

Name of Bank		Demo Client	
Product	Retail	Agency Type	Tele-Calling
Agency Name	DOTSQUARE ENTERPRISES	Agency Location	RAIPUR
Process Review Month	Jul'25	Process Review Date	07-07-2025

SR. NO	Parameter Name	Remarks
1	All Tele-Callers Cellphones Are Prohibited On Floor. (Tele-calling Agency)(Mention the reason with product name (Cards/Retail/MSME) in remarks if UNSATISFACTORY)	testing
2	Call Recordings Of The Last 6 Months Are Preserved At The Agency	testing