# CAR INSURANCE CLAIM PREDICTION

GROUP - 12

Jahnani Nagarajan Sivakumar

Kirthika Kulandaivel Senthilkumar

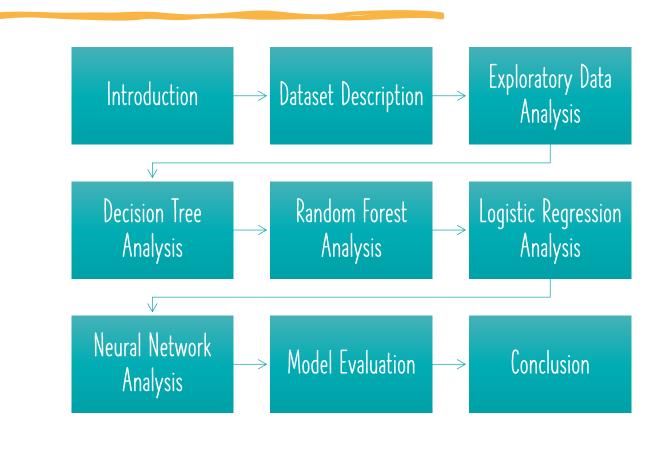
Krishna Apurva

Manusha Medarametla





# PROJECT OVERVIEW



## INTRODUCTION

- Aims to predict if policyholders will file a claim in the next six months by analyzing a comprehensive dataset.
- Helps insurance companies refine their risk assessment and pricing strategies.
- Revolutionize managing risk in the car insurance industry using Advanced analytics and Machine learning.

## Goal:

• The project aims to develop an accurate predictive model using policyholder attributes for data-informed decision-making.

## Data Source: Kaggle

97656 instances and 44 attributes.

Describes policyholder's details like policy tenure, age of the car, age of the car owner, the population density of the city, make and model of the vehicle, power, engine type, etc.,

Target variable indicating whether the policyholder files a claim in the next six months.

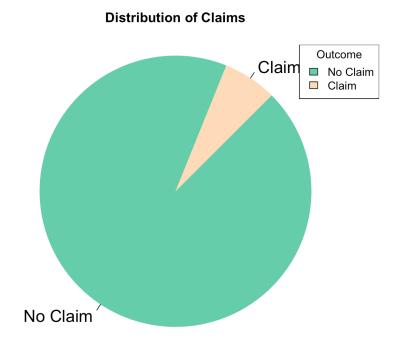
Split for the training and testing with a ratio of 60:40

# DATASET DESCRIPTION

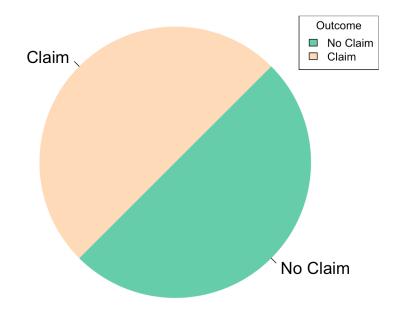
Presentation Title 5

# EXPLORATORY DATA ANALYSIS

- An <u>imbalance in the target data</u> distribution occurs
- Oversampled to balance data







# PRE-PROCESSING PROCEDURES

Identification of null values present, if any

Dropping attributes that are not required for Classification Analysis

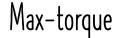
Mutated 'O' and '1' instead of 'No' and 'Yes' in the dataset

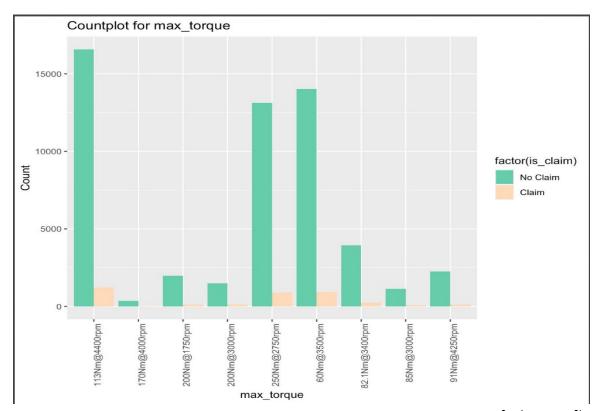
Grouped categorical and numerical attributes

Extracted numerical values from Max torque and Max power to estimate ratio with RPM values

