TOMISLAV PERIĆ

Student

Date of birth

19/12/1999.

Nationality

Croatian

Gender

Male

Profile

I am Tomislav, a final-year student majoring in Humanities and Linguistics from Croatia. My academic journey has cultivated my passion for language and culture, enhancing my research, critical thinking, and communication skills. With a strong commitment to excellence. I excel in academic projects and maintain efficient time management. I offer adaptability and techsavviness, making me a versatile candidate for your organization.

DUCATION

UNIVERSITY OF ZAGREB

2021.-2023.

Master's degree in Philosophy and Linguistics

Bachelor's degree in Philosophy and Linguistics 2018. - 2021.

UNIVERSITY OF WARSAW

Erasmus+ exchange semester.

WORK EXPERIENCE

FINMAR TRADE KIRBY

2019. - 2022.

TELEMARKETER

Talking to potential customers on the phone and selling products or soliciting donations. Tracking customer contact lists, explaining the benefits or advantages of services, and obtaining payment information

TRANSCOM KLARNA USA PROJECT

2023.

CUSTOMER SUPPORT AGENT

Providing exemplary assistance to customers by addressing inquiries, resolving issues, and ensuring a positive customer experience. Proficient in handling diverse communication channels, including phone, email, and chat.

Contact me

+385921960304



tomislav.peric111@gmail.com



Zagreb, Croatia

COMPUTER SKILLS

Microsoft Office Suite

Data Analysis

Digital Marketing

LANGUAGES

C2 CROATIAN C2 ENGLISH

C1 CZECH



ACHIEVEMENTS AND AWARDS

Chancellor's **Award** for organizing the conference Bohemikon - Filozofski fakultet Sveučilišta u Zagrebu

VOLUNTEER WORK

International Bohemistics Conference on the occasion of celebrating 55 years of Czech language and literature studies in Zagreb.

Technical support at the international Bohemistics conference in Zagreb.

RWS ADS TRANSCRIPTION PROJECT

2024.

FREELANCE TRANSCRIPTIONIST

Responsible for producing accurate and timely transcripts in a range of formats. Proofread and edited transcripts to ensure accuracy and completeness. Coordinated with clients to ensure that all transcription needs were met.

FLIXBUS CEE SOUTH

2024. - ON GOING

TRAFFIC CONTROL INTERN

Maintaining scheduled route and service adherence, mitigating delays by coordinating the schedule adherence duties of transit supervisors in the field. Directing Transit Supervisors to modify bus activity when conditions require outside interaction due to accidents, incidents or other events.

CONFERENCES AND SEMINARS

BOHEMIKON 2022. - 1. MEZINÁRODNÍ VĚDECKÁ KONFERENCE MLADÝCH **BOHEMISTŮ V ZÁHŘEBU**

I have organized the first international student conference in Zagreb concerning Czech literature and language. Besides organizing, I was presenting works of Karel Čapek in the conference.

CZECH-IN TO LITERARY CULTURE

Taking part in an Erasmus project concerning Czech literature in the period of the Czech national revival. Presenting and working with other Erasmus students in different kinds of workshops.