SVKM'S NMIMS Deemed-to-be-University
Mukesh Patel School of Technology Management & Engineering
Department of Computer Engineering

Program	BTech Intg.	Branch	Computers
Semester	IX	Year	V
Name of the Faculty	Artika Singh	Class	Div B and Div C
Course Title	Data Mining	Academic year	2022-23

PART B

(PART B: TO BE COMPLETED BY STUDENTS)

(Students must submit the soft copy as per the following segments within two hours of the practicals. The soft copy must be uploaded on Blackboard LMS or emailed to the concerned Lab in charge Faculties at the end of practical; in case Blackboard is not accessible)

Roll No: C035	Name: Krisha Goti
Class: B	Batch:B1
Date of Experiment: 6/08/2022	Date of Submission
Grade	

B.1 Work done by student

(Paste your gather information and the comparison table)

1. **Study the working of following commands in R from R documentation by typing them in the 'help' tab**
   a. **read.csv**

2. **Prepare working environment for the Lab and load data files**
   1. Set the working directory to where we have stored the data.
   2. Read customer.csv dataset using read.csv command
      ```
      df<- read.csv("customer.csv", stringsAsFactors = FALSE)
      ```
   3. Display structure of dataframe df
      ```
      str(df)
      ```

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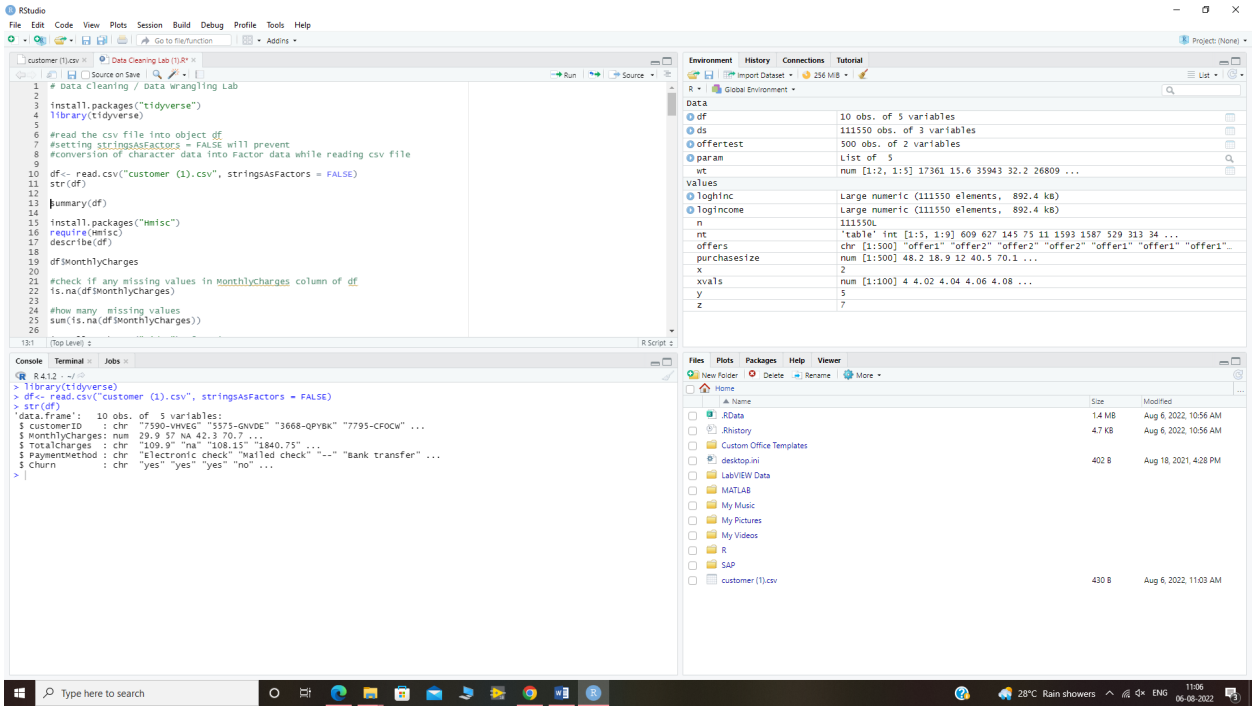

4. Display summary of dataframe to know five point summary of each attribute
5. Install package Harrell Miscellaneous (hmisc)

```
install.packages("Hmisc")
require(Hmisc)
```

This package contains many functions useful for data analysis, high-level graphics, utility operations, functions for computing sample size and power, importing and annotating datasets, imputing missing values, advanced table making, variable clustering, character string manipulation, conversion of R objects to LaTeX and html code, and recoding variables.

require(package) load the namespace of the package with name package and attach it on the search list. require is designed for use inside other functions; it returns FALSE and gives a warning (rather than an error as library() does by default) if the package does not exist.