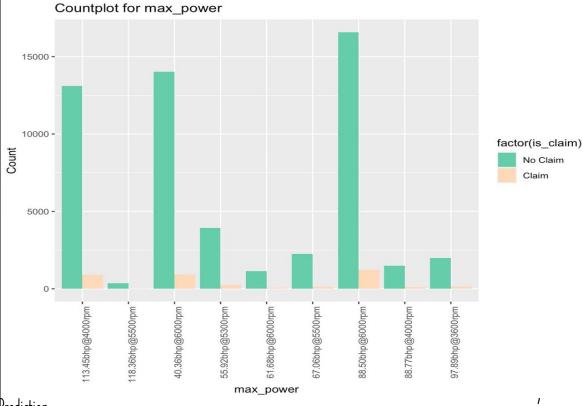
Added new columns to the dataset by splitting the categorical data

## DATA DISTRIBUTION ANALYSIS





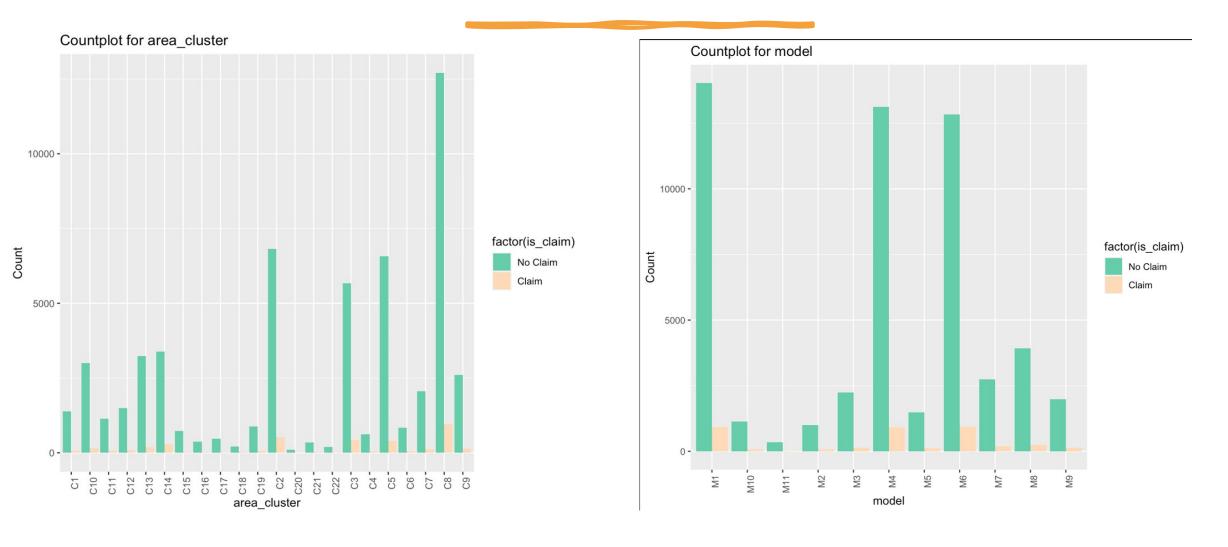
## Max-power



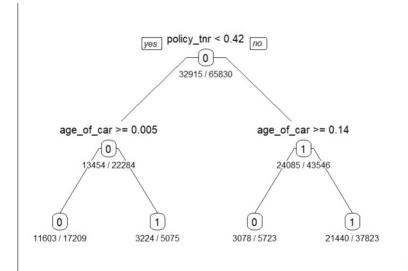
Car Insurance Claim Prediction

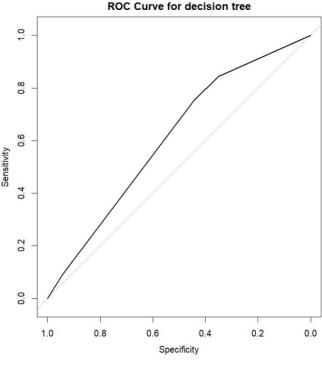
Presentation Title 8

## AREA AND MODEL VS CLAIM



## DECISION TREE ANALYSIS





Car Insurance Claim Prediction

### Confusion Matrix and Statistics

Reference

Prediction 0 1 0 9730 371 1 12199 1137

Accuracy: 0.4637

95% CI: (0.4573, 0.4701)

