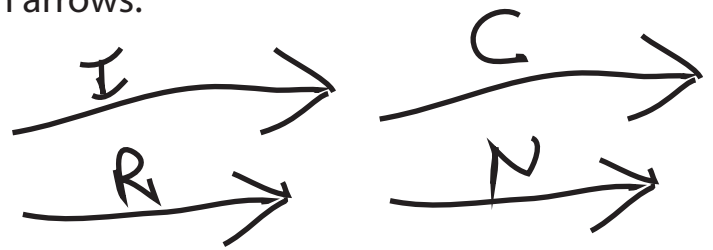


I = Inquiry  
R = Referral  
C = Confirmation  
N = Negation

Document your messages  
with arrows:



Andersen

Bruun

Olsen

Clausen

Nielsen

Dahl

Møller

You

Eriksen

Lund

Friis

Knudsen

Gregersen

Jensen

Holm

Iversen