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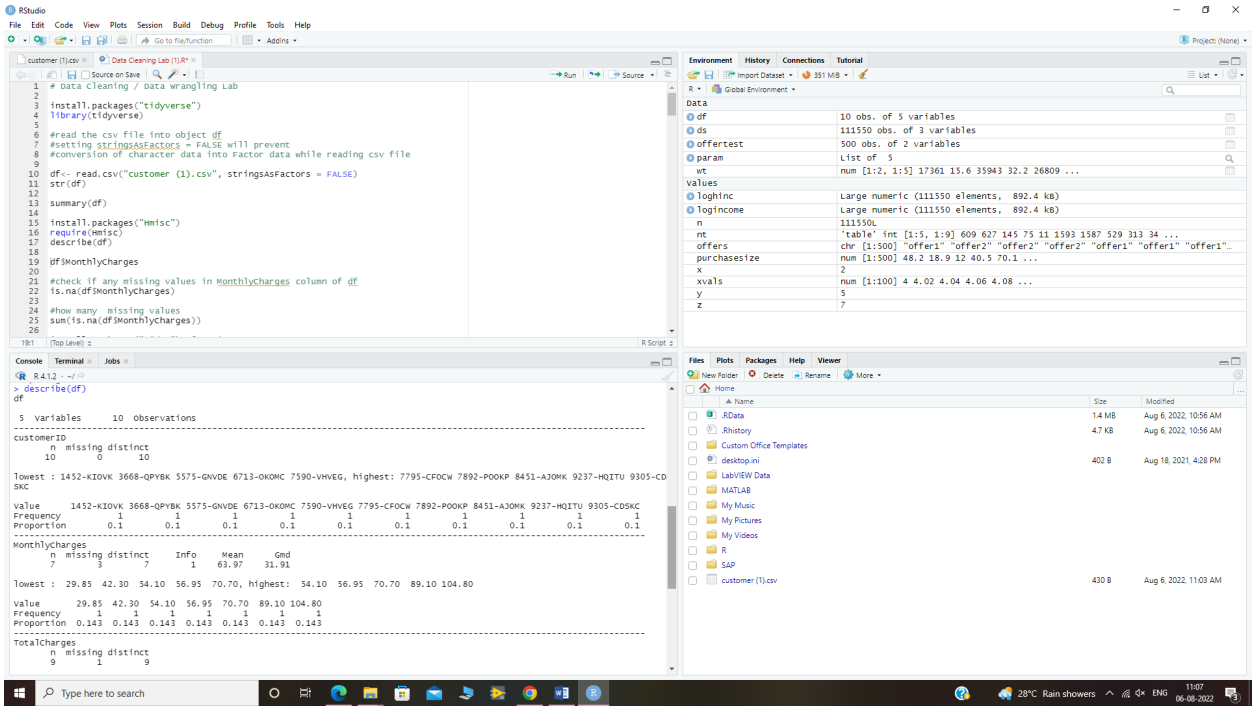

6. Generate a concise statistical description of dataframe using describe command

7. Display monthlycharges column
8. Check if any missing values are there in column
   `is.na(df$MonthlyCharges)`
9. Find how many missing values are there
   `sum(is.na(df$MonthlyCharges))`

