Generate Domain Admin Credentials in VDMS

Virtual Desktop Managed Service

NetApp
March 15, 2021

This PDF was generated from https://docs.netapp.com/us-en/virtual-desktop-managed-service/administration.pam.html on June 16, 2021. Always check docs.netapp.com for the latest.

Table of Contents

Generate Domain Admin Credentials in VDMS 1
Privileged Access Management 1

Generate Domain Admin Credentials in VDMS

Privileged Access Management

VDMS admins can be given the "PAM Approver" role which enables the admin to grant PAM requests.

PAM requests will generate a domain level admin account to be used to authenticate on VDMS VMs when the just-in-time local admin credentials are not sufficient.

Any VDMS admin can submit a PAM request but only admins with the PAM Approver role can approve the requests. A PAM Approver can both request and approve their own request.

Submit a PAM Request

To submit a PAM request

1. Navigate to your admin username in the upper right corner and click "Settings"
2. Select the "PAM Requests" tab
3. Click "+ Add"
    a. Select a duration, after which these credentials will expire
    b. Choose the deployment
    c. Enter an email address that the credentials can be provided. This can be any email address, allowing 3rd parties (e.g. a vendor) to be granted domain credentials.
    d. Enter a phone number that can receive text messages
    e. Enter any notes for the logs and for the PAM Approver to review.
4. Click "Add Request"

Approve a PAM Request

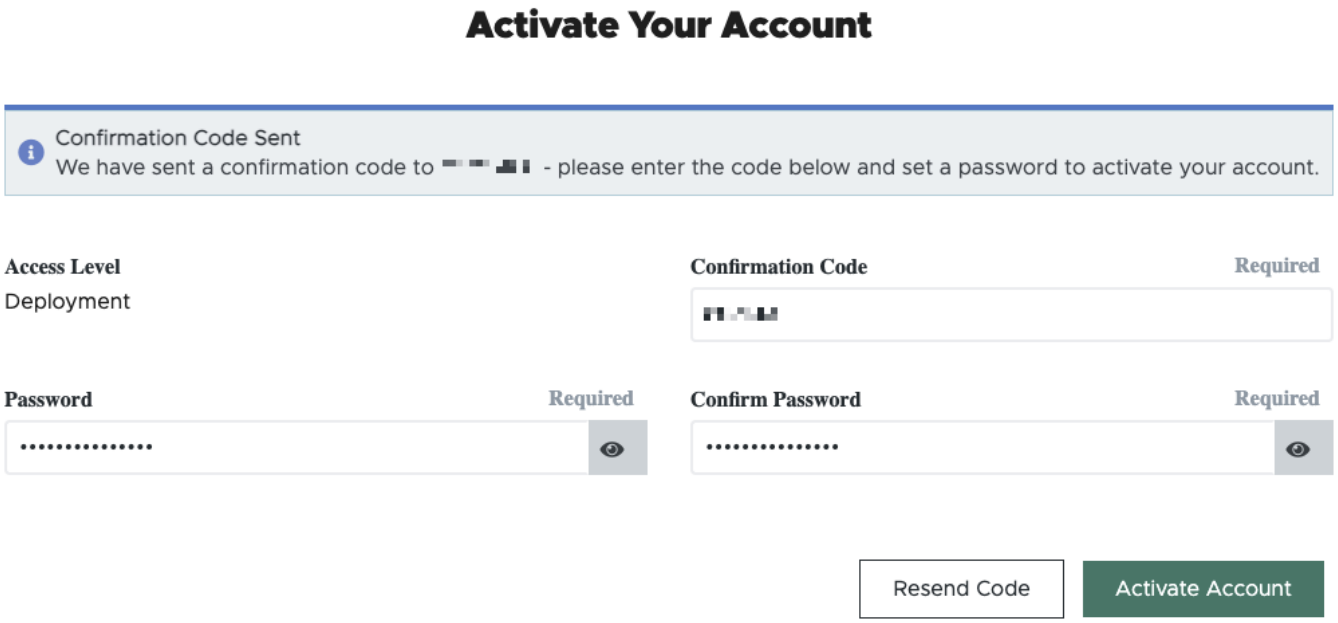
To review and approve/reject a PAM request

1. . Navigate to your admin username in the upper right corner and click "Settings"
2. Select the "PAM Requests" tab and click on the request
3. Review the request and click "Approve" or "Reject"
4. Enter any notes relevant to the approval/rejection decision

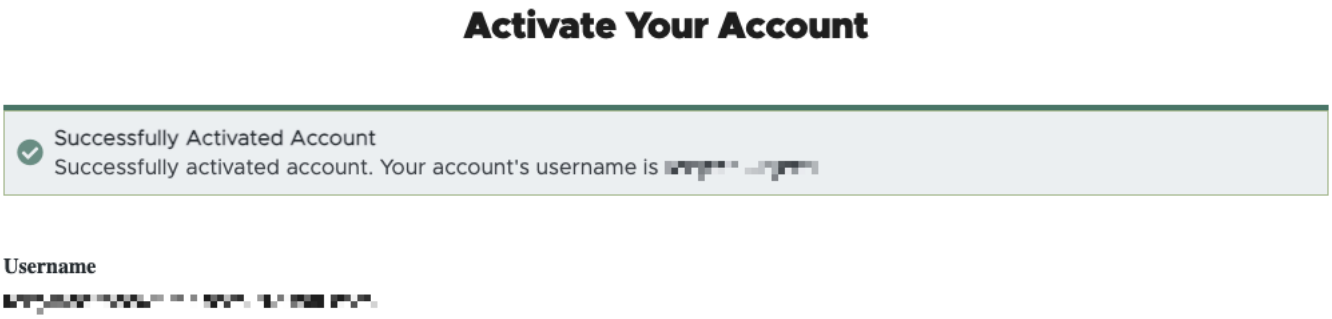
Using PAM Generated Credentials

Once approved, the provided email address is sent a confirmation email to activate their credentials:

Following the "Activate Request" link will bring the user to the following page and send them a confirmation code via SMS. They will also be asked to set a secure password.



Upon successfully validating the account, the user receives a confirmation with their username.



Copyright Information

Copyright © 2021 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system-without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP “AS IS” AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

Trademark Information

NETAPP, the NETAPP logo, and the marks listed at http://www.netapp.com/TM are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.