

Effective Solution

Smart Solutions for a Connected World



- 24x7 Support
- Certified IT & Cloud
- Helpdesk
- AWS/Azure/DevSecOps
- Call Center & BPO



Effective Solution: Your One Touch IT Partner

Empowering small, medium, and large enterprises to thrive in today's digital age with innovative IT services and products. Known as the "team next floor," we pride ourselves on transparency, 24x7 availability, and unparalleled accessibility—earning the trust and love of our clients.

Company Overview

Our Mission

To empower enterprises of all sizes to thrive in today's digital age through innovative IT solutions and exceptional service.

Our Approach

Our certified consultants provide premier services that enable clients to compete effectively against larger organizations with 24x7 availability.

Industry Recognition

Recognized by the Help Desk Institute for excellence in outsourced help desk solutions, we help businesses save significantly on operational costs.



Managed IT Service Offerings



Cloud Services

Cloud Consulting and Support, Web Hosting (Linux/Windows Dedicated, Shared)



Infrastructure

Network Management, Server Management, Storage Management, Remote Infrastructure Management



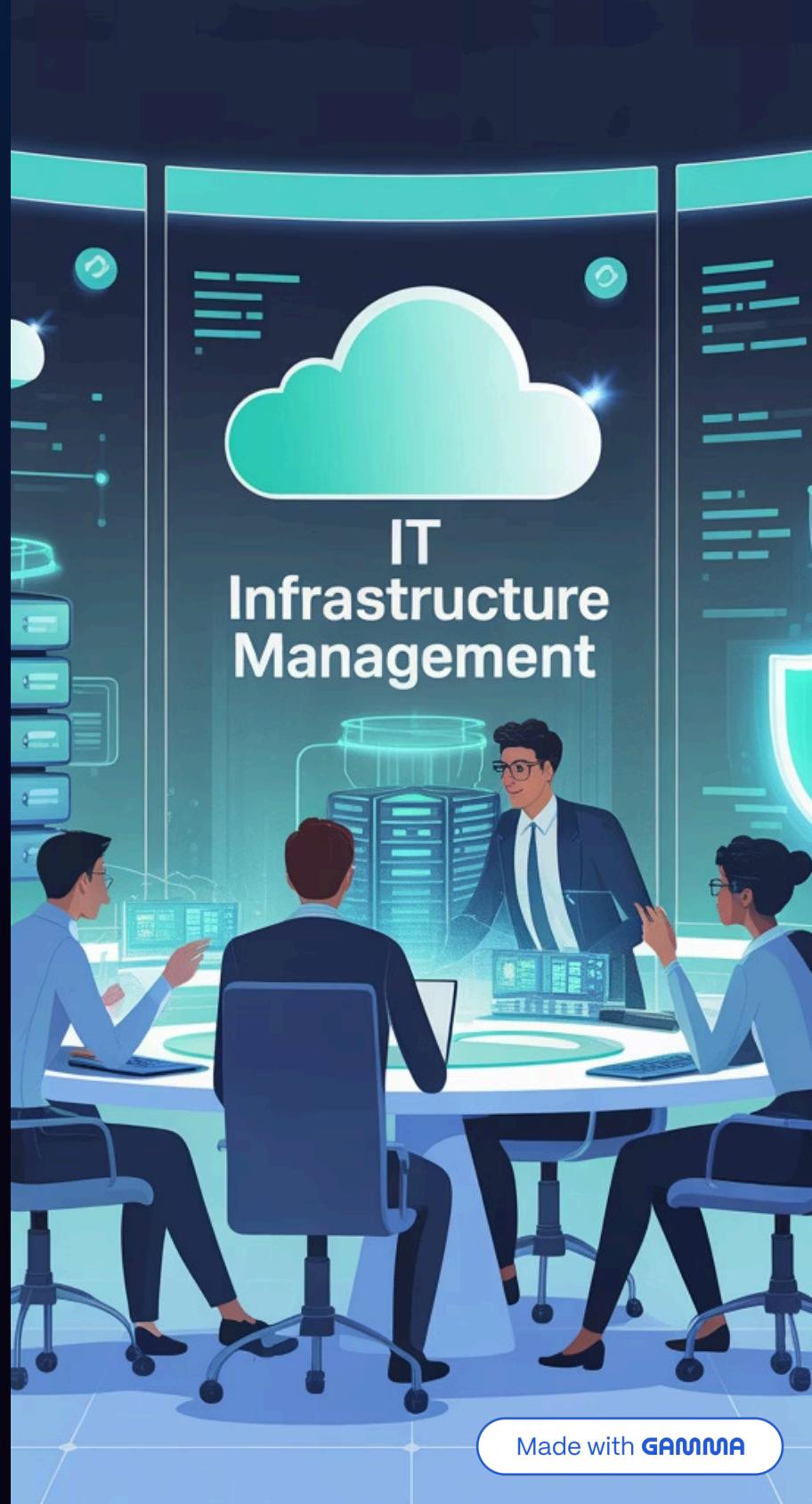
Security

Security Management, Backup Management, Email Server Management



Database

Database Optimization for MSSQL, MySQL, MariaDB, RDS, plus SEO and Helpdesk Services



Cloud Computing Services

AWS Cloud Services

- Linux/Windows Server Support
- EC2 Virtual Machine Configuration
- Lambda Function Management
- RDS Database Management and Clustering
- Server/Application Load Balancing
- AWS Firewall and Server Security
- AWS Cost Optimization Strategies

Azure Cloud Services

- Azure Cloud Management
- Office 365 Email Management & Security
- Intune Management and Application Upgrades
- Virtual Machine Configuration (Linux/Windows)
- Cloud Backup Solutions
- Azure Database Management and Clustering
- Server Performance Optimization





Azure Intune Consulting Services

Empowering organizations to streamline device management, enhance security, and ensure compliance through Microsoft Intune.



Intune Configuration

Setup and configure Microsoft Intune for seamless device and application management



Device Management

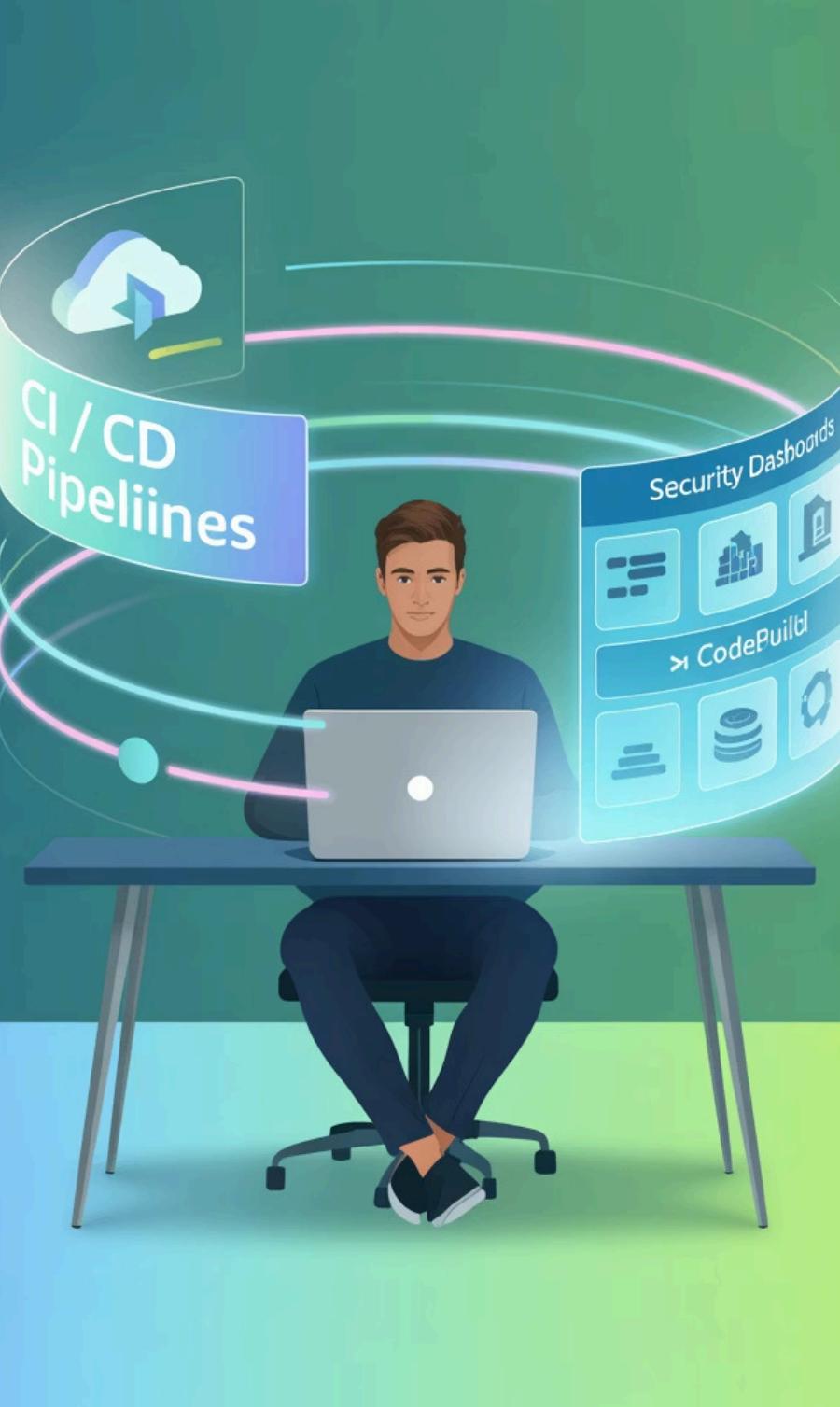
Manage Windows, macOS, iOS, and Android devices with tailored policies