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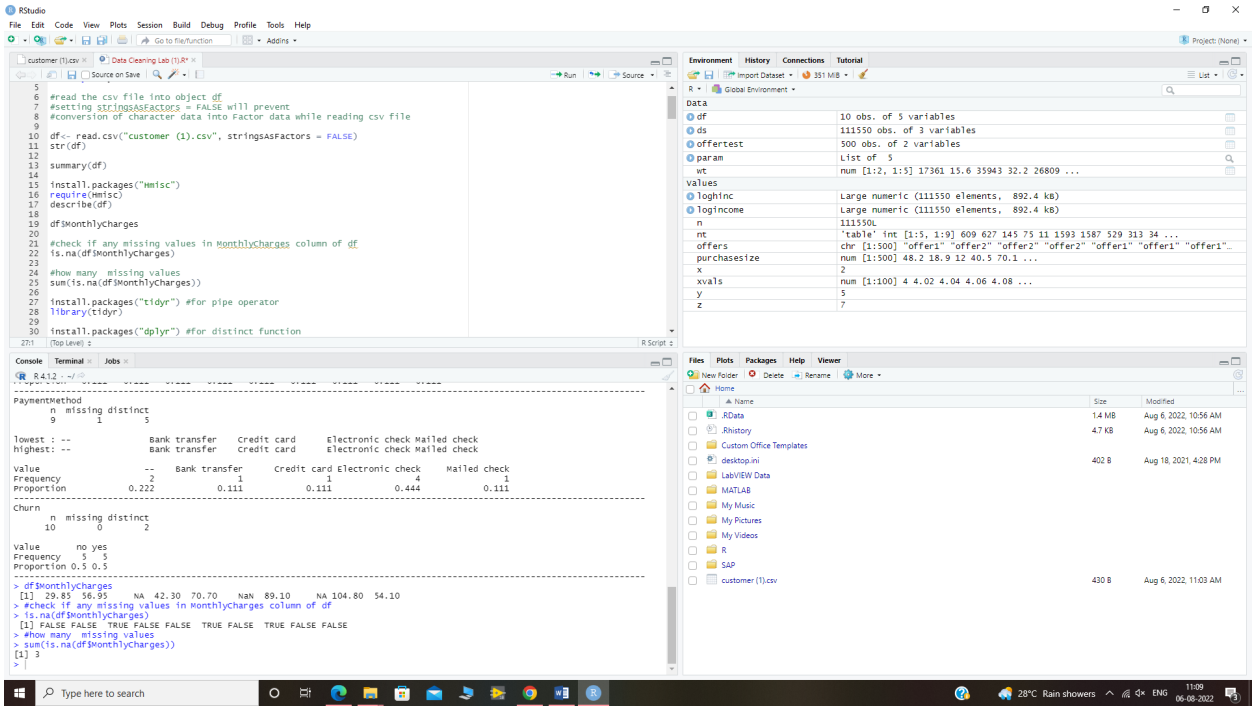

10. Install package tidyr and dplyr

```
install.packages("tidyr") #for pipe operator
library(tidyr)
install.packages("dplyr") #for distinct function
library(dplyr)
```

11. find unique values in MonthlyCharges column

```
df %>% distinct(MonthlyCharges)
```

