

Process Review Audit Checksheet

Bank Name	RBL		
Process Review Period	May'25	Process Review Agency	QDegrees
Agency Name	SPARKLINE ENTERPRISES	Agency Location	Delhi
Product	Credit Cards	Audit Date	03-06-2025

Parameters

Parameter	Sub-Parameter	Status	Remarks
AGENCY MANAGEMENT			
	<i>Name Board of The Collection Agency With Complete Address</i>	Satisfactory	
	<i>Certificates available for FOS & Proprietor (In Case Of Provisional Certificate DRA Certificate To Be Filed W</i>	Unsatisfactory	test
	<i>Check collection manager</i>	Unsatisfactory	test
PROCESS MANAGEMENT			
	<i>Agency Performance Letter Printed On Agency Letter Head</i>	Satisfactory	