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**Kupperapu Manikanta**

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**Professional Summary:**

* Arround 3 years of experience in **JIRA**, **Confluence**, **SVN**, **GIT**, **GITHUB**, **BAMBOO**, **Jenkin**, analysis, development, Project management, Agile methodologies, Jira Service Desk, JIRA Core, Jira Service Desk 3.5.X, Jira Agile 7.1.8, **Fisheye & Crucible**,  **SQL Server, Oracle** Collaboration tools, Continuous integration builds server configurations and management.
* Very good exposure in DC (Data Center) and DR implementation
* Installed and tested various plug ins/add-on’s
* I have very good knowledge in Database clustering and taking the Jira, Confluence, DB backup’s
* Currently working as an Administrator in “**Digiverse Technologies PVT LTD**” Hyderabad from July 2014 to till date.
* Having very good knowledge in SAN storage to take a back up and archive the projects
* I have very good knowledge in Jira, Confluence up-gradation from lower version to new version (Both Core and Applications up gradation)
* Good Knowledge in Windows and Linux Patch Installation
* Good Exposure in implementation of Work flows, Screens, Custom Variables, Post functions in Work flows
* Good Exposure in Dash boards implementation
* Very Good Exposure in Agile project implementation, Sprints, Epics, Stories
* Provided end to end training to Business and end users
* I have very good knowledge in **Mail, Crowd, AD/LDAP** Configuration with Jira & Confluence
* Implemented Single Sign-on implementation
* I have good exposure in projects export and imports and merged different environments into single.
* Good Team player with Excellent communication skills
* Experience in Client Focused Environment

**Technical Competencies:**

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| Languages | HTML, XML |
| Administration Tools | Jira Service Desk, JIRA Core, Jira ServiceDesk,Jira Agile Confluence, Fisheye&Crucible, GIT, Bitbucket,Perforce,Git Hub |
| Application Servers | Tomcat 5.0, JBOSS and WebLogic |
| RDBMS | Oracle 9i/10g, 11i,MS-SQL Server 2000 |
| Operating System | Windows (All Versions), XP and Linux |
| Version Control Tools | SVN, GIT and CVS |

**Education:**

* B.TECH in Electronics & Communication Engineering (2010-2014) from JNTUH Hyderabad with 66.50% aggregate.
* Intermediate from Board of Intermediate Education with 75.90% aggregate.
* S.S.C from Board of secondary education, Mahabubnagar with 57.00% aggregate.

**Project:**

**Project 3:**

Client **:** Telstra Corporation

Project : Telestra eProfile BW Upgrade

Duration **:** July 2016 to Till Date

Role **:** Jira Administrator

Operating System: Linux

Tools/Software’s : Jira ServiceDesk 6.4, Jira Agile 6.4, Confluence, Fisheye &

Crucible, GIT, MySQL, ITIL management

**Description:**

Measurement Services, Pearson’s web-based test administrationsystem has been specifically developed to meet the stringent deliveryand security requirements of high-stakes assessments, yet provides theflexibility to administrator, teacher and student tests in a classroom orpractice setting

**Roles and Responsibilities:**

* Creation of Jira Projects based on user request.
* Creation of new Jira users and Jira groups
* Implementing Jira workflows using advanced features such as Post functions, Conditions and Validators
* Experience in configuring Field configurations, Notification schemes, Screen Schemes, Permission Schemes in Jira Projects
* Creating Jira Service Desk projects, Custom fields, Issue Types and screens for Customer portals.
* Configure the Customer Portal, request types, queues, SLA metrics and automation.
* Installing plugins and maintaining the licenses
* Cloning the Jira Projects
* Re-indexing Jira on timely basis
* Creating spaces in Confluence
* Providing privileges to the users
* Troubleshooting the problems in Jira
* Linking GIT Repositories to Fisheye Projects
* Creating and managing filters.
* Managing Groups and Role management based on projects.
* Migrating JiraServiceDesk project.
* Taken ownership in checking Plugin compatibility and UAT pre upgrade of Jira.
* Restarting Jira, performance monitoring of Jira instances and checking log and backup files
* Managing Users in Crowd Directories
* Troubleshooting user queries on Qmetry, Jira, Confluence, Fisheye and Crucible applications
* Prioritizing workload and resolving tickets based on Service Level Agreements
* Integration of Jira with other applications using plugins
* Importing bulk issues into Jira Projects using CSV files

**Project 2:**

Client : ADIDAS

Project : ADIDAS France Interface

Duration : April 2015 – June2016

Role **:** Jira Administrator

Operating System : Windows & Linux

**Description:**

CMCK is a financial based company. It’s an administration based, which we develop a site for the company and manage the employees and projects of the company on daily basis and update it to the client

**Roles and Responsibilities:**

* Create comprehensive JIRA workflows including project workflows, screen schemes, permission schemes, notification schemes etc.
* JIRA project management.
* Managing Groups and Role management
* Customized JIRA Configurations based on project level requirements
* Perform Jira Re-indexing and Integrity Checker
* Creating Spaces, providing Confluence user access and roles
* Creating SVN repository and providing user access and roles
* Authoring test cases and executing them and creating the defects accordingly as per Test management Process, project creation and User management.
* Configuring Bamboo build and Deployment Plans
* Managing Users and Groups permissions
* Running the Bamboo build plans
* Preparing Documents
* Trouble shooting and Analyzing the logs for bamboo build and deployment plans for issues
* Providing Project level and plan based permissions
* Restart the tomcat server through bamboo plan
* Operations support and application troubleshooting
* Responsible for deployment of code and releases

**Project 1**

Client : PEPSICO

Project : ASN INTERFACE

Duration : Jun 2014–Mar 2015

Role **:** Jira Administrator

Operating System : Windows & Solaris

**Description:**

Truncation is the process of stopping the flow of the physical chequeissued by a drawer to the drawee branch. The physical instrument willbe truncated at some point en-route to the drawee branch and anelectronic image of the cheque would be sent to the drawee branchalong with the relevant information like the MICR fields, date ofpresentation, presenting banks etc. Thus with the implementation ofcheque truncation, the need to move the physical instruments acrossbranches would not be required. This would effectively reduce thetime required for payment of cheques, the associated cost of transitand delay in processing, etc., thus speeding up the process ofcollection or realization of the cheques.

**Environment:**

Operating System: LINUX

Database: Oracle

Application Server: TOMCAT

Web Server: Apache

**Responsibilities:**

* JIRA installation and upgrade
* JIRA configuration
* JIRA customization - Issue Schemes, Workflow Schemes, Field Configuration Schemes, Screen Schemes, Permission Schemes, Notification Schemes
* JIRA Training
* Managing Add ons
* Setup JIRA for HelpDesk/Tickets
* Setup JIRA for Project Management
* Setup JIRA for Bug Tracking
* Setup JIRA for Test Case Management
* Configure Agile Boards - Scrum and Kanban
* JIRA & Agile (formerly known as Greenhopper) Best Practices
* Integrating JIRA with Confluence, Fisheye, Crucible
* Developed interfaces using REST and SOAP
* Backup and Restore procedures

**Personal Profile:**

Name : K.Manikanta

Father Name : K.Harish Kumar

Date of Birth : 14/07/1993

Gender : Male

Marital Status : Single

Languages known : English, Telugu and Hindi

Native place : H.No:2-11-92, Rajaveedi, Kollapur, M.B.N.R(dist),Telangana

PASSPORT: : L5413629

PAN CARD : CWSPK2746R