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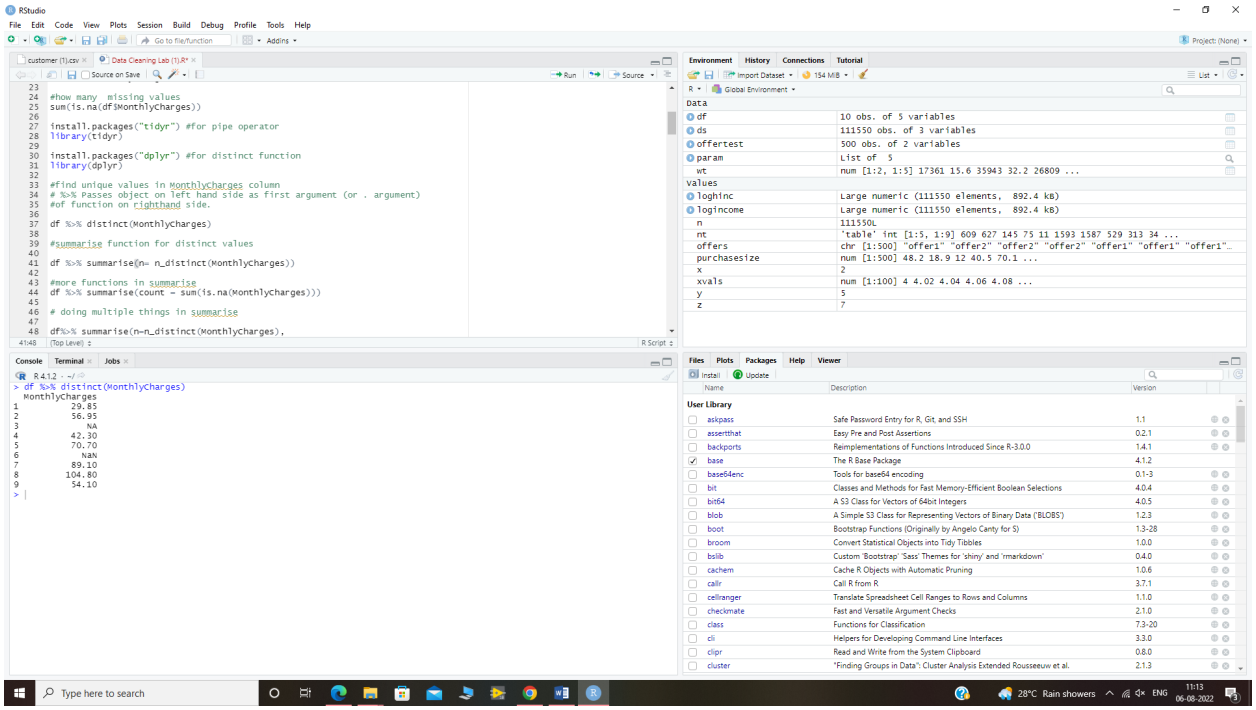

12. summarise distinct values

```
df %>% summarise(n= n_distinct(MonthlyCharges))
```

'n_distinct' Efficiently count the number of unique values in a set of vector. **This is a faster and more concise equivalent of length(unique(x))**

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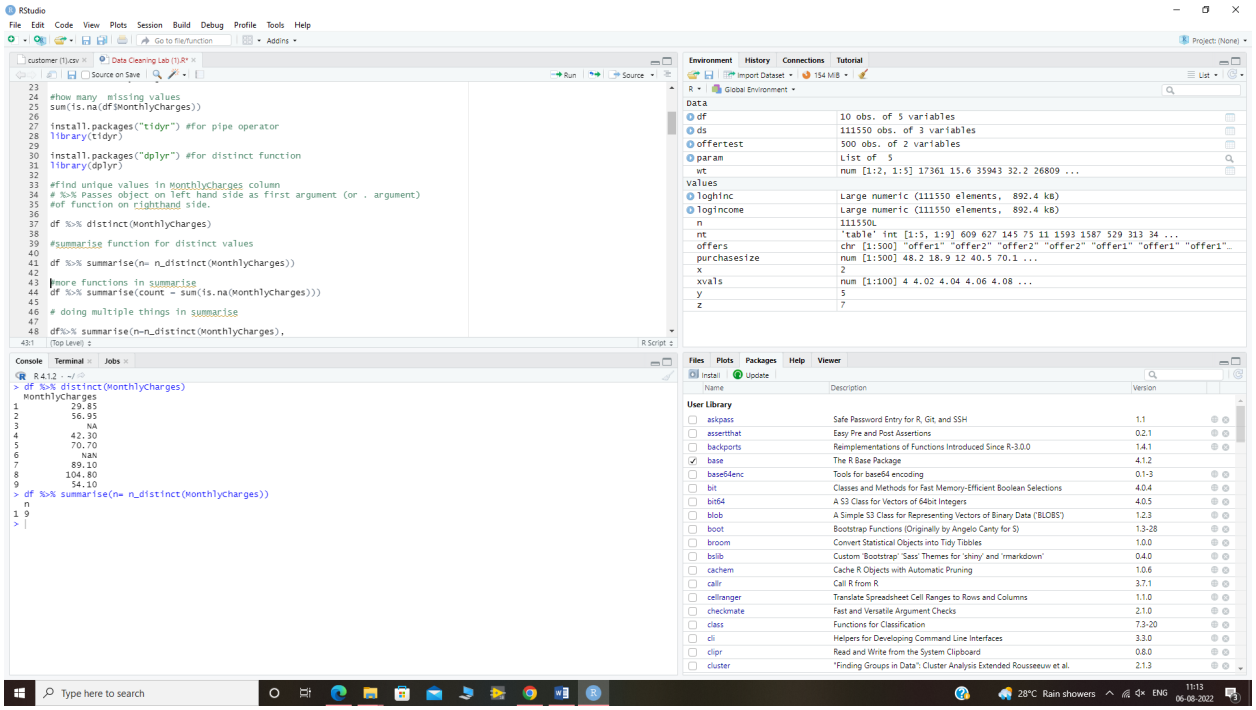

