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OBJECTIVES - R&D, Sales, CSR, Chat, E-Mail Support, Customer Support, Customer Care, BPO, MNC, KPO, Accounts, Finance, Banking, US, UK, Europe, Asia, Middle East Projects - Im Ready to Join Immediately With Best of my Abilities of Skills & Strengths Towards Every Company's Growth Towards Success in Every Sectors & Industries, My Objectives is to Secure Challenging Position in a Reputable Organization to Expand my Learnings, Knowledge, Skills, My Objectives is to **Secure Responsible Remote Opportunity Immediately Towards Success of all the Companies**

EDUCATION - **MUMBAI UNIVERSITY - SSC/HSC/GRADUATION & PGDM Courses - Business Accounting, Business Law, International Sales, Marketing, Advertising, Managerial Economics, Public Relationship Management, Financial Banking & Accounting, International Business Economics Environment Education, Organization of Commerce & Management, Health & Physical Studies, Information Technology, Pharmaceutical Studies, Life Science, Business Economics, Secretarial Practices, Mathematics, Statistics, Studies of Modern Foreign Languages US, UK Etc**

SKILLS - **Professionalism, Strong Work Ethics, Punctuality, Adaptability, Google Spreadsheets, Outlook** Data Analytics, HTML, Python, Java, Communication Skills, Time Consuming Management, Critical Thinking & Problem Solving, Global Partnership & Collaboration, Digital Marketing, Proficiency with Excel, Google Sheets, Google Analytics, Business Development, Sales, Research, Product Knowledge, Networking, Information Security, Strong Ability to Influence, Educate Customers, Clients, Sectors & Global Industries - Ability to Learn Products, Services, **Business & Procedures Quickly, Immediately & Accurately in All Industries**

EXPERIENCE - **(Job Roles & Responsibilities in Previous Companies 2018 - 2024) MNC, BPO, KPO, IT, NON-IT**
1 - LESTER INFOSERVICES = Sr Customer Service Officer Representative Sales - 2018
US Sales Process Inbound/Outbound B2C, B2B, Chat & Email with US Customers, Corporate, Clients, Lead Generation, Verifying the Details of All Customers then Approving Products & Services Like Magazines, E-News, Subscriptions to their Work, Home or Mailing Address, **Many More Benefits, Subscriptions & Facilities Provided to all Valid Clients & Customers**

2 - SILGATE SOLUTIONS - Verification Analyst International BPO & Call Centre - 2019 - 2021
BPO/MNC/KPO Process, Handling US Banking & Healthcare Customers, Handling All Queries of the B2C & B2B Customers & Business, Issues Related to their Bank Accounts & Health Issues, Handling Overall Banking issues of USA Like - Visa, Master Card, Debit, Credit, Card Activation, Deactivation, Sales Handling, Verifying Details like - Name, Address, Location, City, State, Zipcode, Phone Number, E-Mail id, Solving Payments, Transactions Many Benefits Provided to all Valid Banking & Healthcare Customers, Completed Projects **& Contracts With US/UK/European Industries, Sectors, Global Business & Markets**

3 - IDEA BUBBLES, NU10 TECHNOLOGIES & GRES Engagement - 2021 - 2024 (MNC)
USA/UK/EUROPEAN Global Projects - Voice, Non - Voice, Emails, Web Chats, R & D, Inbounds & Outbounds Calls Emails & Texts, BDM, Business Calls Specialists, Studies, Development, Verifying Important Deatails During Engagements with Clients, Customers, **Sectors & Industries Inviting All for Research & Development Activities Globally**

4 - TRIGENT SOFTWARE, ACCENTURE, UPS - CSR HR ROLE - 2024 (MNC)
Helping US Individuals Regarding their E-Commerce Parcels & Packages through UPS Mails Through Online Clients Portals, Tracking the Delivery through Various Channels **Through Calls, Emails & Webchats, Managing Employees Data Through HRMS & CRM**

Successfully Projects & Contracts Completed with All Companies like - BOA, JP MORGAN & CHASE, WELLS FARGO, CITIGROUP, CAPITAL ONE, MORGAN STANLEY, PNC BANK
HANDLED TOP 10 BANKING & HEALTHCARE GLOBAL BANKS & HEALTHCARE - MEDICARE, MEDICAID, BLUE CROSS, UNITED HEALTHCARE GROUP, CVS HEALTH, CIGNA ETC

HOBBIES - **Listening to Music, Reading, Playing Indoor & Outdoor Sports (Watching Sports, Movies)**

DECLARATION - **I Hereby Declare that all the Information Given Above is True & Correct to the best of my Knowledge.**