

Acceptance Criteria

1, As a Customer I want to enroll in loyalty Program

Done When's

Smartphone of this app need to be supported for both Android and Iphone

The enroll page should be displayed when enroll button is clicked.

User can enter username, password, city, state and country details. User can also enter service center and currency code during enrollment based on location like US or Europe

The app should be available for free trial versions

As a Developer I would be concerned how code behave when I try to enroll US customer with Europe service center and vice versa I should get error message "enrollment unsuccessful" and also actually verify the user account with membership is not actually created when using wrong service center in database. When using correct service center and currency code I should get "enrollment successful"

Acceptance Criteria

2, As a program participant, I want to check my balance of reward points

Done When's

The app should display Member Id and Member Type with reward points available

The Member Type can be either Green Member or Blue Member

The Member Type should be hyper link that opens a pdf about Member Type. PDF

As a Developer, I would be concerned how to distinguish Europe member and US Member just based on the member id that is used to log into the loyalty program. I will bring this to Stake Holders and PO at the meetings. Membership reward points are displayed based on member service code or currency code. Member service or currency code is defined as USD for US customers and EURO for Europe customers.

When logging in the member is expected to login with username / password and service center / code that distinguish global members. The banner for US customers are seen as Green with reward points displayed under the name. The banner for Europe customers are seen as Blue with reward points displayed under the username. This should work as expected in smartphone (Android and Iphone).

3, As a program participant, I want to redeem some of my points for a reward

Done When's

The app should display Redeem Now button in main dashboard banner page

Redeem Now button should take the user to transaction page that has a check box

The checkbox can be clicked and points can be entered as only number in text field

Clicking perform transaction button should help user to purchase using reward points

The app should display a transaction successful page

As a developer, I would be concerned how this will be used by customer at global level. How will US customer will redeem points for reward. How will a Europe / Mexico customer will redeem points? It's important the code support for all type of customers. The membership is identified first by customer membership account number. The accounts are separated based on location, address, city and country.

If it's a transaction for US customer then it will be basically transaction in US currency. If it's a Europe customer the transaction to redeem points are done using Lockbox system and it will be checked to complete a transaction. As a developer, this will be my main concern where Europe customer do not see a page where transaction is made in US currency and US customers do not see a page where transaction is done in Lockbox. This should work both in web and app on smartphones.