13. doing multiple things in summarise

```
df%>% summarise(n=n_distinct(MonthlyCharges),
                count = sum(is.na(MonthlyCharges)),
                M = mean(MonthlyCharges, na.rm=TRUE))
```

14. replace missing values with median

```
df <- df %>% mutate(MonthlyCharges
=replace(MonthlyCharges,is.na(MonthlyCharges),median(Mont
hlyCharges,na.rm = TRUE)))
```

15. checking for nonstandard missing values:

```
is.na(df$TotalCharges) #detects only single null value
df%>% summarise(n=sum(is.na(TotalCharges)))
```

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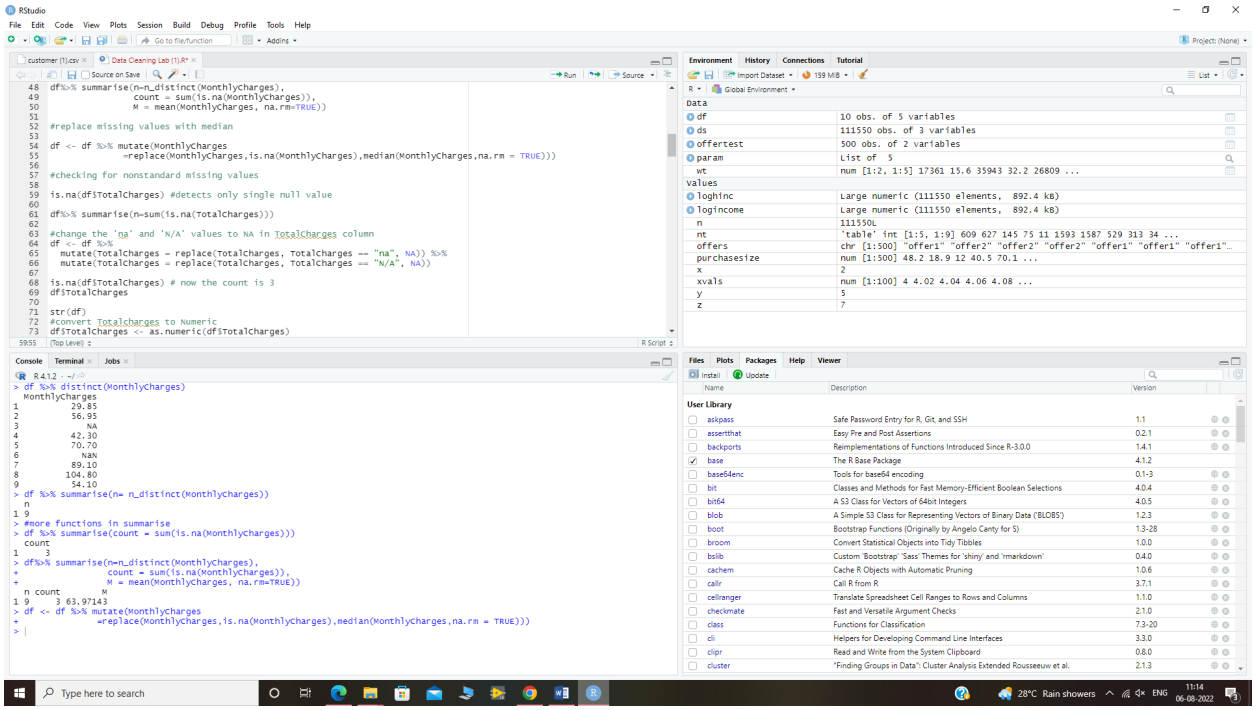

16. change the 'na' and 'N/A' values to NA in TotalCharges column. Then count and display null values in totalcharges column
17. Display all values in totalcharges column