No Information Rate: 0.9357

P-Value [Acc > NIR] : 1

Kappa: 0.0425

Mcnemar's Test P-Value: <2e-16

Sensitivity: 0.44370

Specificity: 0.75398

Pos Pred Value: 0.96327

Neg Pred Value: 0.08526

Prevalence: 0.93566

Detection Rate: 0.41516

Detection Prevalence: 0.43099

Balanced Accuracy: 0.59884

'Positive' Class: 0

## RANDOM FOREST ANALYSIS

Confusion Matrix and Statistics Reference Prediction 0 13512 657 1 8417 851 Accuracy : 0.6128 95% CI: (0.6066, 0.6191) No Information Rate: 0.9357 P-Value [Acc > NIR] : 1 Kappa : 0.0531 Mcnemar's Test P-Value : <2e-16 Sensitivity: 0.61617 Specificity: 0.56432 Pos Pred Value: 0.95363 Nea Pred Value: 0.09182 Prevalence: 0.93566 Detection Rate: 0.57652 Detection Prevalence: 0.60456 Balanced Accuracy: 0.59025 'Positive' Class: 0

Reference Prediction 0 13610 646 1 8319 862 Accuracy : 0.6175 95% CI: (0.6112, 0.6237) No Information Rate: 0.9357 P-Value [Acc > NIR] : 1 Kappa : 0.0571 Mcnemar's Test P-Value : <2e-16 Sensitivity: 0.62064 Specificity: 0.57162 Pos Pred Value: 0.95469 Neg Pred Value: 0.09389 Prevalence: 0.93566 Detection Rate: 0.58071 Detection Prevalence: 0.60827 Balanced Accuracy: 0.59613 'Positive' Class: 0

Confusion Matrix and Statistics

10 TREES CONFUSION MATRIX

### 100 TREES CONFUSION MATRIX

Confusion Matrix and Statistics

Reference
Prediction 0 1
0 13567 635
1 8362 873

Accuracy : 0.6161

95% CI: (0.6099, 0.6224)

No Information Rate : 0.9357

P-Value [Acc > NIR] : 1

Kappa: 0.0584

Mcnemar's Test P-Value : <2e-16

Sensitivity: 0.61868
Specificity: 0.57891
Pos Pred Value: 0.95529
Neg Pred Value: 0.09453
Prevalence: 0.93566
Detection Rate: 0.57887
Detection Prevalence: 0.60596