Endpoint Security

Implement robust security measures including conditional access and device health checks

Additional services include Compliance Policy Enforcement, Application Management, and comprehensive Training and Support for IT teams.



AWS CI/CD and Security Consulting

CI/CD Services

- Pipeline Development using AWS CodePipeline, CodeBuild, and CodeDeploy
- Infrastructure as Code (IaC) with CloudFormation and Terraform
- Monitoring and Optimization of deployment workflows
- Testing Automation integration

Security Consulting

- Identity and Access Management (IAM) policy design
- AWS Well-Architected Framework security compliance
- Threat Detection with GuardDuty and Security Hub
- Data Protection with encryption strategies (KMS)
- Cost Optimization without compromising security



DevSecOps & Data Protection Services

DevSecOps Portfolio

- Integrated Security Practices throughout DevOps lifecycle
- Continuous Vulnerability Assessment
- Compliance Automation
- Secure Coding Training
- Incident Response Integration

vDPO Services

- Compliance Management aligned with GDPR
- Data Privacy Assessments
- Data Breach Management
- Employee Training and Awareness
- Data Protection Impact Assessments (DPIA)

vCISO Services & Compliance Consultancy



vCISO Services Portfolio

- Security Audits and Assessments
- Crisis Management, Business Continuity, and Disaster Recovery
- Risk Management strategies
- Compliance Support (ISO 27001, NIST, HIPAA, PCI-DSS, GDPR)
- Security Strategy and Vision aligned with business objectives

ISO & SOC Compliance

- ISO 27001, 9001, 22301, 45001 implementation
- SOC 1, 2, and 3 compliance consultancy
- Gap Analysis and Policy Development
- Audit Preparation with internal assessments
- Training and Certification Support

Call Center Consultancy Services

End-to-end solutions for setting up, optimizing, and managing call center operations in India.