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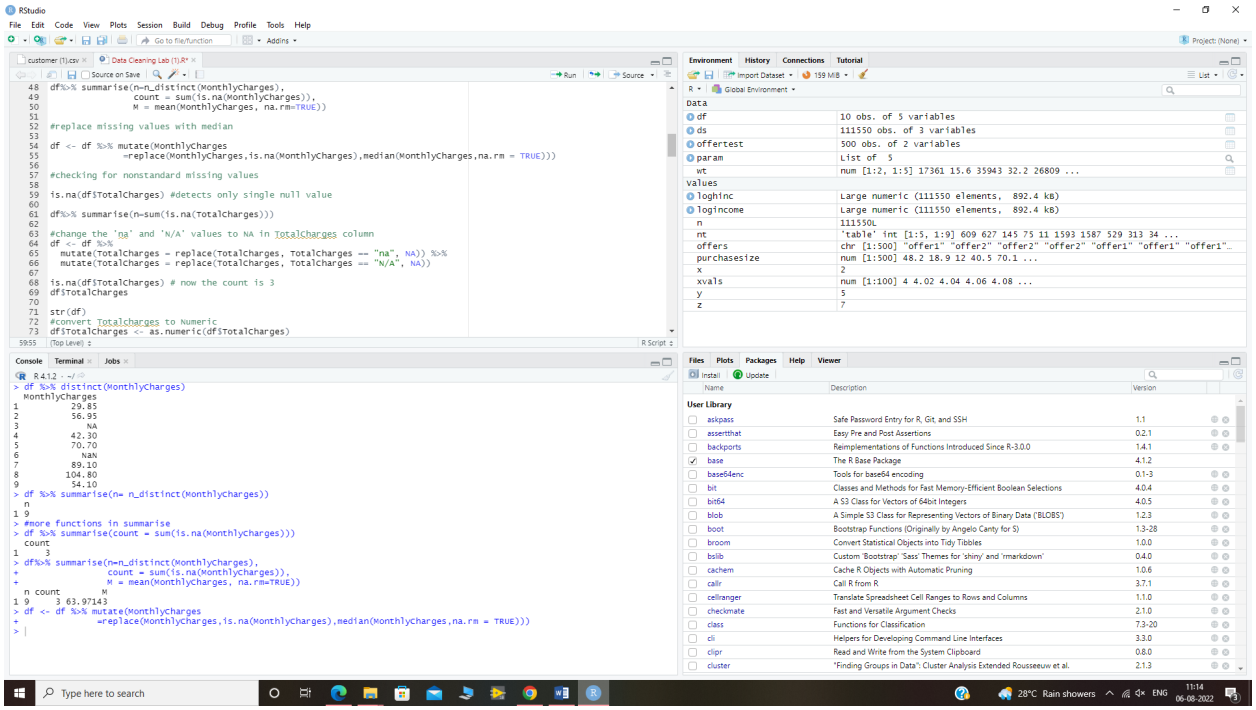

18. convert Totalcharges to Numeric using as.numeric command
19. Describe structure of dataframe
20. replace the missing values with mean value in Totalcharges column and display totalcharges column. Ignore null values while calculating mean value.

