

## Says

What have we heard them say? What can we imagine them saying?

What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?

Steady price

movement in

reality prices



**Thinks** 

Small house are much easier to afford than a penthouse apartment

Employment oppurtunities

They accord priority to the social infrastructure such as hospitals, schools and shopping centres close to the residential complex before finalising the house

sustainable environment

Safety and security

Mobility and transportation

How will be the price of the house?

High price of

the land

Thinks about the cost as per the square feet

electricity
supply

Setting up

agreement

an

Water and

transportation

Collection of

prices of new

and resale

houses

Dream House

Feelings of belonging and permanency

Taxation

Investment and stability

Sentimental and stress free

To feel valued.

Does

House Ioan

data analysis

What behavior have we observed? What can we imagine them doing?

Feels

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?

A good

product

