2 Relational Database Design

Step 2: Relational Database Design

This step is where you will go through the process of designing a new database for Tech ABC Corp's HR department. Using the dataset provided, along with the requirements gathered in step one, you are going to develop a relational database set to the 3NF.

Using Lucidchart, you will create 3 entity relationship diagrams (ERDs) to show how you developed the final design for your data.

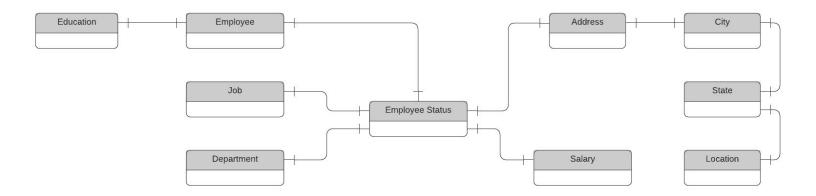
You will submit a screenshot for each of the 3 ERDs you create. You will find detailed instructions for developing each of the ERDs over the next several pages.

ERD

Conceptual

This is the most general level of data modeling. At the conceptual level, you should be thinking about creating entities that represent business objects for the database. Think broadly here. Attributes (or column names) are not required at this point, but relationship lines are required (although Crow's foot notation is not needed at this level). Create at least three entities for this model; thinking about the 3NF will aid you in deciding the type of entities to create.

Designing an HR database | Conceptual ERD Rajat Sharma | October 19, 2020

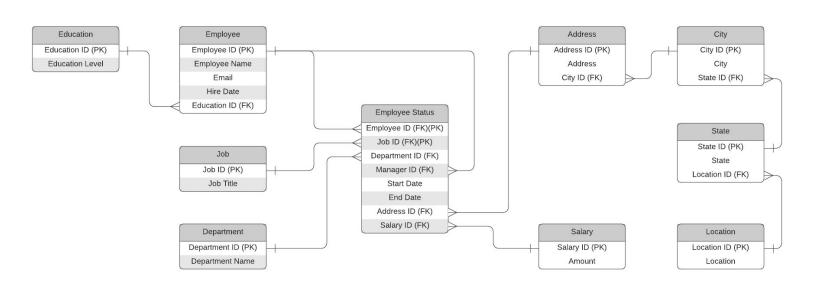


ERD

Logical

The logical model is the next level of refinement from the conceptual ERD. At this point, you should have normalized the data to the 3NF. Attributes should also be listed now in the ERD. You can still use human-friendly entity and attribute names in the logical model, and while relationship lines are required, Crow's foot notation is still not needed at this point.

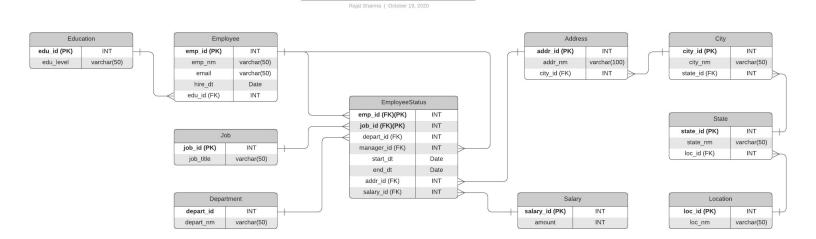
Designing an HR database | Logical ERD Rajat Sharma | October 19, 2020



ERD

Physical

The physical model is what will be built in the database. Each entity should represent a database table, complete with column names and data types. Primary keys and foreign keys should also be represented here. Primary keys should be in bold type with the (PK) designation following the field name. Foreign keys should be in normal type face, but have the designation (FK) after the column name. Finally, in the physical model, Crow's foot notation is important.



Designing an HR database | Physical ERD

Step 3
Create A
Physical
Database

Step 3: Create A Physical Database

In this step, you will be turning your database model into a physical database.

You will:

- Create the database using SQL DDL commands
- Load the data into your database, utilizing flat file ETL
- Answer a series of questions using CRUD SQL commands to demonstrate your database was created and populated correctly

Submission

For this step, you will need to submit SQL files containing all DDL SQL scripts used to create the database.

