



HappyFox Technologies LLP

Engineering | Full-Time | Chennai | On-site

Company Overview

HappyFox is a premier provider of AI-driven customer and employee support solutions, dedicated to delivering exceptional support experiences. Trusted by over 2,000 companies across 70+ countries, and rated the best support software by PCMag for over six years, HappyFox empowers support teams in customer service, IT, HR, facilities, and more with user-friendly solutions that streamline complexity and foster collaboration.

Our comprehensive product suite includes Help Desk, Service Desk, Assist AI, Workflows, Live Chat, Chatbot, and Business Intelligence. HappyFox distinguishes itself with its full-stack solutions, intuitive functionalities, adaptability for various use cases, and unparalleled customer service.

We believe in building meaningful connections and careers, emphasizing flexibility, autonomy, and transparency. We provide growth and development opportunities in a dynamic work environment.

Our motto is simple: **Happy employees, happy customers.**

Job Description:

Shaping products that scale — we're hiring Backend and Frontend Engineers to power our core engineering team.

1. Role: Backend Engineer

We're looking for a Backend Engineer to join our growing team of engineers to help build and maintain our products. You should have a solid foundation in programming and a strong willingness to learn.

Responsibilities:

- Implement product features by writing clean, robust, reusable code with tests
- Collaborate with the team to bring new ideas and best practices to improve the codebase
- Participate in code reviews, discussions, and debugging sessions

**Requirements:**

- Good understanding of programming languages like Python
- Familiarity with web application frameworks such as Django
- Basic knowledge of working with relational databases like PostgreSQL or NoSQL databases like MongoDB
- Understanding of how REST APIs work and interest in learning best practices around building APIs
- Passion to solve technical problems and troubleshoot issues
- Good communication skills
- Passion to solve complex technical problems and troubleshoot issues

2. Role: Frontend Engineer

We're looking for a Frontend Engineer to join our growing team of engineers to help build and maintain our user-facing products. You should have a solid foundation in JavaScript (or relevant frontend frameworks) and a strong willingness to learn.

Responsibilities:

- Develop responsive and user-friendly web interfaces.
- Translate UI/UX designs into high-quality code.
- Collaborate with designers and backend developers to integrate APIs and deliver seamless user experiences.
- Optimize front-end performance and ensure cross-browser compatibility.

Requirements:

- Strong knowledge of HTML, CSS, JavaScript
- Experience with frameworks like React, Angular, or Vue.js
- Understanding of version control systems (e.g., Git)
- Knowledge of design tools (e.g., Figma) and accessibility standards is a plus



Eligibility Criteria:

1. **Candidates must have consistently demonstrated academic excellence with:**
 - Minimum 80% marks or 8.0+ CGPA in both 10th and 12th grade board examinations
 - Minimum CGPA of 8.0 (on a 10-point scale) in the undergraduate program
2. **No history of arrears (backlogs) in any semester**
3. **Candidates must have completed a hands-on engineering internship involving real-world problem-solving and the development of tangible solutions. This does not include academic projects, certification, or coursework.**

Why HappyFox?

- Become a part of a forward-thinking, holacratic startup with a flat organizational structure.
- Immerse yourself in a dynamic and collaborative culture where innovation and enjoyment thrive together.
- Collaborate with a passionate, customer-centric, and high-achieving team.
- Enjoy competitive compensation and ample opportunities for professional growth.

CTC Offered: ₹10,00,000 per annum

Recruitment Process:

1. **Aptitude Test** - An on campus test to assess logical thinking, analytical skills, and programming fundamentals
2. **Group Discussion** - Conducted on campus for shortlisted candidates to evaluate communication, collaboration, and clarity of thought in a group setting
3. **Interview** - A face-to-face interview with the panel on campus assessing your problem-solving ability, technical depth, and clarity in explaining your approach
4. **Assignment** - A take home coding task designed to evaluate your technical skills, code quality, and problem-solving methodology
5. **CTO Interview** - A technical deep-dive and team-fit round with our CTO, focused on your approach to engineering challenges and how you think through systems
6. **CEO Interview** - A final culture-fit conversation to understand your values, work ethic, and alignment with our vision and ways of working