

EMPOWERING SMBS WITH TRUSTED IT SERVICES

Empowering small and medium businesses with trusted IT services through expert consulting and reliable technology solutions.



PRESENTATION ROADMAP FOR IT EXCELLENCE

Unlocking scalable IT solutions for business growth and compliance

1 Company Overview & Value Proposition

2 Comprehensive Managed IT Services

3 Cloud Computing Services Portfolio

4 Specialized Consulting Services

5 ISO and SOC/HIPAA Compliance

6 Call Center Consultancy Services

7 Resource Providing Services

8 Partnering with Effective Solution

TRUSTED IT PARTNER DRIVING BUSINESS GROWTH

Innovative IT solutions with certified expertise and 24x7 client trust

**Leading IT Provider
delivering innovative
computer services and
products for business
success**



Specializes in
empowering enterprises
to thrive in the digital age
with cutting-edge IT
solutions.

**Client Trust built
through transparency,
24x7 availability, and
seamless accessibility**



Recognized as the 'team
next floor' for dependable
support and open
communication channels.

**Certified Expertise with
Help Desk Institute
recognition in
outsourced help desk
solutions**



Consultants hold industry
certifications ensuring
high-quality, reliable
outsourced support
services.

**Operational Efficiency
leveraging advanced
technology and
streamlined workflows**



Enhances customer
satisfaction while
reducing operational
costs through efficient
processes.

**Target Market serving
small to large
enterprises competing
effectively in their
industries**



Supports diverse
businesses in gaining
competitive advantage
against larger
organizations.

COMPREHENSIVE MANAGED IT SERVICES

One-Touch Solutions for Seamless Operations

Core IT Management	Security & Infrastructure	Web & Database Services
Managed Application Services	Security Management	Web Hosting Services
Cloud Consulting	Storage Management	SEO Services
Helpdesk Services	Backup Management	Database Optimization
Network Management	Remote Infrastructure	
Server Management	Email Server Management	

AWS VS AZURE CLOUD SERVICES PORTFOLIO

Comparative overview of AWS and Azure cloud expertise

AWS Cloud Computing Services

Linux/Windows Server Support, EC2 Virtual Machine Configuration, Lambda Function Management, AWS Backup Solutions

RDS Database Management and Clustering, Server/Application Load Balancing, AWS Firewall and Server Security, Route53 DNS Management

Email Services and SES Integration, API Integration, Server Performance Optimization, AWS Cost Optimization Strategies

Azure Cloud Computing Services

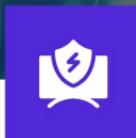
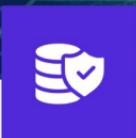
Azure Cloud Management, Office 365 Email Management, Intune Management, Virtual Machine Configuration (Linux/Windows)

Azure Database Management and Clustering, Server/Application Load Balancing, Microsoft Azure Firewall and Security, DNS Management

Email Security, Server Performance Optimization, Cloud Backup Solutions, Application Upgrades

SPECIALIZED SECURITY & COMPLIANCE CONSULTING

Comprehensive services in DevSecOps, vDPO, and vCISO roles



DevSecOps Integration

Embed **automated security** throughout the DevOps lifecycle, including continuous vulnerability assessments and secure coding training to ensure resilient software delivery.

vDPO Compliance

Manage **GDPR-aligned compliance**, conduct data privacy assessments, and develop data breach management plans to minimize organizational data risks effectively.

Incident Response

Integrate **incident response** seamlessly into development operations, enabling rapid detection, reporting, and mitigation of security events within agile environments.

vCISO Leadership

Deliver strategic security governance including risk management, audits, and compliance support for ISO 27001, NIST, HIPAA, PCI-DSS, and GDPR standards.

Training & Awareness

Provide comprehensive employee training on **data protection** best practices and secure coding, enhancing organizational security culture and compliance readiness.

ISO AND SOC COMPLIANCE CONSULTANCY OVERVIEW

Comprehensive frameworks, services, and certification support for organizational compliance

ISO Standards	SOC Compliance	Consultancy Services
ISO 27001: Information Security Management System (ISMS)	SOC 1: Internal control of financial reporting systems	Gap Analysis: Identify non-compliance areas
ISO 9001: Quality Management System (QMS)	SOC 2: Security, availability, processing integrity, confidentiality, privacy	Policy Development: Draft and implement controls
ISO 22301: Business Continuity Management System (BCMS)	SOC 3: Public report demonstrating compliance	Audit Preparation: Internal assessments and mock audits
ISO 45001: Occupational Health and Safety Management System	Label	Training and Awareness: Employee programs on standards
VAPT Report	Label	Certification Support: Guidance through certification process

CALL CENTER CONSULTANCY SERVICES OVERVIEW

Optimizing customer experience and operational efficiency

Multichannel and Compliance Focus

Omnichannel support and data security

4

Comprehensive Call Center Setup

Location, technology, and workforce enablement

1



Cost and Technology Optimization

Automation and cost-effective labor strategies

3

Efficient Operations Management

Process optimization and performance metrics

2

SKILLED STAFFING FOR IT AND BUSINESS NEEDS

Comprehensive resource solutions across industries

IT and Business Process Resources	Project-Based and Managed Staffing	Industry-Specific Resource Solutions
Cloud Specialists	Short-Term Projects	Healthcare
DevOps Engineers	Dedicated Teams	E-Commerce
Security Specialists	Resource Augmentation	Financial Services
Business Consultants	Specialized Expertise	Call Center Staff



PARTNER WITH EFFECTIVE SOLUTION TO EMPOWER AND SCALE YOUR BUSINESS TODAY

Unlock your SMB's potential with trusted IT consulting, 24x7 support, certified expertise, and tailored solutions for sustainable digital success.