You will also have to submit screenshots showing CRUD commands, along with results for each of the questions found in the starter template.

DDL

Create a DDL SQL script capable of building the database you designed in Step 2

Hints

The DDL script will be graded by running the code you submit. Please ensure your SQL code runs properly.

Foreign keys cannot be created on tables that do not exist yet, so it may be easier to create all tables in the database, then to go back and run modify statements on the tables to create foreign key constraints.

Education Table

```
CREATE table Education(
    edu_id SERIAL primary key,
    edu_level varchar(50)
);
```

• Employee Table

```
CREATE table Employee(
    emp_id varchar(10) primary key,
    emp_nm varchar(50),
    email varchar(50),
    hire_dt date,
    edu_id int references Education(edu_id)
);
```

Job Table

```
CREATE table Job(
    job_id serial primary key,
    job_title varchar(50)
);
```

DDL

Department Table

```
CREATE table Department(
    depart_id serial primary key,
    depart_nm varchar(50)
);
```

Location Table

```
CREATE table Location(
    loc_id serial primary key,
    loc_nm varchar(50)
);
```

State Table

```
CREATE table State(
    state_id serial primary key,
    state_nm varchar(50),
    loc_id int references Location(loc_id)
);
```

City Table

```
CREATE table City(
    city_id serial primary key,
    city_nm varchar(50),
    state_id int references State(state_id)
);
```

Address Table

```
CREATE table Address(
    addr_id serial primary key,
    addr_nm varchar(50),
    city_id int references City(city_id)
);
```

DDL

Salary Table

```
CREATE table Salary(
    salary_id serial primary key,
    amount int
);
```

EmployeeStatus Table

```
CREATE table EmployeeStatus(
    emp_id varchar(10) references Employee(emp_id),
    job_id int references Job(job_id),
    depart_id int references Department(depart_id),
    manager_id varchar(10) references Employee(emp_id),
    start_dt date,
    end_dt date,
    addr_id int references Address(addr_id),
    salary_id int references Salary(salary_id)
);

ALTER table EmployeeStatus
    ADD CONSTRAINT employeestatus_pk
    primary key (emp_id, job_id);
```

 Question 1: Return a list of employees with Job Titles and Department Names

```
postgres=# SELECT emp.emp nm, job.job title, dep.depart nm
               FROM EmployeeStatus as es
postgres-#
postgres-#
               JOIN Employee as emp
postgres-#
               ON es.emp id = emp.emp id
               JOIN Job as job
postgres-#
               ON es.job_id = job.job_id
postgres-#
               JOIN Department as dep
postgres-#
postgres-#
               ON es.depart id = dep.depart id;
                                job title
                                                          depart nm
Kelly Price
                         Shipping and Receiving
                                                    Distribution
Prashant Sharma
                         Shipping and Receiving
                                                    Distribution
Christina Roth
                         Shipping and Receiving
                                                     Distribution
Russell Morales
                         Shipping and Receiving
                                                     Distribution
Raymond Dorset
                         Shipping and Receiving
                                                     Distribution
Stan Frank
                         Shipping and Receiving
                                                     Distribution
Nilden Tutalar
                         Shipping and Receiving
                                                     Distribution
Alex Warring
                         Shipping and Receiving
                                                     Distribution
Jason Wingard
                         Administrative Assistant
                                                    Distribution
Carlos Lopez
                         Administrative Assistant
                                                     Distribution
Haifa Hajiri
                         Administrative Assistant
                                                     Distribution
Ashley Bergman
                         Administrative Assistant
                                                     Distribution
Michael Sperduti
                         Administrative Assistant
                                                     Distribution
Wendell Mobley
                         Administrative Assistant
                                                     Distribution
Kumar Durairaj
                         Shipping and Receiving
                                                     Distribution
 Courtney Newman
                         Shipping and Receiving
```

Question 2: Insert Web Programmer as a new job title

```
postgres=# INSERT into Job (job_title)
           VALUES ('Web Programmer');
postgres-#
INSERT 0 1
postgres=# SELECT * from Job;
job_id | job_title
      1 | Legal Counsel
      2 | Sales Rep
     3 | Design Engineer
4 | Manager
5 | Database Administrator
      6 | Network Engineer
      7 | Software Engineer
      8 | President
     9 | Shipping and Receiving
    10 | Administrative Assistant
    11 | Web Programmer
(11 rows)
```