01

Call Center Setup

Location selection, technology infrastructure implementation, and workforce enablement

02

Operations Management

Process design, performance metrics (FCR, AHT, CSAT), and quality assurance frameworks

03

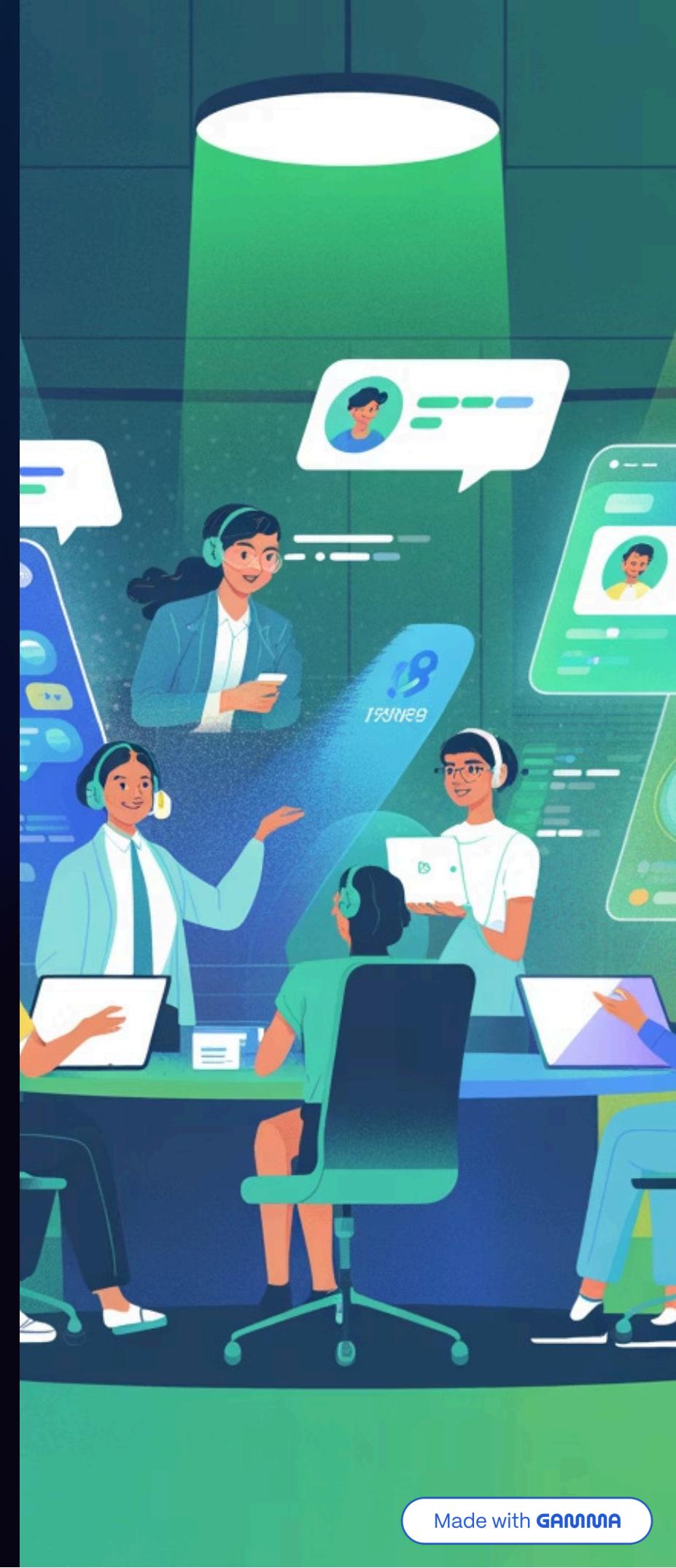
Cost Optimization

Operational cost reduction and technology utilization (IVR, chatbots, predictive dialers)

04

Compliance & Security

Regulatory compliance (GDPR, PCI-DSS) and robust data security measures



Resource Providing Services

IT & Technical Resources

Cloud Specialists (AWS, Azure, Google), DevOps Engineers, Security Specialists, Application Developers

Business Process Resources

Call Center Staff, Data Analysts, Business Consultants for process optimization

Industry-Specific Resources

Healthcare, E-Commerce, and Financial Services specialists



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