

KRISHNA R B  
TECHNICAL SUPPORT ENGINEER

BE Electrical and Electronic Engineering  
[rbkrishna25@gmail.com](mailto:rbkrishna25@gmail.com)  
82208 54796, 63748 77205

Career Objective:

Ready to utilize my skills and passion to further up bring the mission of the company.  
Willingness to work in the company and gain more knowledge.

Experience:

- **AVO AUTOMATION** – from DEC 2023 (present)  
Working in test Automation tool, troubleshooting, Deployment, providing L1 support to the product.

**Technical Skills**

- **Docker:** Containerizing applications for consistent deployment across environments in Linux for hosting the Application.
- **MongoDB:** Installing, configuring, and optimizing MongoDB for robust data management with Mongosh and MongoClient for Data dump and restore.
- **Service Monitoring:** Implemented monitoring solutions to track application performance.
- **Incident Management:** Used Jira for tracking and resolving service incidents efficiently.
- **Avo Tools** – Automation testing tools providing support to end user for installation, configuration and solving their issue respective to the Avo application software.
- **Window server** – Installation of application in windows server

**TORRY HARRIS INTEGRATION SOLUTION - AUG 2021 To DEC 2023 (2.3years)**

Designation: ASSOCIATE SOFTWARE ENGINEER – TECHNICAL SUPPORT

DOMAIN: CLOUD DEV-OPS

- **ADMINISTRATION IN SPLUNK:**  
monitoring, providing access, checking logs, preparing client health check reports, maintenance, creating incidents and solving the issue.
- **ELK:**  
creating dashboards, creating rules, monitoring, manually log checking, developing Kibana real time dashboard, Linux instance, disk usage and node oriented.  
As part of support continuous monitoring and maintaining the 24/7 without affecting and impact on the production servers, CSOC of the System.

### Skills:

- Java
- Html and CSS
- Linux
- ELK and Administration Splunk
- DBMS, SQL
- Docker.
- Manual Testing.
- AWS cloud practitioner

### Education

S.no	Institute Name	Standard	Year	Mark
1	Shri Nehru Vidyalaya Matriculation Higher Secondary School	10th	2014- 2015	88.20%
2	Mani High School	12th	2015-2017	82.50%
3	Karpagam College of Engineering	BE EEE	2017-2021	7.6 cgpa

### PROJECTS:

- Designed Blind man Walking Stick using Arduino UNO.
- Designed power generation using a piezoelectric transducer.

### CERTIFICATION:

- Attended Certification Course on C and C++ conducted by Bharathidasanuniversity Coimbatore.
- Attended online certification Course on Advance Java Programmingconducted by box
- Completed AWS Cloud practitioner certificate.

### PERSONAL DETIALS:

Name: KRISHNA RAJU BALAJI  
DOB: 25-05-2000.  
Secondary mail ID: krishra979@gmail.com  
Total no of Experience: 3 years

### Declaration:

The Above-Mentioned details declared in this resume are true and Genuine to the best of my knowledge and belief.

Thanks,  
Krishna RB