# User Guide: Good Grofers

## Introduction

The Good Grofer is a comprehensive solution for managing various aspects of a retail business, including inventory management, customer orders, payments, and customer analysis. This guide will help you understand how to use the system effectively.

## Accessing the System

1. Login as Admin: Admin can access the system using their credentials.
2. Login as Manager: Managers can access the system using their credentials.
3. Register as Customer: New customers can register in the system to place orders.
4. Login as Customer: Registered customers can log in to view products and place orders.

## Admin Insights and Functionalities:

Admin Id = 11
Admin password= Bhoruka@123

1. Admin Login:
   - The admin can log in using their Admin ID and password.
   - This login provides access to administrative functionalities.

2. Register Manager:
   - Admins have the authority to register new managers into the system.
   - During manager registration, the admin can input necessary details such as name, address, phone number, and password.

3. View Managers:
   - Admins can view the details of all registered managers.
   - This includes information such as manager ID, name, and phone number.

4. Overall System Oversight:
   - Admins have oversight of the entire retail shop management system.
   - They can monitor activities such as inventory management, order processing, and customer interactions.
   - Admins play a crucial role in maintaining the integrity and smooth functioning of the system.

# Manager Operations

Manager phone number= 7908719154
Password = Bhoruka@123

## Manager Registration

- Managers need to register in the system before accessing the management functionalities.
- During registration, provide the required details, such as Admin ID, address, phone number, and password.

## Manager Login

- Once registered, managers can log in using their phone number and password.

## Manager Dashboard

- Upon successful login, managers will be directed to the dashboard to perform various operations.

## Inventory Management

- View Inventory: Managers can view all products available in the inventory.

- Modify Inventory:
    a. Add Product: Add new products to the inventory.
    b. Update Quantity of Product: Modify the quantity of existing products.
    c. Remove Product: Remove products from the inventory.

## Order Management

- Managers can view all orders placed by customers and monitor order status.

## Payment Management

- View all payment transactions made by customers.

## Customer Analysis

- Managers can analyse customer data to gain insights into customer behaviour and preferences.

## Customer Operations

Customer Phone_no = 7750070037
Customer Password = 7750070037Aa

### Customer Registration

- New customers can register in the system by providing their details such as email address, address ID, phone number, and password.

### Customer Login

- Registered customers can log in using their phone number and password.

### Customer Dashboard

- Upon login, customers can access the dashboard to perform various actions.

### View Products

- Customers can view all available products in the inventory.

### Place Orders

- Customers can add products to their cart and place orders for purchase.

### View Cart

- Customers can view the items added to their cart and proceed to checkout.

### Payment

- Customers can choose their preferred payment method and complete the transaction.

### Order History

- Customers can view their order history and track the status of their orders.

## Conclusion

The Good Grofer System provides a user-friendly interface for managing retail operations efficiently. Following this guide, users can effectively utilise the system to streamline inventory management, order processing, and customer interactions.