'Positive' Class: 0

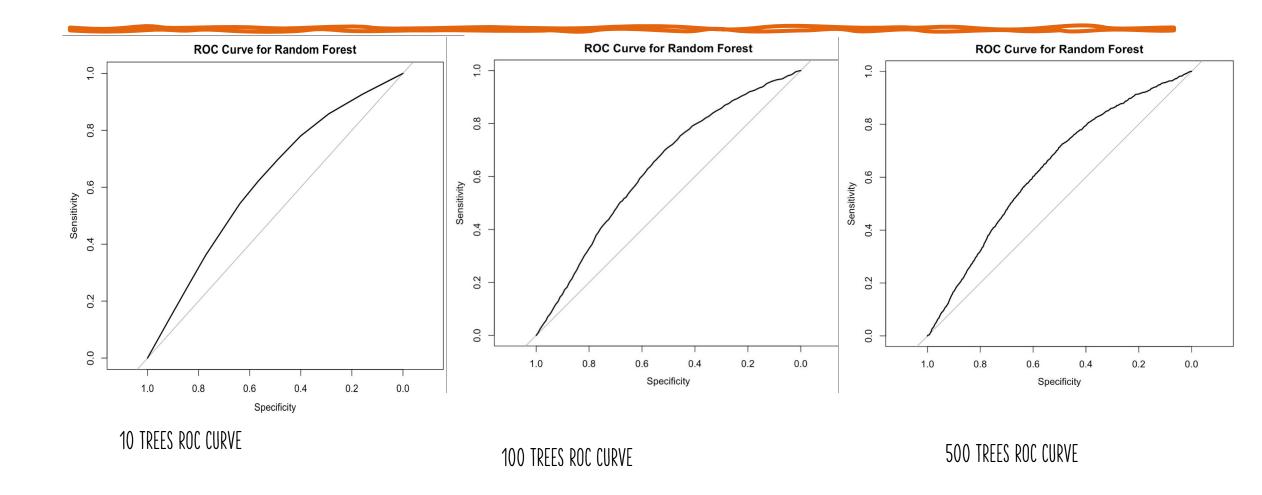
Balanced Accuracy: 0.59880

### 500 TREES CONFUSION MATRIX

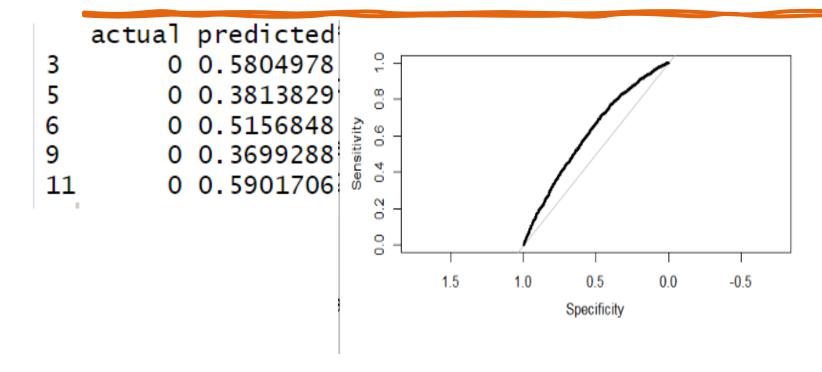
Car Insurance Claim Prediction

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## RANDOM FOREST ANALYSIS (CONT..)



## LOGISTIC REGRESSION ANALYSIS



Area under the curve: 0.6128

#### Confusion Matrix and Statistics

#### Reference

Prediction 0 1 0 18930 1176 1 2999 332

Accuracy : 0.8219

95% CI: (0.8169, 0.8267)

No Information Rate : 0.9357 P-Value [Acc > NIR] : 1

Kappa : 0.0534

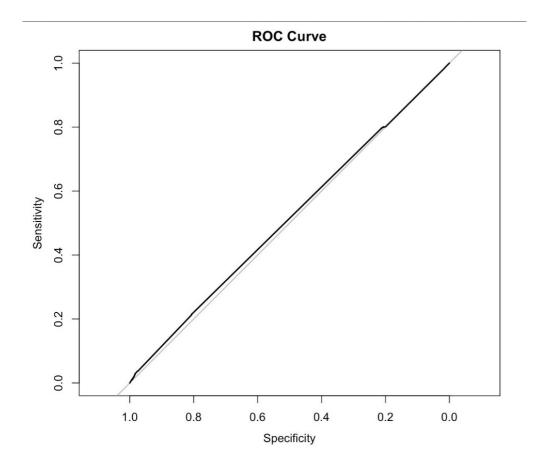
Mcnemar's Test P-Value : <0.0000000000000002

Sensitivity: 0.86324 Specificity: 0.22016 Pos Pred Value: 0.94151 Neg Pred Value: 0.09967 Prevalence: 0.93566

Detection Rate: 0.80770 Detection Prevalence: 0.85787 Balanced Accuracy: 0.54170

'Positive' Class: 0

## NEURAL NETWORK ANALYSIS



#### Confusion Matrix and Statistics

#### Reference

Prediction 0 1 0 17652 1182 1 4277 326

Accuracy : 0.7671

95% CI: (0.7616, 0.7725)

No Information Rate: 0.9357

P-Value [Acc > NIR] : 1

Kappa: 0.0108

Mcnemar's Test P-Value : <2e-16

Sensitivity: 0.80496

Specificity: 0.21618

Pos Pred Value : 0.93724

Neg Pred Value: 0.07082

Prevalence: 0.93566

Detection Rate: 0.75317

Detection Prevalence: 0.80360

Balanced Accuracy: 0.51057

'Positive' Class: 0

## OVERVIEW

	Accuracy	Area Under Curve (ROC)
Decision Tree	46.37%	0.6109
Random Forest	61.62%	0.6316
Logistic Regression	82.19%	0.6128
Neural Network	76.71%	0.5118

## SUMMARY

- Logistic regression has the highest accuracy among the models.
- Low AUC may suggest that its ability to discriminate between classes is not as strong as Random Forest
- Random Forest accuracy is lower than logistic regression
- Higher AUC indicates better discrimination between positive and negative cases.
- Random forests are less interpretable than logistic regression.
- Decision trees are prone to overfitting and might have struggled with generalization to new data

## CONCLUSION

Based on the business objective, interpretability is crucial to determine what factors influence the policyholder to claim. Therefore, logistic regression clearly explains the attributes that can make a policyholder claim a policy. For example, policy tenure, age of the car, and area have a higher influence on claim prediction than any other attribute.

The insurance company can use this prediction model to charge the policyholder with a premium or higher-cost policy.

Acknowledgement:

Prof. Zhang's R scripts and Notes

# THANK YOU