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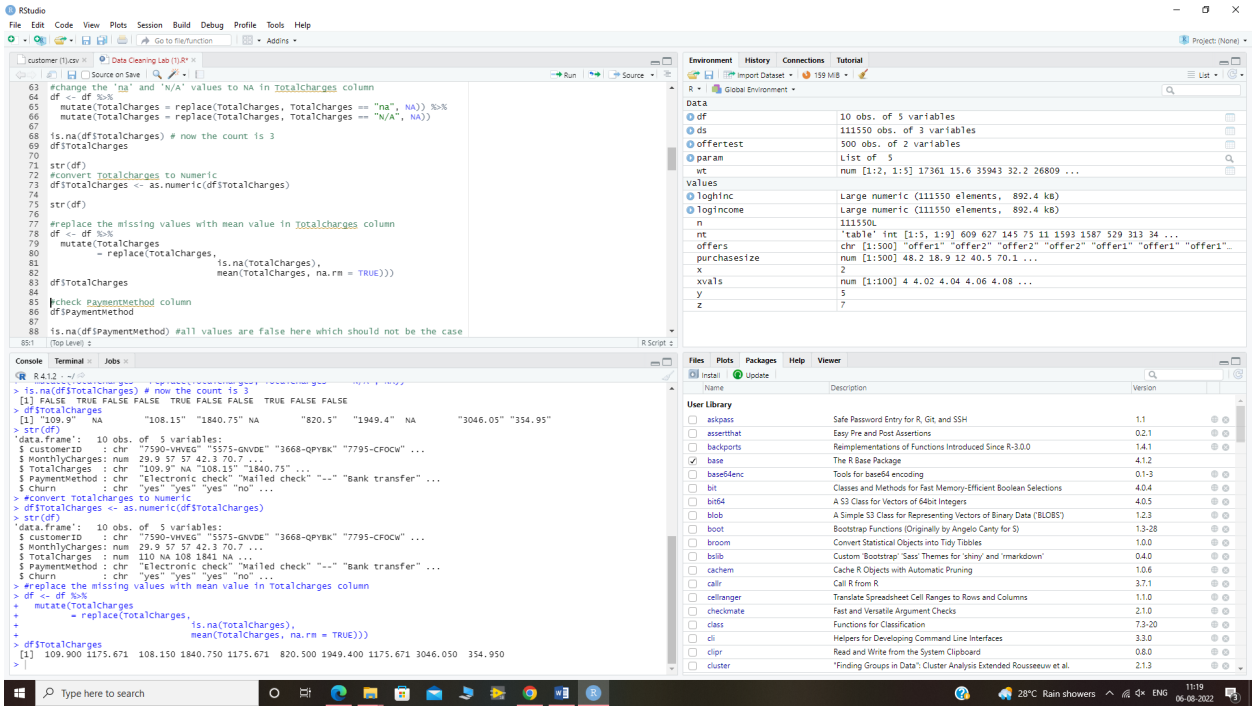

21. check 'paymentmethod' column for null values and comment on the result.
22. Replace '- -' by 'NA' and null value by 'unavailable'
23. Add new column 'percentagecharges' using 'mutate' command

