

# Resume



## Work Experience :

- 5+ years of experience in IT as a DevOps Engineer. Presently working with Primsoft Sol. Pvt. Ltd.
- Former employee of Accenture Sol. Pvt. Ltd.
- Certified in Implementing Microsoft Azure Cloud Infrastructure Solutions (70-533).

### Primesoft Sol. Pvt. Ltd.

Oct 2019 – Present

### Accenture Sol. Pvt. Ltd.

May 2015 – Oct 2019



## Cloud Exposure : Total 3+ years of Cloud experience

- Experience in Operation for Microsoft Azure Cloud solutions.
- Involved in creation of virtual environment in Azure (Resource Groups, Compute, Virtual Networks, Storage, Network Security Groups (NSG), Azure backup, Availability Sets, and Load Balancer) manually as well as using Automation.
- Experience in handling client escalations post L- I and L-II
- Experience in monitoring alert notification, maintenance & troubleshooting.
- Have successfully carried out the role & responsibilities of Technical Team Member as Software Analyst Engineer.
- Worked as cloud migration engineer for migrating servers using Double take method.



## Academic Details

### Bachelor of Engineering (RGPV University) June

2014 : 6.54 CGPA

Computer Science from SRIT College, Jabalpur

### Higher Secondary (Madhya Pradesh Board)

April 2010 : 73.4 %

Higher Secondary exam (XII) from St. Paul, Katni (M.P.)

### Senior Secondary (Madhya Pradesh Board)

April 2008 : 78.2 %

Senior Secondary exam (X) from St. Paul, Katni (M.P.)



## Interest

Interest : Cycling, Music



## Swapnesh Gupta

DevOps Engineer

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## Skill Set

### Domain

Azure IAAS  
Azure DevOps

### Languages

JSON  
YAML  
ARM Templates  
Windows PowerShell

### Platform

Linux  
Windows  
Win Server  
(2012R2, 2008R2)

### Tools

JIRA  
Rally  
Tesla  
Github  
Jenkins  
Terraform  
ServiceNow  
Azure DevOps  
(Migration tool)  
Double-Take  
Azure Site Recovery



## Project Details

### DEVOPS CLOUD L2 ENGINEER

Oct 2019 – Present

- Responsible for production application support by monitoring, triaging and troubleshooting application issues using Control-M, Splunk and Application insight tool.
- Constantly involved in Production Deployment and ensuring all the deployment activities are performed as per the protocol.
- Worked closely with developers, testers and various team in organization to expedite the issue resolution by identifying the artefacts.
- Proactive in addressing the production issues by initiating/participating bridge calls and providing frequent notification in the key stockholders.
- Working experience in identifying the root cause of the defect and report to the stockholders and developers.
- Managing day to day activity of the application environment like performing health check and business continuity validation.
- Working experience to create/generate the daily status reports for client.
- Experience in documenting the standards operational procedures and key updates in the knowledge base.
- Tools: Service Now, Splunk, Windows Server 2012 R2, Control-M, Application Insight, Cloud Services, Azure Devops.

### CLOUD MIGRATION ENGINEER

June 2017 – Oct 2019

- Experience in working as an Azure Build Engineer in the Team.
- Responsible for implementing and install the per approved IT infrastructure on client premises.
- Experience in testing Failover Clustering for Disaster Recovery.
- Install and configure client proprietary tools and software in VMs and provide support for any connectivity.
- Experience in supporting from Azure end on the issues occurring during Migration Process.
- Supported Troubleshooting various issues occurred during Migration process (On-Premise to Azure Cloud Migration).
- Consistently resolve de-escalate or further escalate with in SLA.
- Experience on working with onshore team on call 24/7.
- Tools: Double Take, ASR, VM box, Window server 2012/2008, SQL Servers 2012/2008, JIRA, Service Now, Tesla, DevOps catalog.

### ASSOCIATE SOFTWARE ENGINEER

July 2015 – May 2017

- Involved in design and development of keyword-driven automation framework using Selenium Webdriver.
- Analysis of test requirement and automation feasibility.
- Automate new features for reducing time and cost.
- Coordinated with peers in the team for clarity on the requirements.
- Tools: Eclipse, gitHub, Jenkins, Rally (Agile Tool).



## Personal Details

**Date of Birth :** 07 December1991

**Gender :** Male

**Native Place :** Katni (Madhya Pradesh)

**Languages :** English, Hindi