

Feature: Store Associates

Overview:

Store associate feature is to assist customer with their shopping needs. The store associate is responsible for finding items in the store, providing information about specials and ordering stock for customers if necessary, checkout items, apply coupons, etc.

Test Environment: <https://qa.demo.com>

Testing Tools: Manual, SQL Server, Postman(API)

Design Document: abc.doc (Link)

Resources for testing: Rohini Kumari

Types of Testing: Smoke, Regression, Vulnerability, E2E

Start Date: 07/23/2022

End Date: 07/30/2022 (One Week + One Day)

JIRA Tickets:

1. Jira/1001
2. Jira/1002
3. Jira/1003

Table 1

Scenario	Test Case	Prerequisites	Steps	Expected Results	Filed Bugs	Comments
Positive	Store Associates should be able to add products to the cart on behalf of store customers.	1. There should be a customer at the checkout.	1. Customers having some item which is not having any barcode. 2. Customers call for the associate for help to checkout that item. 3. The Associate comes to help customer. 4. Associate find the price of the item. 5. Associate can add the item.	1. Item is added in the cart.		
Positive	Store Associates should be able to apply price changes (Supported price change mechanism: price override, transaction discount & promotion coupon)	1. Customer picked up some item which was on discounted price shown. But, customer didn't see the discounted price at checkout.	1. Customers having some item which is on sale after some discount. 2. Customer has scanned the item. 3. The price of the item didn't show the discounted price after scanning. 4. Customers calls for the associate for help to checkout that item with discounted price. 5. The Associate comes to help customer. 6. Associate find the discounted price of the item. 7. Associate apply the discount for the price. 8. Associate can add the item with discounted price	1. Item is added in the cart after the discounted price.		
Positive	Store Associates should be able to select payment tender and apply them (Tender supported: Cash and Credit Card)	1. There is no options shown for checkout by any Tender supported way.	1. Customers having some items for checkout. 2. Customers is about to pay the total amount. 3. Customers didn't find any option to pay 4. Customers call for the associate for help to checkout that item. 5. The Associate comes to help customer. 6. Associate find the payment option via Tender Supported. 7. Customer can pay the amount.	1. Customer can checkout the item successfully.		
Positive	Store Associates should be able to allow customers to carry products immediately or ship to the provided address.	1. There should be a customer at the checkout. 2. There should be some items for checkout. 3. Customers want to ship items to the given address.	1. Customers having some items for checkout. 2. Customers is about to checkout items.. 3. Customers didn't find any option for shipping. 4. Customers call for the associate for help to checkout that item. 5. The Associate comes to help customer. 6. Associate find the shipping option. 7. Associate ask the address for shipping. 8. Customer provide the shipping address. 9. Customer checkout out the items and did payment.	1. Customer can checkout the item successfully for shipping to the given address.		
Positive	Store Associates should be able to place orders and able to provide print receipt to the customer.	1. There should be a customer at the checkout. 2. There should be some items for checkout.	1. Customers having some items for checkout. 2. Customers pays the amount. 3. Customers didn't get the receipt after payment. 4. Customers call for the associate for help to checkout that item. 5. The Associate comes to help customer. 6. Associate was able to printout the receipt for the checked out items.	1. Customer get the printed receipt.	Jira/1001:- [Bug] Checkout: Associate is not able to print receipt of the checkout items.	