 Question 3: Correct the job title from web programmer to web developer

```
postgres=# UPDATE Job
postgres-#
               SET job_title = 'Web Developer'
               WHERE job_title = 'Web Programmer';
postgres-#
UPDATE 1
postgres=# SELECT * from Job;
 job_id |
                job_title
      1 | Legal Counsel
      2 | Sales Rep
      3 | Design Engineer
     4 | Manager
5 | Database Administrator
     6 | Network Engineer
     7 | Software Engineer
     8 | President
     9 | Shipping and Receiving
     10 | Administrative Assistant
    11 | Web Developer
(11 rows)
```

 Question 4: Delete the job title Web Developer from the database

```
postgres=# DELETE from Job
postgres-# WHERE job_title = 'Web Developer';
DELETE 1
postgres=# SELECT * from Job;
job_id | job_title

1 | Legal Counsel
2 | Sales Rep
3 | Design Engineer
4 | Manager
5 | Database Administrator
6 | Network Engineer
7 | Software Engineer
8 | President
9 | Shipping and Receiving
10 | Administrative Assistant
(10 rows)
```

 Question 5: How many employees are in each department?

```
postgres=# SELECT dep.depart_nm, count(emp.emp_nm)
postgres-# FROM EmployeeStatus as es
postgres-# JOIN Employee as emp
postgres-# ON es.emp_id = emp.emp_id
postgres-#
postgres-#
postgres-#
postgres-#
                    JOIN Department as dep
                    ON es.depart_id = dep.depart_id
postgres-#
                    GROUP BY dep.depart nm;
        depart_nm
                            count
                                   54
 Product Development
                                   70
                                   13
 Distribution
                                   27
 Sales
                                   41
(5 rows)
```

 Question 6: Write a query that returns current and past jobs (include employee name, job title, department, manager name, start and end date for position) for employee Toni Lembeck.

```
postgres=# SELECT emp.emp nm, job.job title, dep.depart nm,
                  (SELECT emp nm from Employee WHERE emp id = es.manager id),
postgres-#
                  es.start_dt, es.end_dt
postgres-#
               FROM EmployeeStatus as es
postgres-#
               JOIN Employee as emp
postgres-#
               ON es.emp id = emp.emp id
postgres-#
               JOIN Job as job
postgres-#
              ON es.job_id = job.job_id
postgres-#
               JOIN Department as dep
postgres-#
              ON es.depart id = dep.depart id
postgres-#
              WHERE emp.emp nm = 'Toni Lembeck';
postgres-#
                      job title
                                       | depart nm |
                                                                  start dt
   emp nm
                                                        emp nm
Toni Lembeck | Database Administrator | IT
                                                   | Jacob Lauber | 2001-07-18 | 2100-02-02
                                                   | Jacob Lauber | 1995-03-12 | 2001-07-18
Toni Lembeck | Network Engineer
                                       IT
(2 rows)
```

 Question 7: Describe how you would apply table security to restrict access to employee salaries using an SQL server.

** answer in a short paragraph, how you would apply table security to restrict access to employee salaries

Ans:

Each employee in the company has a domain authenticated username that they will use to access any database they have been authorized access to.

- 1) We can restrict employees from accessing the employee salaries by **revoking** employees **access** to the Salary table and that can be done at user level.
- We can also create different views of the EmployeeStatus table so to abstract the critical data elements (actual table names) from displaying on the front when users access database.

Source: <u>IT Best Practices document</u>

Appendix

Additional Info

1) Link to the Lucidchart:

https://lucid.app/invitations/accept/623456b7-18be-407f-90ca-3fef 10fdc5d3

2) Link to the Github Repo:

https://github.com/rajatsharma369007/designing-hr-db

Udacity Course Material

https://bit.ly/2H8yIqt

4) Additional Material

https://www.enterprisedb.com/postgres-tutorials/how-implement-column-an_d-row-level-security-postgresql

https://stackoverflow.com/questions/14884777/how-to-count-rows-on-joined

-table