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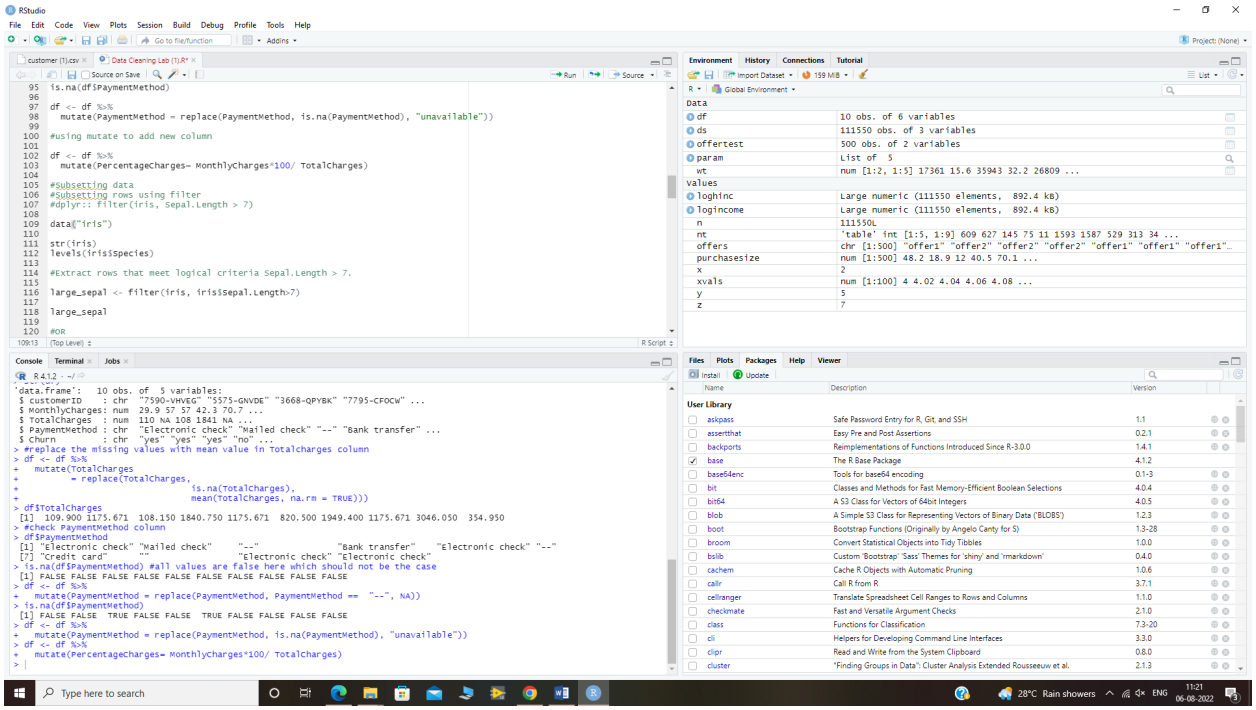
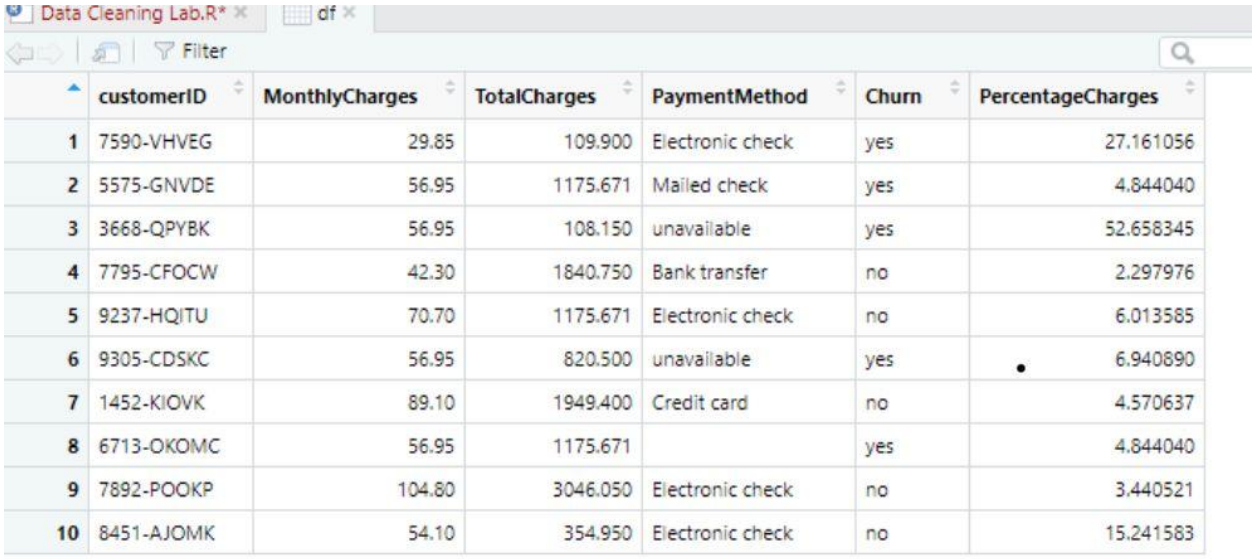


24. Display dataframe



	customerID	MonthlyCharges	TotalCharges	PaymentMethod	Churn	PercentageCharges
1	7590-VHVEG	29.85	109.900	Electronic check	yes	27.161056
2	5575-GNVDE	56.95	1175.671	Mailed check	yes	4.844040
3	3668-QPYBK	56.95	108.150	unavailable	yes	52.658345
4	7795-CFOCW	42.30	1840.750	Bank transfer	no	2.297976
5	9237-HQITU	70.70	1175.671	Electronic check	no	6.013585
6	9305-CDSKC	56.95	820.500	unavailable	yes	6.940890
7	1452-KIOVK	89.10	1949.400	Credit card	no	4.570637
8	6713-OKOMC	56.95	1175.671		yes	4.844040
9	7892-POOKP	104.80	3046.050	Electronic check	no	3.440521
10	8451-AJOMK	54.10	354.950	Electronic check	no	15.241583

B.2 Conclusion

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After completing this experiment, I am able to Apply appropriate data cleaning techniques and improve data quality and to make it complete and consistent.