

DAVID RITTER

CONTACT

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SKILLS

Problem solving skills
Good communicator
Fast learner
Flexible

EDUCATION

International Baccalaureate Diploma
International School of Latvia
2018-2023

LANGUAGE SKILLS

English
German
Russian
Hebrew

PROFILE

Goal-oriented, motivated and flexible are some of the skills that I like to take with me when I start at a new company. Having previously worked directly with customers and in real estate, I like to take a pragmatic approach to finding quick and creative solutions for all the wishes of potential customers. As with every new topic I start, I like to "learn the craft" quickly and excel at all the goals of the company.

PROFESSIONAL EXPERIENCE

Customer Service Associate

DiscoverCars.com in Riga, Latvia FEB 2024-SEP 2024

- During my time at DiscoverCars.com, I have acquired many valuable skills in the customer service sector as the job involves calling, writing with both business partners and the customers directly. My position specialized in German-speaking customers, as well as customers from the English-speaking world and Italy, which provided me with invaluable experience in the conducting of business in the United States, United Kingdom, Italy and German-speaking Europe (Germany, Austria, Switzerland, Liechtenstein, etc). This position also allowed me to gain further knowledge of the car hire industry as well as the specifics of the tourism economy, as well as how to deal with complications that may arise during travel for both my customers and our business partners.

Real Estate Agent Assistant

SEP 2024-JAN 2025

- I worked as an assistant to a real estate agent during the high season in Riga. During this time I worked directly with the clients, meeting with them on site, showing them the buildings, answering any questions they had and working with the existing rental clients regarding any issues they had and referring them to the landlords, tradesmen etc. I was offered the job because I already had experience in customer support and spoke several languages due to the international background of our customers.