

ANDRII PAKHOLHUK

PERSONAL INFORMATION

Driven and adaptable BSc Economics student with hands-on experience in customer service and automotive operations. Known for excellent interpersonal skills, attention to detail, and a strong passion for vehicles and innovation. Seeking a dynamic role in the automotive industry to grow professionally while adding value to the customer experience.

CONTACTS

Mobile number: +447565771078
email: andriy290705@gmail.com

SKILLS & COMPETENCIES

Data Analysis: Good analytical skills with extensive experience in data-driven assignments.
Product Knowledge: Ability to learn and communicate detailed product specifications effectively.
Customer Engagement: Strong interpersonal skills to approach customers and provide accurate product information.
Team Collaboration: Experience working alongside teams to meet common goals and ensure customer satisfaction.
Sales Support: Providing assistance in sales processes, supporting sales executives, and driving product knowledge in the showroom.
Showroom Maintenance: Ensuring an organized and well-presented showroom with a focus on customer experience.
Language Skills: Fluent in English and Ukrainian.

WORK EXPERIENCE

Assistant Manager
Vodafone, Ukraine(Ivano-Frankivsk)
June 2023 – September 2023
Assisted in managing daily store operations, ensuring a high standard of customer service.
Provided product knowledge and support to customers, leading to increased sales during peak season.
Trained new staff and provided them with up-to-date product information.
Managed stock levels, processed orders, and handled customer queries efficiently.
Driver/Car Prep
Enterprise Rent-A-Car, United Kingdom
September 2024 – February 2025
Delivered and collected vehicles from customers, ensuring excellent customer service.
Assisted in the preparation of vehicles for rental, performing quality checks and cleaning.
Managed vehicle fleet to ensure timely availability for customers, contributing to smooth operations.
Supported the team in maintaining a clean and organized fleet, ensuring vehicles were ready for customers.

EDUCATION

BSc Economics (3rd Year)
University of Dundee, United Kingdom
Core modules: Microeconomics, Macroeconomics, Econometrics, Business and Market Structures.
Analytical mindset with strong problem-solving skills developed through coursework.

ADDITIONAL INFORMATION

- Strong numerical reasoning and analytical thinking, supported by academic background in economics.
- Enjoy working with data to find insights and support sound financial decisions.
- Looking to build a long-term career in finance or business strategy with opportunities for professional growth.