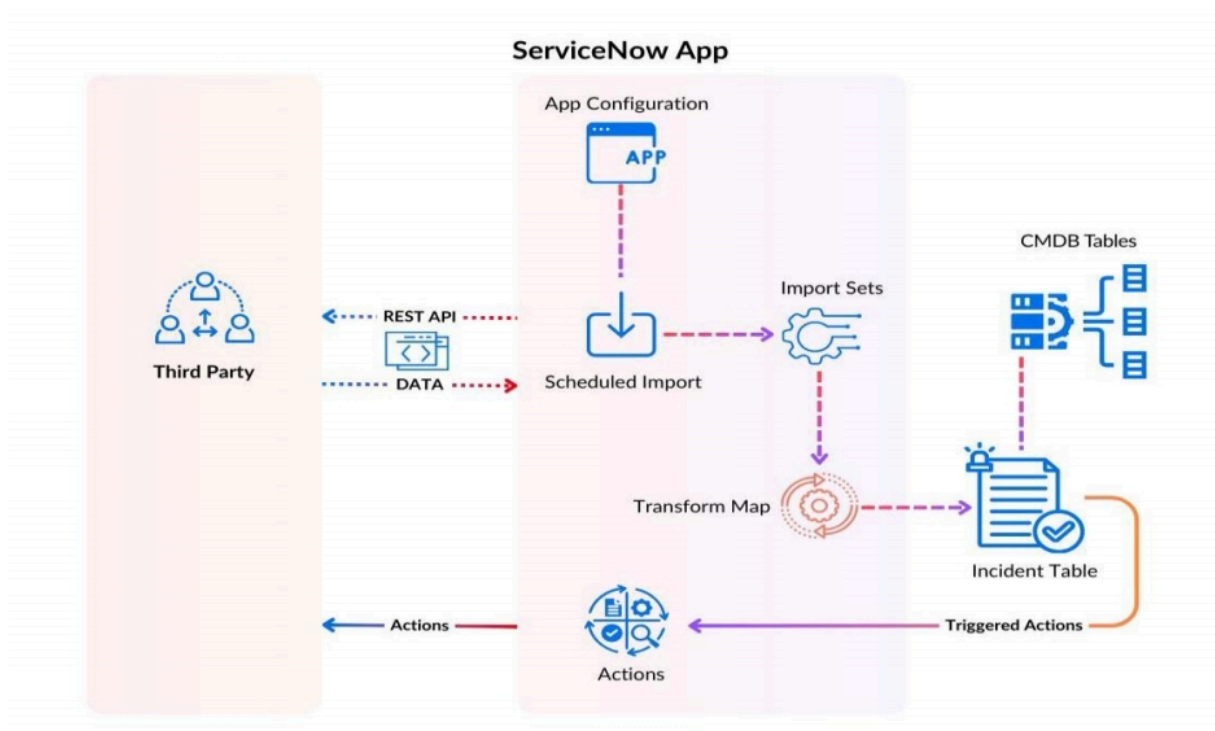# TECHNOLOGY STACK

DATE	
PROJECT ID	LTVIP2025TMID30602
PROJECT NAME	Optimising user, group and role management with access control list and Workflows

Architecture of Servicenow

➢ Cloud-Based Platform Entirely hosted in the cloud (SaaS

Model). Accessible via web browser with no local installation.

➢ Multi-Tenant Architecture Multiple customers share the same

Infrastructure. Data is logically separated to ensure privacy and

Security.

➢ Application Layer Provides core business applications (e.g.,

ITSM, HR, CSM). Custom applications can also be developed Using App Engine.

➢ Platform Layer (Now Platform) Core engine that powers

Workflows, data handling, and app development