

# Process Review Audit Checksheet

<b>Bank Name</b>	<b>RBL</b>		
<b>Process Review Period</b>	May'25	<b>Process Review Agency</b>	QDegrees
Agency Name	SPARKLINE ENTERPRISES	Agency Location	Delhi
<b>Product</b>	Credit Cards	<b>Audit Date</b>	01-05-2025

## Parameters

Parameter	Sub-Parameter	Status	Remarks
AGENCY MANAGEMENT			
	<i>Name Board of The Collection Agency With Complete Address</i>	Satisfactory	Test
	<i>Certificates available for FOS &amp; Proprietor (In Case Of Provisional Certificate DRA Certificate To Be Filed W</i>	Satisfactory	Test
	<i>Check collection manager</i>	Unsatisfactory	Test
PROCESS MANAGEMENT			
	<i>Agency Performance Letter Printed On Agency Letter Head</i>	Satisfactory	Test