

STRATEGIC BUSINESS LEADER WITH MSC IN INTERNATIONAL BUSINESS (EMLV, PARIS) | B TECH | MBA || OVER 7 YEARS OF EXPERIENCE IN BUSINESS EXPANSION, AND GLOBAL SUCCESS

# **PROFILE INFO**

Results-driven professional with 7 years of expertise in sales, business development, marketing. Proven and success surpassing sales targets through effective relationship customer management, strategic market analysis, and data-driven insights. Known for cultivating enduring client relationships, identifying business needs, and delivering tailored solutions for tangible outcomes. Proficient in business management and adept at crossfunctional collaboration to drive profitable results. Committed to delivering exceptional client service and measurable business growth.

#### CONTACT

akhilrana8989@gmail.com



Paris, France

#### **EDUCATION HISTORY**

M.SC. INTERNATIONAL BUSINESS Pôle Universitaire Léonard de Vinci, Paris, France 2022-01 TO 2023-03

**MBA: HUMAN RESOURCES MANAGEMENT Sikkim** Manipal Open Learning, India 2013-07 TO 2015-07

**BACHELOR OF SCIENCE: ELECTRICAL ENGINEERING** Manav Rachna International University, India 2009-07 TO 2013-07

#### **WORK EXPERIENCE**

Dyanamic Staffing Service (Remote) - Business Development Manager, Delhi 2025-01 to Present

- Spearheaded business development initiatives targeting airlines, aerospace & defense, and MRO (Maintenance, Repair, and Overhaul) sectors, driving workforce solutions for globally recognized clients such as Celebi, Gold Air Handling, IAI (Israel Aerospace Industries), and Air India.
- Led a high-performing team of account managers and recruiters, overseeing end-to-end client handling, lead generation, and strategic marketing efforts to expand DSS's footprint in the aviation and aerospace industries.
- Facilitated the successful deployment of over 400 skilled professionals across the Middle East, Europe, and Asia, meeting diverse client needs in technical, operational, and ground support roles.
- Cultivated and maintained strong client relationships, identifying staffing needs and delivering tailored recruitment solutions aligned with industry standards, safety protocols, and operational requirements.
- Represented DSS at the MRO Asia Expo, showcasing the company's specialized staffing services, networking with industry leaders, and generating new business opportunities.
- Collaborated with internal teams to ensure seamless onboarding of technical and operational talent, including skilled engineering experts, and ground support staff, enhancing client satisfaction and operational efficiency.
- Leveraged DSS's 47 years of industry experience and international office network to position the company as a trusted recruitment partner for high-stakes, high-security environments in the aerospace and defense fields.

## DIP- View SAS - Business Developer, France 2023-10 to 2024-10

- Conducted in-depth market research and developed strategic sales plans to identify emerging trends and drive growth within the semiconductor industry.
- Built and sustained strong client relationships by addressing inquiries, delivering product demonstrations, and ensuring high levels of client satisfaction.
- Led business development initiatives, including new client acquisition, participation in industry networking events, and delivery of persuasive sales presentations.
- Represented Dip-View SAS at Semicon Europa in Munich, managing booth operations and engaging with key stakeholders to promote brand presence.
- Created tailored proposals and impactful presentations aligned with client-specific needs and business objectives.

# SKILLS • Lead Generation: LinkedIn, Email Campaigns, Referrals, Microsoft

- Office
- Sales: B2B. B2C, SaaS Sales, International Sales, Business Development, Account Management
- CRM & Marketing Tools: HubSpot, ZOHO, Salesforce, CMS, Canva
- Analytics Reporting: & Google Analytics, Tableau
- Digital Marketing: SEO, Email Marketing, Content Creation
- Al & Content Tools: ChatGPT, Claude, Jasper, Copy.ai, Grok, DALL-E 3, Perplexity

## American Express - Master Credit Analyst, India 2015-11 to 2019-03

- · Proficient in utilizing data analytics and risk assessment tools to support informed decision-making in credit and fraud risk management.
- Demonstrated strong analytical and problem-solving abilities in identifying, evaluating, and mitigating financial and regulatory risks.
- Analyzed credit data and financial statements to assess the risk level in extending credit or lending, preparing comprehensive risk reports.
- Generated financial ratios using software tools to evaluate customers' financial standing and creditworthiness.
- Employed a range of internal and external tools (IMS, CAS, Triumph in CSP) for risk detection, ensuring compliance and preventing non-payment issues.
- Detected fraud risk indicators in card applications by identifying links to other active or closed accounts through in-depth reviews (e.g., PFL scanner accounts).
- Used LEXISNEXIS Risk Solutions and other analytics platforms to enhance fraud detection and mitigation efforts.
- Implemented appropriate blocking codes (GPA, GRV, GBF, TAR) for timely intervention on high-risk accounts.
- Performed DBL (Double Review) analysis to minimize exposure to high-risk credit card accounts.
- Dedicated to contributing expertise in risk mitigation, fraud prevention, and customer service excellence to support organizational goals.

#### WORK EXPERIENCE

## Cyborg Intelligence - Business Developer, France 2022-10 to 2023-03.

- Successfully identified and recruited top-tier IT consultants, consistently exceeding monthly lead generation targets with 50+ qualified candidates.
- Played a key role in the timely and effective execution of multiple IT projects through strategic talent acquisition and deep technical understanding.
- Built and maintained strong client relationships by understanding specific hiring needs and delivering customized recruitment solutions.
- Expertly leveraged tools like LinkedIn Recruiter, IT turnover systems, and applicant tracking systems (ATS) to optimize and streamline the hiring process.
- Demonstrated strong negotiation skills and a proactive approach in client engagement, fostering long-term partnerships and repeat business.

## Business Development Manager, Group We, India 2021-02 to 2021-07

- Improved the digital car buying experience by supporting an app-based platform, ensuring smooth and user-friendly customer journeys.
- · Onboarded and managed car dealership partners, aligning them with platform processes and customer service standards.
- Handled high volumes of customer interactions, ensuring accurate sales documentation and timely support.
- Built and retained a strong client base through proactive engagement and effective negotiation.
- Led pre-sales efforts, addressing inquiries on vehicle availability, pricing, and features.
- Contributed insights to enhance competitive intelligence and refine the product roadmap.

## Qatar Airways - Lounge Attendant Front of House (Hub Lounges) Premium Customer Service, Qatar 2019-07 to 2020-10

- · Supported Duty Supervisor in overseeing lounge operations, ensuring smooth coordination of resources and compliance with safety standards.
- Maintained exceptional lounge presentation aligned with corporate and health regulations.
- Delivered personalized service to premium passengers, promoting Qatar Airways' products with in-depth product knowledge.
- Ensured seamless customer journeys through effective cross-departmental coordination and clear communication.
- Handled reservations, seat allocations, and operational tasks using Amadeus.
- Fostered a collaborative team environment and implemented high standards for service and lounge upkeep.

**NATIONALITY: INDIAN MARITAL STATUS: SINGLE VISA STATUS: OPEN WORK PERMIT - APS (FRANCE)** OTHER: READY TO RELOCATE WITHIN THE SCHENGEN AREA

**LANGUAGES** English: Advanced (C1) French: Beginner (A1) Hindi: Bilingual or Proficient (C2)