

Mounia Gbargbay

Economics graduate

Sweden | +46735950222 | mougb0719@gmail.com | [linkedin.com](https://www.linkedin.com)

Motivated final-year economics student eager to break a career in sales. Strong communication skills with a passion for customer interaction. Excited to grow, make an impact, and open for relocation for the right opportunity.

EDUCATION

Linköping's University

Matster of Science in buisness and Economics (1-year program, 60 ECTS)

Linköping, Sweden

August 2024 - June 2025

- **Coursework:** Business Analytics & Advanced Consumer Behavior
- **Certificates:** Qlik Business Analytics and Data Architect

Universidad Europea de Madrid

Exchange program in Business Administration

Madrid, Spain

September 2022 - January 2023

- **Coursework:** Mergers & Acquisitions, International Marketing, International Strategic Management, International Business Ethics

Linköping's University

Magister of Science in Business and Economics (4-year program, 240 ECTS)

Linköping, Sweden

August 2020 - June 2024

- **Major:** Business Administration
- **Thesis:** Value Innovation and Technological Innovation in Cleantech
- **Key courses:** Financial Accounting, Microeconomics, Macroeconomics, Strategy & Management Control, Financial management, Industrial marketing, Corporate Law, Corporate Finance, Statistics, Logistics

WORK EXPERIENCE

Linköping's University

Student Ambassador

Linköping, Sweden

October 2024 - June 2025

- Representing the university at fairs, high schools, and events to engage prospective students
- Providing information and guidance to prospective students about academic programs and campus life

Compass Group

Customer Service

Linköping, Sweden

October 2024 - June 2025

- Delivering attentive customer service by welcoming guests and addressing inquiries
- Taking order accurately and served à la carte dishes in a professional manner
- Maintaining efficiency in fast-paced environment

Byske Havsbad

Café shift leader

Byske, Sweden

June 2022 - August 2023

- Managed staff scheduling, task delegation, and workflow during shifts
- Provided hands-on customer service, handling orders, payments, and complaint resolution

ACADEMIC PROJECTS

Team Challenge-based Learning Project

Project contributor

Madrid, Spain

June 2022 - January 2023

- Awarded second place for developing and presenting a marketing plan for the NGO Minds4change
- Collaborated with my team in digital marketing tactics, brand positioning, and social media outreach

SKILLS

Computer skills: Microsoft Office (Advanced) | Canva (Advanced) | Python (fundamental level, actively learning)

Languages: English (Fluent), Swedish (Fluent), French (Fluent), Arabic (Fluent), Spanish (Upper-Intermediate)

Skills: Creative and Analytical skills, Exceptional Communication, Customer service focused