

|                      |                    |                     |              |
|----------------------|--------------------|---------------------|--------------|
| Name of Bank         |                    | RBL BANK            |              |
| Product              | Retail             | Agency Type         | Tele-Calling |
| Agency Name          | HARIOM ENTERPRISES | Agency Location     | kota         |
| Process Review Month | Jun'25             | Process Review Date | 17-06-2025   |

| SR. NO | Parameter Name  | Remarks |
|--------|---|---------|
| 1      | Certificates available for FOS & Properitor (In Case Of Provisional Certificate DRA Certificate To Be Filed W | Test    |
| 3      | Block External Storage Device (CD / DVD / PC Card / Pen Drive Etc.)   | test    |
| 4      | Call Recordings Of The Last 6 Months Are Preserved At The Agency  | test    |