




Sevinch Saydullaeva

"Life is all about learning"

International Business and Politics student with experience in customer support excellence and managing cross-functional groups. Strong communication skills, proficient in Microsoft Office, SAP ERP systems, and passionate about new technologies and their potential to drive innovation.

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EDUCATION

International business and Politics in Bachelor's degree programme Stockholm university

08/2023 - 2026

Stockholm, Sweden

Academic Lyceum 18 Information Technology

2019 - 2022

Andijan, Uzbekistan

WORK EXPERIENCE

English Language Teacher Taraqqiyot Language Center

07/2022 - 08/2023

Andijan, Uzbekistan

Achievements/Tasks

- Teaching English language as a foreign language

Customer Service Specialist Ucell Telecom

09/2020 - 06/2022

Andijan, Uzbekistan

Achievements/Tasks

- Customer support via phone, chat, email and F2F
- Technical support
- Plan and Service inquiries
- Sales and upselling

Volunteering Program Red Cross Youth Organization

06/2022 - 07/2023

Achievements/Tasks

- Program Arts, Culture and Foreign languages

SKILLS

Microsoft Office

Digital marketing

ERP system (SAP)

Python basics

Customer Support Excellence

Communication

CERTIFICATES

Customer Service Excellence

LinkedIn course

Python Programming

Udemy

Strategic Business Analysis

LinkedIn course

Microsoft Office Complete Course

Udemy

LANGUAGES

Uzbek

Native or Bilingual Proficiency

English

Full Professional Proficiency

German

Elementary Proficiency

Swedish

Elementary Proficiency

INTERESTS

Business Politics

Sustainable Business Practices

Learning Languages

Reading Books