KRIPA ACHARYA

NORTH YORK, ON M2J 3V3

4379701789 | kripaacharya1509@gmail.com

EDUCATION

ASSOCIATE OF APPLIED SCIENCE Software Engineering

Centennial College

Scarborough, ON | Expected in July 2025

PROFESSIONAL SUMMARY

Dynamic and customer-focused professional with a proven track record in retail sales and customer service. Experienced in assisting customers to find products that enhance their lives and providing exceptional service. Proficient in explaining new technology to customers of all levels and thriving in fast-paced environments.

SKILLS

- Excellent communication and interpersonal skills
- Proficient in explaining complex technical concepts in an understandable manner
- Strong ability to build rapport with customers and provide personalized solutions

- Experience in retail sales, customer service, or hospitality
- Fluent in English
- Flexible schedule and ability to thrive in a fast-paced environment

WORK EXPERIENCE

BOSTON PIZZA INT

Server | Toronto, ON | October 2022 - Current

- Demonstrated strong multitasking skills by managing multiple tables simultaneously without compromising service quality.
- Served food and beverages promptly with focused attention to customer needs.
- Worked with POS system to place orders, manage bills, and handle complimentary items.
- Collaborated with team members during busy shifts for efficient workflow and excellent guest experiences.

IVENUE

Retail Sales Manager | Gujarat,IN | March 2021 - January 2022

- Facilitated high volumes of cash, credit, and gift card transactions, verifying cash drawer balance at end of each shift.
- Boosted sales performance by implementing effective visual merchandising and store layouts.
- Trained new sales associates on company policies, selling techniques, and customer service best practices to maximize their potential.
- Maintained company's visual merchandise standards through general housekeeping and planograms.

LANGUAGES

English

Full Professional

Hindi

Native or Bilingual